The Newsletter for Users of BTI and VIM III Computers

Volume 15

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UP-TIME USERS NEWSLETTER
C/O DATA FACTS, INC.
P.O. BOX 185
PORT ORANGE, FL. 32028-0185

Editor - John A. Johnson

EDITORIAL: THE ONE MAN (PERSON) SHOP!

Whether you own the Company or you just work for the company, if you are the only one who is responsible for the programming, then technically you are a one man shop. This is not intended to lessen the importance of your support or clerical staff.

You probably wear a great deal of hats, and are responsible for variety of Jobs. Just to mention a few: teacher, salesman, palyst, manager, documentation specialist, phone operator, sometimes ookkeeper, collections, and lets not forget programmer. To make matters worse you probably have to deal with salesmen that call on you weekly, and who you don't want to see in the first place. I'm sure each of you who fall into this category could list even more Job positions than I have.

I muess at this point you're wondering what my point is ? Well ? The point I'm trying to make is that we who call ourselves "PROGRAMMERS", are much much more than that. The businesses for which we work or own, could not do without us, for we are the mainstay of the company. This is not to say that we can not be replaced by another.

If you have managed to survive in this type of environment, my hat's off to you. The more computers come into the market place, the more there will be one man shops. This is mainly because of the facts computers are easier to work with and with a great deal of programming resources available to us.

I have been programming/managing for nearly twenty years, and I can now look back and say that we who are PROGRAMMERS have made and will continue to make differences in the Computer Industry.

Customer Software Support received many questions last month, but none specifically for UP-TIME. So we'll respond to this question submitted by Earl Howell in the August issue.

"WHAT ARE THE DIFFERENCES IN PROGRAMMING A BTI-BOOD AND A 5000?"

one sense there is little difference because a BASIC-X program itten on a 5000 will, with very few exceptions, run without complications on an 8000. Even so, the 8000 is fundamentally different, and more than just a "big 5000". The hardware, and the organization and naming of files and accounts have been radically redesigned for the usual reason: more power, more speed, more security. For this reason we say that BASIC-X on the 8000 emulates the operating environment of the BTI-5000.

The 8000 offers programmers additional languages and tools: Cobol, Control Mode, Fortran, Pascal, and two flavors of BASIC-X. A Larger assortment of factory-supplied utility programs and debugging aids are also provided. As most UP-TIME readers work in BASIC-X, we'll concentrate on that language for now.

On the 8000 a BASIC-X promiam may be up to ten times larger, virtually eliminations the need for CHAIN and COM statements. Two versions are provided. The first, BASIC-X, utilizes the 8000's full 64-bit numeric precision, allowing accurate work with floating-point numbers between plus and minus 1.79E30B.

These bits occupy more file space, so BASIC-XC (C for Compact) is often used by customers upgrading from a 5000. It's precision and file storage requirements duplicate those of the smaller computer. Program statements in all three versions function alike. But manager-type commands were carried over to the 8000 because its architecture requires that livalent functions be carried out in a different manner. For instance, you can't CHAIN to COMmand files because the 8000 uses DO-files instead.

New BASIC-X features include: The call statement, which allows you to run any compiled program (regardless of language) as an underprocess of BASIC-X; Variable-length files, which expand as needed; Additional PRT, REF, and SEC functions, to accompdate the 8000's greater flexibility.

In XI mode, debussins has been made easier by commands which allow sinsle-step execution of program lines. Up to 32 predetermined Break Points can be installed or cleared in a program. When one has been reached, "NLINE" will display the next line to be executed. Or you can "SKIP" over it if you like. The TRACE command lists each statement or a given number of statements as they are executed. Unlike the "tokenized" format of the 5000, program lines on the 8000 are stored as text, and so can be easily altered with text editors. When I have to develop a program for a 5000, I prefer to write it on our 8000 and then download it.

For a more detailed look at BASIC-X on the BTI-8000, we summest you call or write our Marketing Technical Publications department. Ask for the BTI 8000 BASIC-X User's guide (part number 8100-0129). The phone number is 408/733-1122.

Ray has also included an article about Shared-memory computer. If intermated, send self-addressed envelope requesting it and we'll send a copy.

* HARDWARE CLASSIFIEDS **

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- 1. BTI-5000, 64K, 2-DM980 Disk Drives, 16 Ports, Magnetic Cartridge Drive. \$15,000.00. Call Harold Raphael at Trail Blazer Systems. Telephone 415/858-2800.
- Z. BTI-4000, 2-49 MEG AMPEX Disk Drives, 32k, 32 ports, 4 yrs old. Best offer. 2-COMDATA MODEMS series 330. Call 203/637-8484.
 - BTI-4000, 4-7.5 MEG DIABLO, 1-2.5 MEG removable DIABLO, 8-disk pack, 16-Ports, 4-Crt's, 1-60 CPS LA36. Call Gene Butler at 505/982-5565. Presbyterian Medical Services.
- (2) Inmac Telecommunications Line Drivers, 300 to 4800 BAUD depending on distance from Host System. RS232C Hook-up. Best offer over \$100. Call at Computrol, Inc. 804/252-7041.
- 5. BTI-4000 was used on Reynolds & Reynolds VIM III system. Will sell complete or individual parts (Falcon Drives). One Texas Instruments 742 Terminal. Make offer. Call Bob Rosenberg, 513/541-3300.
- 6. BTI-4000/15, 1-4460 Disk Drive, 1-4560 Magnetic Tape Catridge Drive OB-Ports, Best offer. Call William V. Tefft. 312/677-4040.
 - ** SOFTWARE ADVERTISING **
- MEDICAL SYSTEM COMPREHENSIVE MEDICAL OFFICE SYSTEM, from Appointment scheduling to 3rd Party Billing and Patient Stats Computrol, Inc., Daytona Beach, Fl. 32018. 804/252-7041.
- 2. 8DA ONLINE SCREEN DESIGN AIDE. Allows BTI users to design, add, insert, change, and delete fields. List SCREEN ATTRIBUTES on the CRT or Printer for hard copy documentation. This System includes an interface module for your programs. Used on Lear Seigler, Televideo, and Hazeltine terminals. Call John Johnson. 904/761-8402.
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- 4. CONVERT BTI BASIC PROGRAMS to Microsoft 80 program code. Microsoft 80 runs under CPM and directly on the IBM PC. We also have a program to transfer programs and files from the BTI to the Apple II. Call Dick Craiker, Marken Timesharing, Inc. 214/630-8417.
- 5. WRITE-UP includes 8 well designed, fully integrated modules, all written in our DATABASE MANAGER LIMS. It covers all of the basic Accounting Modules and goes through Inventory. Production Control and Order/Entry (The latter allows simultaneous entry of orders and updates Inventory on the fly). Custom, Reverse video input screens on many modules. Incredibly fast in input and program execution. O-WP Systems, 600 Courtland Ste 270, Orlando, Florida 32804. Call Mike Raborn. 305/628-4717.
- 6. CONVERT BASICX TO C The hardware independent language. Upgrade your BTI 4000/5000 to ZILOG 5800 running UNIX (ZUES) The Advanced Operating System. Training for your staff in Unix and C. Call Dennis R. Thompson at 619/283-6211.
- ### Advertising rates are \$36.00 for three issues of Uptime ###
 Please mail payment with Ad/renewal we wish not to bill.

In the TIMESHARING business, there are more aspects than programming and hardware. Thus, we thought we would offer some tips with to the Marketing (this month), Insurance (March), and Legal of business (April). ** MARKETING ## (THIS MONTH) DE SCALE ADVERTISING IS NOT ALWAYS NEEDED TO SUCCEED. TO IN THE YELLOW PAGES WILL DEFINITELY DRAW CUSTOMERS. ALTHOUGH, PERSONALLY ARGUED AGAINST IT INITIALLY, WE HAVE HAD MUCH SUCESS WITH THE YELLOW PAGES AS WELL AS REFERRALS. ONE TIP ON PLACING AN AN AD WITH YELLOW PAGES IS THAT AN AD THAT APPEARS TO BE CLUTTERED WILL DETOUR PROSPECTIVE CUSTOMERS. SPECIAL PROGRAM OF THE MONTH ## from Trevor M. Evans ## In order to make building and editing COMMAND files easier. Timesharing Unlimited, Inc., has created a program called "DANGER" (Name based on File allow you to edit including its POWER) which will actually open a file, allow you to edit including Add, Change, Delete, List and find occurances within the COMMAND file. Finally, the information is automatically stored to the file. While we are forwarding the program to you, you may find that it might be too long to include in the newsletter. Thus, if people wish, they may write us requesting a listing of the program. DANGER also includes help instructions which can be obtained by SIMPLY typing in To met the program, type in "GET-DANGER", RETURN, "RUN", RETURN. When the program requests that you enter the COMMAND file name, enter the NAME you wish to call this COMMAND file. For example, lets say that you the command file "MONTH-END" to execute several reports. To execute the program, you would type "COM-MONTH-END,L" in followed by a return. We will be commine out with a revision which will allow null strings to be placed in the COMMAND file. Customers love this program since they execute Jobs and reports all night long as if they were sitting there at the terminal. TIMESHARING UNLIMITED, INC. TRADEMARK SQUARE III METRO CENTER 240 GREAT CIRCLE DRIVE, SUITE 326 WRITE TO: NASHVILLE, TENNESSEE 37228 WELCOME ABOARD "UP-TIME" NEW SUBSCRIBERS STEPHEN H. RUSSELL MONMOUTH COLLEGE WEST LONG BRANCH, NJ. Please copy and return to: UP-TIME USERS NEWSLETTER C/O DATA FACTS, INC. P.O. BOX 185 C RENEWAL PORT DRANGE, FL. 32029-0185 NEW SUBSCRIPTION 1 ADDRESS CHANGE POTENTIAL SUBSCRIBER NAME LAST COMPANY NAME

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Editor - John A. Johnson

EDITORIAL: DO YOU ENVY THE MANAGER OR PREBIDENT?

Managers, from supervisiors to company presidents, are often envied by people who have never held a management position. The envy stems, of course, from the rewards that accompany the position. But, as any manager will tell you, there is another side to the picture: the problems and the difficulties.

An executive's sucess depends to a great extent on how well he or she faces these unpleasant duties and responsibilities. The person who incentrates on the easy or pleasant part of the Job, and who avoids the tougher, more unpleasant tasks, isn't doing the Job.

Not only must managers deal with a steady succession of problems, some of which are bound to be unpleasant, they also have to keep their equilibrium in the process. Otherwise they'll be unpleasant to work with, perhaps even headed for ulcers or a nervous breakdown.

So what do you do about it? Do what you can-that's all anyone can do-and let GOD handle the worrying.

People often compound their difficulties—and increase tension—by worrying about ALL their problems at once. When you find yourself trapped in this case, stop. Pick your most critical problem. Give it all your attention and do something about it. When you have solved it—or at least done everything you possibly can about it—pick another problem and so to work on it.

This is the practical way out--just do the best you can--so do it and don't worry. Take up each problem as you set to it. As Casey Stensel used to tell his baseball players when they besan to tighten up in the homestretch: "We play'em one at a time."

Tension--not hard work--worring instead of doing--is what drains the energy out of most exectives. And it doesn't get anybody anywhere.

** HARDWARE TIP OF THE MONTH ** from Travor M. Evans

that by placing an average room humidificand maintaining a humidity level between 50% 88.8% of unexplainable but machine We have found humidifier in the computer room 55%, and imately 89.8 % or with ports, right with ports, right with message and surges to the communications equipment. While these was and surges to the communications equipment. While these was and surges to the cooler weather room. It is also desirable the cooler weather room. but probably st flashing 0.0s approximately related Problems are eliminated, both with voltage spikes and surmes to usually do not cost imperative, particularly in the computer room. It is also designate one in the office area, especially during the cooler t n weather when the heaters are pumpins out hot (low-humidity) air.

** PROGRAM OF THE MONTH **

Since no one felt the urme to send a program for this month, I guess you're stuck with another one of mine. This program is the same one I use to build the UP-TIME Newsletter, documentation sheets, letters, or anything of which word processing would help. You might even say that this program is a mini-word processor. You can see the ledgen in lines 2740 thru 2820 to understand how it works. Try it you might like it.

```
INFO
0010
0020
0030
       DIM A$[254],B$[254],C$[254]
DIM #1[32],F$[20],S$[3]
PRINT CHR$(26),CHR$(10),CHR$(10)
0040
        PRINT
ŎŎĠŎ
        PRINT
                 ***
                           CREATE OR UPDATE
                                                         INFORMATION LIST
        PRINT
0060
0070
        DIM 1$[20]
        INPUT "ENTER
0080
                               DOCUMENT NAME - ",I$
       FILE #1,3; I$
FILE #2,4; I$
0090
0100
        F$=1$
0110
0120
0130
        GOTO
                200
        PRINT
        PRINT
0140
                 "THE FILE '"I$"' DOES NOT EXIST !!"
0150
        PRINT
        INPUT "DO YOU WANT ME TO BUILD IT FOR YOU ?- ",A$ IF A$#"Y" THEN 30
0160
0170
        FILE #32,7;1$
0180
       GOTO 90

IF NOT TYP(-1) THEN 130

PRINT CHR$(10), CHR$(10)

GOTO 240

PRINT CHR$(26), CHR$(10)
8198
0210
0220
0230
0240
0250
                 CHR$(26),CHR$(10),CHR$(10)
"OPTIONS: 1. = ADD OR INSE
                                          ADD OR INSERT A LINE"
CHANGE OR UPDATE A LINE"
        PRINT
                                  1. =
        PRINT
                                  3.
                                      - DELETE OR DROP A LINE"
0260
        PRINT
                                  4.
                                          LIST DOCUMENT ON CRT"
0270
        PRINT
                                       =
0290
0290
0300
                                          PUBLISH DOCUMENT ON PAPER"
        FRINT
                                       =
        PRINT
       J3=J4=J5=E8=0
PRINT #2
FILE #1;F$
READ #2,1
INPUT "OPTION - ",O$
0310
0320
0330
0340
0350
        IF ASC(0$)>57 THEN 230
IF ASC(0$)<49 THEN 230
0360
0370
        PRINT
0380
0390
        D=VAL(0$)
        GOSUB O OF 460,1280,1060,2110,2580,2830
IF 0>0 AND 0<4 THEN 310
IF 0=4 THEN 230
0400
0410
0420
        IF D=5 THEN 230
PRINT "INVALID OPTION"
0430
        PRINT "INV
GOTO 230
PRINT "***
0440
                                                       ***
0460
                           ADD
                                    OR
                                          INSERT
        PRINT
0470
0480
        GOSUB 2650
0490
        E9=0
        ON END #1 THEN 580
FOR A1=1 TO S
READ #1;A$
READ #2;A$
0500
0510
0520
0530
0540
         CS=AS
```

```
NEXT A1
ON END #1 THEN 600
0550
0560
           READ #1;B$
0570
0580
0590
0600
           GOTO 610
IF A1#S THEN 1520
           IF A1#S THEN 1
E9=1
IF EB THEN 710
0610
           PRINT
IF S THEN PRINT AS
IF S THEN 690
PRINT "INSERT AT B
0620
0630
0640
0650
                                          AT BEGINNING OF FILE"
           GOTO 690
PRINT ***
GOTO 1050
PRINT
0660
0670
0680
                                    NO
                                             INSERTION
0690
0700
0710
0720
0730
0740
           PRINT "DATA TO INSERT AFTER ?
PRINT
INPUT "",A$
IF LEN(A$) THEN PRINT LEN(A$)
IF A$[1:4]#"DUP-" THEN 820
I1=VAL(A$[5])
                        "DATA TO INSERT AFTER ?
0750
0770
           A$=C$
             FOR I=1 TO I1
ON END #2 THEN 1050
PRINT #2;A$
0780
0790
0800
              NEXT
           NEXT I
GOTO 1050
IF A$="" THEN 670
PRINT #2;A$; END
IF E9=1 THEN 900
ON END #1 THEN 900
ON END #2 THEN 930
PRINT #2;B$; END
READ #1;B$
GOTO 870
ON END #1 THEN O
0810
0820
0830
0840
0850
0860
0870
ŎBBŎ
0890
0900
0910
0920
0930
0950
           ON END #1 THEN O
            GOTO 980
           PRINT
PRINT
PRINT
PRINT
                                                                                                                 ADDED DAT
DESTROYED
                                           FILE IS NOT BIG ENOUGH TO HOLD THE LAST LINE ON THE FILE WAS
0960
           GOTO 900
IF NOT ES THEN 1050
0970
0980
0990
           S=S+1
           FILE #1;F$
PRINT #2
 1000
1010
1020
1030
            READ #2,1
            E8=1
 1040
            GÖTÖ 490
           RETURN
 1050
           REM: ---DI
                      ---DELETE---
" "** DELETE A LINE
 1060
1070
 1080
            PRINT
           GOSUB 2650
ON END #1 THEN 1520
FOR A1=1 TO S-1
READ #1;A$
READ #2;A$
 1090
 1100
1110
 1120
 1130
           NEXT A1
READ #1;A$
PRINT A$
INPUT "OK TO DELETE ?
IF I$[1:1]="Y" THEN 1210
PRINT "# NO DELETE #"
GOTO 1270
 1140
1150
1160
 1170
1180
1190
1200
            ON END #1
 1210
                                  THEN 1250
 1220
1230
1240
            READ #1;A$
PRINT #2;A$
GOTO 1220
                                  END
 1250
            PRINT
                        #2;
 1260
1270
1280
            ON END #1
RETURN
                                  THEN O
                          "*** CHANGE OR UPDATE ***
            PRINT
1290
1300
1310
1320
1330
            PRINT
            FILE #1;F$
PRINT #2
READ #2,1
GOSUB 2650
                                                                                                                                3
 1340
1350
1360
              FOR A1=1 TO S-1
ON END #1 THEN 1520
READ #1;A$
```

```
READ #2;A$
NEXT A1
1370
1380
            READ #1;A$
PRINT "OLD-
INPUT "NEW-
PRINT
1390
1400
1410
1420
                  B$="H" THEN 1410
1430
            1F
1440
1450
1460
            T=LEN(B$)
T1=LEN(A$)
IF T-1>T1 THEN A$[1:T]=A$
           IF T-1>T1 THEN A$[1:T]=A$

C$=A$

IF B$#"" THEN 1B40
PRINT "# NO UPDATE #"

GDTO 1B00
IF A1=S THEN B00
PRINT
PRINT "LINE # ";S" NOT FOUND IN FIL
PRINT
IF 0#3 THEN 1580
PRINT "LAST LINE # IS - ";A1
GDTO 1590
PRINT "NEXT LINE # SHOULD BE - ";A1
PRINT
1470
1480
1490
1500
1510
1520
1530
1540
1550
                          "LINE # ";S" NOT FOUND IN FILE"
1558
1580
1590
            PRINT
           IF 0=3 THEN 18
PRINT "TAKE 0
PRINT CHR$(10)
RETURN 240
FOR I=1 TO 80
T$=B$[I:I]
IF T$=="" THE
1600
1610
1620
1630
                                            ÖPTION #1
                                                                        AND
                                                                                    ADD NEW LINE"
1640
1650
1660
                                        THEN
                                                    1810
              ÎF T$="["
1670
                                      THEN
                                                    1850
            IF T$=">" THEN 1890
NEXT I
A$=B$
1680
1690
1700
           PRINT #2;A$
PRINT "NEW- ";A$
IF LEN(A$) THEN PRINT LEN(A$)
ON END #1 THEN 1780
READ #1;A$
PRINT #2;A$
1710
1720
1730
1740
1750
1760
            GOTO 1750
PRINT #2;
1770
1780
                                     END
           ON END #1 THEN O
GOTO 1290
REM: ^ MEANS TO INSERT HERE
A$[]=B$[]+1]
1288
1810
1820
            A$[T]=C$[]]
GOTO 1710
REM: [ MEAN
U$="]"
1830
1840
1850
                             MEANS TO DELETE HERE TO NEXT 3
1860
           FUR I1=I+1 TO 80
T$=B$[I1:I1]
IF T$=U$ THEN 1940
NEXT I1
A$[I:80]=""
A$=A$[1:I-1]
GOTO 1710
U=LEN(A$)
IF I+1=I1 THEN **---
              FOR I1=I+1 TO 80
1870
1890
1910
1920
1930
1940
            IF I+1=I1 THEN I1=I1-1
A$[I:U]=C$[I1+1]
A$=A$[1:LEN(A$)-(I1+1-I)]
GOTO 1710
1950
1960
1970
1980
           REM:
U$="<"
FOR I1=I+1 TO BO
T$=B$[I1:I1]
IF T$=U$ THEN 2060
1990
2000
2010
2020
2030
            NEXT I1
GOTO 2080
A$[I:I1-2]=B$[I+1:I1-1]
GOTO 1710
A$[I]=B$[I+1]
GOTO 1710
2040
2050
2060
2070
2080
2090
2100
            J4=5=1
2110
            ŘĚM: PRINT
2120
2130
2140
            IF J4
PRINT
PRINT
                           THEN 2160
"** LISTING
2150
            GOSUB
                          2650
            J1=J2=J3=0
PRINT CHR$(26)
FOR J=1 TO 8888
2150
2170
2180
```

```
ON END #2 THEN 2450
READ #2;A$
IF J >= S THEN 2230
GOTO 2420
J1=J1+1
IF NOT J4 THEN 2270
PRINT A$
EDTO 2280
2190
2200
2210
2220
2230
2240
2250
2260
2270
           PRINT A$
GDT0 2280
PRINT J; " "; A$
TE J4 THEN 2420
"20 THEN 2
2280
2280
2390
2310
2320
2330
2340
2350
            IF J4 THEN 2420
IF J1#20 THEN 2420
PRINT
INPUT "PRESS RETUR
                         "PRESS RETURN ",B$
             PRINT
             J2=1
             Jī=Ö
IF A
             IF ASC(B$)<49 THEN 2410
IF ASC(B$)>57 THEN 2410
2360
2370
2380
2390
             S=VAL(B$)
             J3=1
          GOSUB 2670
GOTO 2160
IF LEN(B$) THEN 2430
NEXT J
PRINT
2400
2410
2420
2430
2440
2450
          RETURN
          REM: END CHECK
IF NOT J4 THEN
PRINT CHR$(12)
2450
2470
2480
          J5=J5-1
IF NOT J5 THEN 2520
READ #2,1
GOTO 2100
PRINT CHR$(19)
GOTO 2440
IF J2 THEN 2430
PRINT
INPUT "PRESS RETURN ",B$
           J5=J5-1
2490
2500
2510
2520
2530
2540
2550
2560
2570
               _B$#""
                             THEN 2350
2580
2590
2600
          RETURN
PRINT
           INPUT "ENTER NO. OF COPIES - ", J5
2610
2620
2630
2640
2650
          PRINT
                      "ALIGN PRINTER & PRESS 'CR' ", I$
           GOSUB
          RETURN
REM: GET LINE NO.
INPUT "ENTER LINE NO.
2660
          FILE #1;F$
READ #2,1
IF J3=1 THEN RETURN
IF NOT LEN(S$) THEN RETURN 230
2670
2680
2690
2700
2710
2720
2730
2740
2750
          S=VAL(S$)
RETURN
REM: HELP INFORMATION
PRINT "SYMBOL - EXPL
                                              EXPLANATION"
           PRINT
2760
           PRINT
                                    - INSERT STARTING RIGHT HERE"
2770
           PRINT
2780
2790
           PRINT
PRINT
                       "[
                                ] - DELETE STARTING @ '[' UNTIL END OF LINE/OR NEXT ']'
                       ">
2800
           PRINT
                                < - CHANGE STARTING ** '>' UNTIL END OF LINE/OR NEXT
2810
2820
2830
          PRINT
RETURN
          END
```

SERIOUS MATTERS ## JOHN A. JOHNSON

THIS IS THE PART OF THIS NEWSLETTER I DISLIKE WRITING. BUT SINCE ONLY A SELECT FEW SEEM TO RESPOND TO OUR REQUEST TO SUBMIT PROGRAMS OR ITEMS OF INTEREST, I AM FINDING IT NECESSARY. THE INTENT OF THIS NEWSLETTER WAS TO TAKE ALL INFORMATION SUBMITTED(?) AND TRY TO ASSEMBLE II, INTO SOME ORDERLY FASHION. SINCE THERE IS VERY LITTLE INFORMATION UBMITTED, IT DOESN'T TAKE LONG REORDER WHAT DOESN'T COME IN. THIS IS NOTHER REQUEST TO HELP ME GIVE YOU AND YOUR FELLOW SUBSCRIBERS A WORTHHILE NEWSLETTER WHICH WOULD BE WORTHY OF EACH OF YOU. IF YOU ARE NOT HAPPY WITH WHAT YOU'RE READING EACH MONTH IT COULD BE BECAUSE YOU HAVE NOT LET US KNOW WHAT YOU'RE IN NEED OF. PLEASE TAKE A FEW MINUTES OUT OF YOUR BUSY SCHEDULE AND LET ME KNOW WHAT YOU'RE INTERESTED IN OR BETTER YET SEND IN AN ARTICLE.!!

INCREASING THROUGHPUT PROGRAMMATICALLY--Part One

There are two relatively simple ways to speed up your model 5000. A surprising number of our customers fail to take adapantage of them. The first, and most important, is reducing the number of disk accesses. This can be accomplished by increasing the size of the file buffers. Every time your program draws data from the disk, it must wait for:

- (1) Necessary operating system overhead (swaps, for example).
- (2) Disk requests of other users in line ahead of you.
- (3) The average 50 milliseconds necessary for the drive to move and park the pickup head(s) over the right cylinder.

When your program pulls data from the disk, it is copied into an area reserved in your port workspace called a buffer. Subsequent manipulations to that data are done in memory. If you do not specify a buffer's size, the default value is one sector, the equivalent of 254 characters or 64 floating-point numbers. This means that if you wanted to examine an array of 65 cells, TWO reads would have to be made; one for cells one through 64 and a second to acquire that last number from the following sector. If you doubled the size of that file's buffer ("DIM #1[2]"), the system would fill it two sectors at a time. Only one read would be necessary.

To demonstrate this, we opened two identical files of ten sectors each on volumes 1 and 12. We then wrote a short program which read a 254-character string from sector one on volume one, and another from sector one on volume 12. Then it read sector two from both, and so on to the end of the files. We repeated this for 100 passes on an unloaded system. The time per read was .124 seconds. We then changed the buffer size for each file: "DIM #1[10], DIM #2[10]". The time per seek dropped to .023 seconds, because only two seeks were necessary to pull all of both files into core. You probably won't be able to make your programs run six times faster—this test was set up to prove a point. If your program has memory left over, however, buffers are the best place to spend it. When your program "hogs the disk", everyone else has to wait.

The maximum allow per file is 32. Efficiency mains diminish with sizes larger than six. The programmer must determine experimentally which files deserve the biggest share of available memory. If reads and writes are to be made to sector five and then sector 93, two accesses will still be required—even the largest possible buffer could not hold all the sectors in between. We suggest placing counters, i.e., "C=C+1" after each PRINT# and READ# statement during program development. Displaying the values of these counters after a test run will tell you which file is being exerised the most.

It makes sense to design your programs and disk-based data structures from the beginning with multiple buffers in mind. Compared to a read from the disk, a read from in-core storage is (relatively speaking) instantaneous.

The BASIC-X USER'S MANUAL describes file buffers on page 4-4. Questions? Call BTI CSS. Next issue, we'll describe how to make cross-file accesses quicker.

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The Newsletter for Users of BTI and VIM III Computers

Volume 17

Twelve Issues for \$44.00 Prepaid

APR 18, 1984

UP-TIME USERS NEWSLETTER
C/O DATA FACTS, INC.
P.O. BOX 185
PORT ORANGE, FL. 32029-0185

Editor - John A. Johnson

EDITORIAL: TO ERR OR NOT TO ERR ?

Make sure you menerate a reasonable number of mistakes. I know that comes naturally to some people, but too many executives are so afraid error that they rimidify their organization with checks and counterchecks, discourage innovation, and, in the end, that of themselves they will kind offbeat miss the **opportunity** that can send a company skyrocketing. So take a look at YOUT and if you can come to the end of a Year and that YOU ade any mistakes, then I say brother, YOU just haven't verythins you should have tried.

It is a cliche' to say that we learn by our mistakes, but I'll state the case more strongly than that: I'll say you can't learn without making mistakes.

** SPECIAL NOTICE **

BTI COMPUTER SYSTEMS will hold the first annual BTI EASTERN REGIONAL Users meeting to be held May 7th and 8th at the Don CeSar in sunny St. Petersburg, Florida.

Jon Nickerson, Vice President, BTI, will give an update on BTI and their plans for 1984. On Tuesday there will be an exchange of information on Software available from individual users.

I hope to see many of you there. I am also slad to see that BTI seems to feel the way that many of us do, that is that we are a data processing community and we must organize like one.

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** ASK BTI'S CSS DIVISION ** from Ray Smith

INCREASING THROUGHPUT PROGRAMMATICALLY--Part Two

ist month, we discussed why a program runs faster when file buffers re expanded. Once all of a program's available memory has been allocated to files in the most efficient manner, other steps can be taken to improve speed.

The average time required for a disk drive to park its Pickup over the right track is about 50 milliseconds. That time can be much more or less, depending on how far the heads to jump from have track to track in the course of business. Volume one, which contains swaptracks and frequently-accessed system tables, is placed risht the middle of the disk platter to minimize average seek-time. Volumes 2, 4, 6, and 8 proceed outward, toward the rim. Volumes 3, proceed in toward the spindle. On a typical 30-MB system, Uolumes 11 and 12 are furthest apart. A program which alternately accesses data on both is bound to run more slowly, because the pickup will spend more time jumping than reading.

We wrote a program which performs 1,000 alternating reads from two files, and averages the time required for each. The only change made for these tests were changes in the physical location of the target files.

First File Volume	Second File Volume	Average Time per Read
1	1	.0423 seconds
1	12	.1241
11	12	.1634

Of course, moving something to the prime Real Estate on Volume One means that something else has to be moved further away from home. One approach to the decisions would be to run the \$\$\$REPORT program, noting which accounts have accumulated the most connect time. Another would be to run the \$\$\$CATALOG program, noting which files are most frequently accessed. Output from both these programs can be put into files, which can then be sorted with \$\$\$F-SORT.

One simple favor you can do for your users is to move spare volumes and shadow accounts to the highest numbered volumes.

More information about account placement can be found in the BTI 5000 MANAGER'S MANUAL, page 2-3. Other useful tips on how to increase throughput can be found on page 1-11, under "MAXIMIZING PROGRAM EFFICIENCY."

EXT ISSUE: Questions and Answers.

** HARDWARE TIP OF THE MONTH ** from Bill Schmitt

DREADED FALCON DRIVES: This is a full reprint of last year's article.

Even CDC admits unofficially that these were a bit less than the world's preatest idea. The fundamental problem is their brush-type D.C. which wears out its brushes and fails without warning anywhere between 3 and 9 months of continuous running. When one of the four brushes wear beyond the armature, the resulting sparking puts a good deal of rical noise all over the place, and this can cause errors to be written on other Falcon drives. If the errors are CRC (parity) (error ending in OB octal), the data in the errored sector is gone, but the file can be recovered from Basic by writing over the errored sector. you have a format or header error (ending in 12 octal), then the disk must be reformatted, but you can recover the file by copyins around the errored sector. The Falcon motor comes with 7 magnets, with For an eighth. We have added this eighth magnet, which makes the more efficient and run cooler, and we are metting at least 9 month's life on the brushes. One thing that does effect brush life is operating temp, so running the system as cool as possible helps. We let our system site so down to 40F. in the winter. As Don Fry mentions, when brushes are replaced, it is necessary to remove the armature and completely vacuum out the motor chamber, because the carbon dust can cause electrical noise all by itself. It should be possible to retrofit a brushless D.C. motor to these drives, but finding one to fit into the available space has so far been fruitless.

** PROGRAMS OF THE MONTH ** from Chris Suver

I had no end of problems keeping straight the accounts and volumes on our disks before I started using ACCOUNTS. BTI's manual shows nice easy to read volume/account pictures in their examples but they do not provide a program to display the same data in such a nice format with the system. I finally invested the time to write a report that would give me an easy to read output of what accounts are located on which volumes.

To use it open a file named RESOURCE with as many sectors as you have volumes on your system. Run DISKSPACE and, when its done, run ACCOUNTS. If the baud rate at which you are printing is greater than 300 it assumes you are on a CRT and waits for a return after each 10 volumes at 300 baud or less assumes you're printing on a printer and does not wait.

ACCOUNTS

- 0010 DIM D\$[20],#1[32],A[10,64],B[64]
- 0020 DEF FNA(X)=64+INT(X/1000)
- 0030 DEF FNB(X)=X-1000*INT(X/1000)
- 1000 GDSUB 8000
- 1010 FILE #1,3; "#@002, RESOURCE"
- 1020 IF TYP(1) THEN 1050
- 1030 PRINT "PLEASE LOAD RESOURCE FILE"
- 1040 END
- 1050 READ #1,1
- 1060 IF TYP(-1)#1 THEN 1030
- 1070 PRINT CHR\$(12)
- 1080 PRINT TAB(15); "ACCOUNT REPORT ON ";D\$;" AT ";
- 1090 PRINT USING "DD.DD"; REF(1)/36000
- 1100 PRINT
- 1110 FOR R=1 TO 101 STEP 10

```
1120
      GOSUB 2000
1130
      IF NOT C THEN 1440
1140
      GDSUB 3000
1150
       FOR J=3 TO 4
1160
        FOR D=1 TO C
1170
        PRINT USING 1180; A[D, J]
1180
        IMAGE #,"1",5D,X
1190
        NEXT D
1200
       PRINT "I"
1210
       NEXT J
1220
       FOR D=1 TO C
1230
       PRINT "I
1240
       NEXT D
1250
      PRINT "I"
1260
       FOR J=10 TO 63
        FOR D=1 TO C
1270
1280
         IF A[D, J] THEN 1310
1290
        NEXT D
1300
       GDTO 1400
1310
        PRINT "I";
1320
        FOR D=1 TO C
1330
         IF NOT A[D, J] THEN 1360
         PRINT " "; CHR$(FNA(A[D,J]));
1340
         PRINT USING "#,3Z";FNB(A(D,J3)
PRINT TAB(7*D);"|";
1350
1360
1370
         NEXT D
1380
        PRINT
        NEXT J
1390
1400
      GDSUB 4000
      PRINT CHR$(10)
1410
       IF PRT(-1)>300 THEN INPUT "",@$
 1420
1430
      NEXT R
1440 PRINT CHR$(12)
1450 END
2000 C=0
2010 MAT A=ZER
2020 DN END #1 THEN 2110
2030
      FOR B=R TO R+9
2040
      MAT B=ZER
2050
      MAT READ #1,B;B
2050
        FOR I=1 TO 64
2070
        A[B-R+1, I]=B[I]
2080
        NEXT I
2090
       C=C+1
2100
       NEXT B
2110 DN END #1 THEN 0
2120 RETURN
3000 GDSUB 4000
3010
       FOR I=R TO R+C-1
3020
       PRINT USING 3030; I
3030
       IMAGE #,"|",4D,XX
       NEXT I
3040
3050 PRINT "!"
3060 GDSUB 4000
3070 RETURN
 1000 PRINT "+";
 4010
       FOR I=1 TO C
4020
       PRINT "----+";
4030
       NEXT I
```

```
4040 PRINT
4050 RETURN
8000 REM LOAD D$
8010 DIM M[12]
8020 DATA 31,28,31,30,31,30,31,31,30,31,30,31
8030 DATA "JANUARY", "FEBRUARY", "MARCH", "APRIL", "MAY", "JUNE"
8040 DATA "JULY", "AUGUST", "SEPTEMBER", "OCTOBER", "NOVEMBER", "DECEMBER"
8050 MAT READ M
8060 D1=REF(2)
8070 D3=REF(3)
BOBO IF D3/4=INT(D3/4) THEN M[2]=29
8090 D2=1
8100 IF D1 <= M[D2] THEN 8140
8110 D1=D1-M[D2]
8120 D2=D2+1
8130 GDTD 8100
8140 REM
8150 FOR D=1 TO D2
8160 READ D$
8170 NEXT D
8180 PRINT USING "DDDD", D$[LEN(D$)+1];D1
8190 D$[LEN(D$)-3]=D$[LEN(D$)-3]+"0"
8200 D$[LEN(D$)+1]=", 19"
8210 PRINT USING "ZZ", D$[LEN(D$)+1]; D3
8220 RETURN
9999 END
DISKSPACE
 0010 COM A$[16],B$[54],P$[16],L
0020 DIM A[64]
 0030 MAT A=ZER
 0040 A[64]=1
 0050 FILE #1,4; "RESOURCE"
 OOBO ON END #1 THEN 100
 0070 FOR J=1 TO 99999
 0080 MAT PRINT #1,J;A
 U TX3N 0000
 0100 FILE #1,4; "RESOURCE"
 0110 MAT READ #1,1;A
 0120 PS="DISKSPACE"
 0130 PRINT USING "DD", A$; A[64]
 0140 N=4900
 0150 L=170
 0160 CHAIN "#@005, PORTINFO", N
 0170 REM RETURN FROM PORTINFO
 0180 IF NOT B[1] THEN END
 0190 REM PRINT OUT WHAT WE FOUND
 0200 FILE #1,4; "RESOURCE"
 0210 READ #1,1
 0220 MAT READ #1;A
 0230 D=A[64]
 0240 A[64]=A[64]+1
 0250 MAT PRINT #1,1;A
 0260 DN END #1 THEN 410
 0270 MAT READ #1,D;A
 0280 IMAGE "DISK # ",ZD," AVAIL - ",4Z,"
                                              CONTIG - ",4Z
 0290 PRINT USING 280; D, B[3], B[4]
 0300 A[D]=D
```

0310 A[2]=B[2] 0320 A[3]=B[3] 0330 A[4]=B[4] 0340 FOR J=5 TO 54 0350 A[J+5]=B[J] 0360 NEXT J 0370 ON END #1 THEN 410 0380 MAT PRINT #1,D;A 0390 A\$="" 0400 GOTD 110 0410 END

** SPECIAL THANKS **

I would like to think each of you who have sent in programs and items of interest to print. They have really help me to have something to print without padding lines with air-filled words. THANKS AGAIN!

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NOTABLE QUOTES

For doctor specializing in internal medicine had a simple formula disposing of businessmen with certain types of nervous indimestion. would ask if they played molf. If so, he told them to mive it up. would ask if not, he told them to take it up.

8

EXPERIENCE is a wonderful thing. It enables you to recognize a mistake when you make it assin.

SATISFACTION: If you don't met everything you want, think of the things you don't set that you don't want.

A conference room is a place where everybody talks, nobody listens, everyone disagrees afterward.

If you are willing to admit you are wrong when you are wrong, YOU are all right.

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The Newsletter for Users of BTI and VIM III Computers

Volume 18

Twelve Issues for \$44.00 Prepaid

MAY 18, 1984

UP-TIME USERS NEWSLETTER C/O DATA FACTS, INC. P.O. BOX 185 PORT ORANGE, FL. 32029-0185

Editor - John A. Johnson

EDITORIAL: EMPLOYEES ?

Dealing with employee's personal problems is one of a supervisor's most difficult jobs. If a worker is not stable enough to perform well on the job, the manager or supervisor must try to met to the root of the difficulty. On the other hand, he or she must avoid metting embroiled in melodramas, interpersonal conflicts, and lawsuits.

It is vital to approach the troubled employee in a compassionate, **L**elpful way. For example, the supervisior may point out the difference tween company standards and the employee's performance and ask hat the problem is.

A manager might introduce the problem by saying: "A lot things can affect a person's job performance. It could be something the company or I have done. It could even be related to your health or home life. I want you to know, whatever it is, I'm here to help you met your performance back up to par."

Upon hearing this, the employee understands that the supervisor is willing to listen, but that he isn't demanding to be told, either.

The employee might then reveal his problem. What's the next step? If druss, alcohol, or difficulties with a spouse or child is the source of trouble, it's best to refer the worker to a medical facility, mental health asency, or community program.

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Q. Why can't'(or won't) BTI offer a REPlace Command in addition to KIL-and SAY? This would be of mreat help... (Gene Butler). Implementing fixed-length string arrays shouldn't be very difficult... (Dave Green)

Your idea for a REPlace command has been written up as a sussestionype SPR (Software Performance Report) and sent to R&D for consideration
on the 8000. Dave's sussestion was forwarded two months aso. As a
result, developement of string arrays for the 8000 has begun. Model 5000
changes will probably be longer in arriving. The 5k system engineers
are currently making a maximum effort to develop the expanded—memory
model 8000. A considerable number of customers have expressed interest
in buying them, when they become available.

Our engineers will make custom alterations to the multus operating
system for those customers who need them enough to pay for the time and

labor costs.

G. In reading the manual, I found out that we should be using port tie-downs. What harrens if we don't? (John A. Johnson)

A. Port tie-downs, also known as "dummy plums", prevent the introduction of electrical interference into the system through unoccupied sockets in of electrical interference into the system through unoccupied sockets in the port panel. This is not likely to happen if your system resides in an electrically quiet environment. By quiet, we mean that the hot and neutral power wires haven't been reversed; that it has a solid, independent ground; that it's physically separated from sources of interference, such as power panels or other computers; that the system doesn't have a prior history of halt 0.0's or 88's. The most frequent sympton of a noisy environment is timing—in-progress stars on the ROSter If you have none of these problems, you can probably live without tie-downs. Some customers RPS unoccupied ports to run programs on them, and EVIct the Job on completion. In that instance, a dummy plus in the socket is necessary for reliable operation.

Q. If a service bureau buys ports or drives from another bureau, how do whe met instructions for installing them? Where do we met manuals and pd diamrams? Who updates the operating system...? (Trevor Evans)

Instructions for the installation of non-BTI supplied parts are Covered by your maintenance contract, but will be supplied by our Phones Ensineers at an hourly rate. They will also upsrade your operating system or if necessary, replace it with a new one that you purchase from Software Services. Technical manuals may be purchased from our Technical Publications division.

Before your contract can be extended to cover the additional hardware, a Phones Ensineer will have to dial into your system to test it. The ensineer will also change your site information file afterwards. to test

it. The ensineer will also change your site information rile arterwards.

Buying a part from a neighbor may actually be more expensive than buying it from the factory when all these costs are added in. You can buying it from the factory when all these costs are added in. You can find out in advance by calling your nearest regional sales office. Your sales representative will get you an estimate, and help co-ordinate whatever services you require.

Q. Are there any preventative maintenance procedures for Okidata Drives to extend their service life? Ours last about fourteen months. (Trevor Evans)

A. Other than common-sense treatment of the drive and the system, no. The disk platters on Okies and other Winchester-type drives are sealed in an airtight envelope. Unlike removable-media disk drives, there are no filters to change, and no user-accessible adjustments to make.

```
** HARDWARE TIP OF THE MONTH ** NONE SUMMITTED
** SOFTWARE TIP OF THE MONTH ** NONE SUMMITTED
** PROGRAM OF THE MONTH ** RAY SMITH
0100 REM By Ray Smith, BTI CSS X536
0110 REM
           Compares two vesions of a program to spot alterations.
0120 REM Both versions must first be DLIisted into text files. Each
0130 REM program line is compared with the other versions'. Those
0140 REM that don't match are printed to the terminal. They are also
0150 REM re-formatted, if necessary, and printed to a COMmand file.
0160 REM
            Afterward, execution of the command file causes the
0170 REM chanses to be installed in the orminial version. This is
0180 REM useful for repetitive software updates.
0190 REM
            It's also useful for finding the line you changed that
0200 REM caused the original version to stop working.
0210 REM
1800 REM -----
2000 DIM A$[254],B$[254],#1[16],#2[16],#3[16]
2100 DIM N$[30],X$[30],Y$[30],Z$[254]
2250 REM
2300 INPUT "What is the name of the orisinal version's file?
2310 PRINT
2320 INPUT "And what is the name of the altered version's file? ",Y$
2400 FILE #1;X$
 2500 FILE #2;Y$
2600 FILE #3,2; "DIFFERENCE"
2700 DN END #1 THEN B000
2800 DN END #2 THEN 7000
3000 REM-----
3020 READ #1;A$
3040 READ #2;B$
3060 N$="GET"
 3080 N$[4]=A$[6]
3100 PRINT #3;N$
 3120 PRINT CHR$(12);N$;CHR$(10)
3140 REM
 3500 REM------MAIN LOOP-----
 3520 READ #1;Z$
 3540 GDSUB 9000
 3560 A$=Z$
 3580 READ #2;Z$
 3600 GDSUB 9000
 3620 B$=Z$
 3640 IF A$=B$ THEN 3520
 4000 REM-----MISCOMPARE. IS IT BECAUSE OF ADDED OR DELETED LINES?----
 4020 PRINT X$;":",A$
 4040 PRINT Y$;":",B$
 4060 A=VAL(A$[1:4])
 4080 B=VAL(B$[1:4])
 4100 IF A#B THEN 4220
 4120 PRINT #3;B$
 4140 PRINT "Chansins DRIGINAL line "; A; "to match ALTERED"
 4160 PRINT
```

4180 GDTD 3520

```
4200 REM
4220 IF A>B THEN 5500
5000 REM--- HIGHER LINE NUMBER IN ALTERED. LINE(8) WERE DELETED.---
5020 PRINT "BELETING line";A;"from ORIGINAL"
BO40 PRINT
 5080 IF TYP(1)#3 THEN 5180
5100 PRINT "last line of "; X$; ". Adding. to"; Y$; ":"
5120 PRINT B$
5140 PRINT
5160 PRINT #3;B$
5180 READ #1;Z$
5200 GDSUB 8000
.5220 A$=Z$
'5240 GOTO 3840
5260 REM
5500 REM----LOWER LINE NUMBER IN ALTERED VERSION. IT IS AN ADDED LINE -
5520 PRINT "Adding line"; B; "to Original"
5540 PRINT
5560 PRINT #3;B$
5580 READ #2;Z$
5600 GDSUB 9000
5620 B$=Z$
5640 GDTD 3640
5660 REM
5680 REM ---- END OF ORGINAL FILE, BUT ALTERED MAY BE LONGER ----
8000 PRINT "END of DRGINAL promram reached...";CHR$(10)
6200 IF TYP(2)#3 THEN PRINT "Adding lines to ";X$;"..."
6220 READ #2;Z$
 3240 BOSUB 9000
 260 B$=Z$
 6300 PRINT #3;B$
6320 GDTD 6220
6340 REM
7000 REM ---- END OF ALTERED FILE, SO SHOW THE DIFFERENCES ---
7100 PRINT "End of ALTERED Program...", CHR$(10)
7200 N$[1:3]="KIL"
7300 PRINT #3;N$,"SAU", END
7400 PRINT #3; END
7500 ON END #3 THEN 8400
7600 READ #3,1
7700 IF TYP(3)=3 THEN END
7800 PRINT "Here are the contents of the DIFFERENCE COMfile...
7900 PRINT
8000 READ #3;A$
B100 PRINT AS
8200 GDTG 8000
B300 REM
8400 REM ---- END OF DIFFERENCE
8500 PRINT CHR$(10);"END of DIFFERENCE file...";CHR$(12)
8800 END
9000 REM---PROGRAMS TRC'D FROM THE 8000 WILL HAVE TWO SPACES FOLLOWING
9020 REM THE LINE NUMBER. PROGRAMS DLI-STED FROM THE 5000 HAVE DNE
9040 REM LEADING SPACE AND ONE SPACE FOLLOWING THE LINE NUMBER.
  DSO REM SUBROUTINE RESOLVES THE ARTIFICIAL DIFFERENCES, IF ANY
```

080 REM

```
8100 IF Z$[1:1]=" " THEN Z$=Z$[2]

8200 IF Z$[5:6]=" " THEN Z$[6]=Z$[7]

9300 REM STRIP OFF TRAILING SPACES AND NULLS

9400 N=ASC(Z$[LEN(Z$)])

8500 IF N#O AND N#32 THEN RETURN

9700 Z$=Z$[1:LEN(Z$)-1]

9800 GOTO 8400

9999 END
```

PROGRAM OF THE MONTH (8000) ## from Steven R. Sowder

The enclosed listing is a procedure for PASCAL on the BTI 8000. It allows the programmer to accept a single character as input without the necessity of entering the return. It is useful in those special cases where the return key mets in the way. By looping across the function call all data can be input to a program without ever touching the return key.

```
PROCEDURE GET CHARACTER(VAR CH : CHAR);
(* ESTABLISH SINGLE CHARACTER INPUT - KEYBOARD ONLY*)
(* RANDY OXENTENKO - SOUTHWESTERN ADVENTIST COLLEGE *)
(* JAN B, 1983 *)
   TYPE
      STRTYPE = STRING(32);
      STRPTR = ^STRTYPE;
   VAR
      RRO, RR1, RR2, RR3 : INTEGER;
      PTR : STRPTR;
      X : INTEGER;
   BEGIN
   NEW(PTR);
   FOR X := 1 TO 32 DO PTR^[X] := CHR(255);
   RRO := 18#11B;
   RR1 := ORD(PTR) + 1;
   FREQ(RRO, RR1, RR2, RR3, 2); (* SET UP TERMINATING CHARACTERS *)
   RRO := 16#11A;
   RR1 := 3;
   FREQ(RRO, RR1, RR2, RR3, 2); (* ESTABLISH ALL KEYS AS TERMINATORS *)
   PTR^ := ' ';
   RRO := 16#30;
   RR1 := 1;
   RR2 := ORD(PTR) + 1;
   FREG(RRO, RR1, RR2, RR3, 2); (* READLN - GET THE CHARACTER *)
   IF RROCO THEN
      BEGIN
      WRITELN('ERROR IN ATTEMPT TO GET INPUT');
      CH := CHR(0);
      END
   EL8E
      CH := CHR(RR2);
   DISPOSE(PTR);
   RRO := 18#11A;
   RR1 := 0;
   FREG(RRO, RR1, RR2, RR3, 2); (* REESTABLISH CR AS THE ONLY TERMINATOR *)
   END;
```

If those of you who have 8000 promrams to share will send them in, we will do our best to pass them on. Thanks in advance for your efforts.

** PROGRAM ADDENDUM ** from John A. Johnson

Last month Chris Suver gave us two programs to better track our systems. fter showing these programs to Barbara at Computrol, Inc., he still needed a way to look one place for and account number of every volume's Index. Chris' DISKSPACE Prosram Well using the following Barbara do just (Account's by Alpha). can now that

```
ACCTALPHA
0010 COM A$[16],B[54],P$[18],L
0020 DIM #1[12],A[64],C[500,2]
0030 MAT C=ZER
0040 X=C=C1=C2=J1=0
0050 REM THIS IS FOR THE NUMBER OF VOLUMES ACROSS
0060 C3=6
0070 FILE #1,1; "RESOURCE"
0080 X=X+1
0090 ON END #1 THEN 210
0100 READ #1,X
0110 MAT READ #1;A
0120
     FOR I=10 TO 53
0130
      IF NOT A[I] THEN 180
0140
      C=C+1
0150
      C[C,1]=X
0160
      C[C,2]=A[I]
      NEXT I
0170
0180 GDTO 80
0190 IMAGE # A,ZZZ,XX,DD
0200 IMAGE # "ACCT VOL
D210 MAT C=SRT(2)
0220
      FOR I=1 TO C3
0230
      PRINT USING 200
0240
      NEXT I
0250 PRINT CHR$(10)
0260
      FOR I=1 TO 480
      IF NOT C[I,1] THEN 290
0270
0280
      C2=C2+1
0290
      NEXT I
0300 C2=INT(C2/C3)+1
0310
      FOR J=1 TO 480
0320
      I = J
0330
      IF NOT C[I,1] THEN 420
0340
      IF NOT J1 THEN J1=J
0350
      IF J >= J1+C2 THEN 490
0360
      I=I-C2
0370
       FOR K=1 TO C3
0380
       I=I+C2
0390
       IF I <= 480 THEN GOSUB 440
       NEXT K
0400
0410
      PRINT
0420
      NEXT J
0430 GDTD 490
0440 C1=INT(C[I,2]/1000)
0450 PRINT UBING "A", I$; CHR$(C1+64)
9460 PRINT USING 190;I$,C[I,2]-C1*1000,C[I,1]
0470 PRINT "
0480 RETURN
0490 END
```

** THIS MONTH'S CHALLENGE **

Recently while talking to John Loewen of Kaprielian Bros., we realized that many of us have the same need. This being the need for large block letters which can be used for bold printing.

Since many printers are not equiped with this feature, I decided that this would make a mood challenge for this month and maybe even next month. Not only is this a mood challenge, but the finished result will produce a viable and productive program for many of us.

To add a little zest to our challense, if possible try to prompt for the height and width of the characters to be formed. (Maybe fixed in the program). You may have to use arrays, but I don't want to give anything away! Just a tip, if you noticed that UP-TIME, which is printed on the first page is block letters. I print this letter on an LA-34 Dec-writer by selecting 18.5 characters wide and 12 characters per inch. I have also precoded a set of data statements with the locations of all positions at which each letter crosses the page. GOOD LUCK!

** NOTABLE QUOTES **

PHONE ()

Keer away from reorle who try to belittle your ambitions. Small reorle always do that, but the really great make you feel that you, too, can become great. (MARK THAIN)

You can buy a man's time; you can buy his physical presence at a miven place; you can even buy a measured number of his skilled muscular motions per hour. But you can not buy enthusiasm...you can not buy loyalty...you can not buy the devotion of hearts, minds, or souls. You MUST earn these. (CLARENCE FRANCIS)

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The Newsletter for Users of BTI and VIM III Computers

Volume 19

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JUN 23, 1984

UP-TIME USERS NEWSLETTER
C/O DATA FACTS, INC.
P.O. BOX 185
PORT ORANGE, FL. 32028-0185

Editor - John A. Johnson

EDITORIAL: TIME TO SAY GOODBYE!

Since December 1983, I have been your exchanger of information to fellow computer shops. I hope in some way that I have given and passed along information which has or will help you in your day to day operations.

I wish my schedule permitted my continuing this newsletter each month, but this is just not possible. Recently my work load has increased to a point at which I can no longer serve you, our Elite Subscriber Group, in a manner in which you deserve.

It has been my pleasure to be your editor and coordinator for UP-TIME. With the help of several of you, we have made some changes to improve UP-TIME's meneral appearance and uniform approach. We have also redefined sections of the letter for specific purposes. I hope these changes have made the newsletter more legible.

DO NOT BE DISMAYED, THE UP-TIME MONTHLY NEWSLETTER WILL BE CONTINUED. Trevor Evans, President of Timesharing Unlimited, Inc., in Nashville, In. has offered to continue the UP-TIME Newsletter and put his best efforts behind it. Please give him and his staff all the support you can, because this newsletter really does deserve the best thousths behind it. You'll only reap what you sow.

I want to thank many of you who have contributed to the newsletter and I want the others to know that it's because of you that there is an UP-TIME. It takes a special person who is busy, but puts forth the effort to contribute as often as possible. My hats off to you. THANKS.

** WELCOME NEW SUBSCRIBERS **

I would like to have several new subscribers to present to you each month, but I muess the word about UP-TIME just hasn't motten around. In an effort to help Timesharinm Unlimited, Inc. met a better circulation, try to send in the name and address of one potential subscriber.

TWO

issues.

extended

- HARDWARE CLASSIFIEDS
- BTI-5000, B4K, 2-DM980 Disk Drives, 16 Ports, Mannetic Drive. \$15,000.00. Call Harold Raphael at Trail Blazer 1. Cartridge Systems. Telephone 415/858-2800. EXP. 7-18
- BTI-4000, 2-49 MEG AMPEX Disk Drives, 32k, 32 Ports, 4 yrs old. Best offer. 2-COMDATA MODEMS series 330. Call 203/637-8484. EXP. 7-18
- BII-4000, 4-7.5 MEG DIABLD, 1-2.5 MEG Temovable DIABLD, 8-disk pack, 16-Ports, 4-Crt s, 1-60 CPs LA36. Call Gene Butler at 505/982-5565. Presbyterian Medical Services.
- (2) Inmac Telecommunications Line Drivers, 300 to 4800 BAUD depending on distance from Host System. RS232C Hook-up. Best offer over \$100. Call at Computrol, Inc. 804/252-7041.
- BTI-4000 was used on Reynolds & Reynolds VIM III system. Will sell complete or individual parts (Falcon Drives). One Texas Instruments 742 Terminal. Make offer. Call Bob Rosenberg, 513/541-3300. 5.
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** SOFTWARE TIP OF THE MONTH **
                                 NONE SUMMITTED
## PROGRAM OF THE MONTH ## CSS
TITLEPAGE
0001 REM WEDNESDAY, FEB 23, 1984
0010 REM
0020 REM ----
0030 REM
0040 REM
               Produces a large-lettered, boldface title page (or sign,
                         Page is standard 8.5 X 11".
0050 REM or whatever).
                                                      Maximum 5 lines
 0060 REM of 10 characters each, all caps, plus one centered comment
 0070 REM line, normal proportions, at page bottom. Page may be
 0080 REM optionally stored as a BASIC-X file.
              Boldface characters are composed of 5 X 7 matrix. Matrices
 0080 REM
 0100 REM are assembled into a larger matrix, which is scanned left
 0110 REM to right, top to bottom. If a given cell contains a "1"
 0120 REM a character is printed in the concurrent position on the page
 0130 REM
               Lines are pre-filled with five spaces to avoid rinsbinder
 0140 REM punch-holes. Each scan line is printed three times with three
 0150 REM different characters, to produce the darkest possible imase.
 0160 REM Boldface alphas are displayed upper case only.
 0170 REM
 0180 REM
           By Ray Smith and Dave Ratz, BTI CSS (408) 733-1122 X536
0190 REM -----
 0200 REM ROOM SERVICE
 0210 DIM A$[35],B$[10],C$[72],F$[20],M$[254],N$[3]
0220 DIM V$[10], W$[10], X$[10], Y$[10], Z$[10]
 0230 DIM Y[7,72]
0240 DIM #1[32]
 0300 REM OVERPRINT CHARACTERS
 0310 N$="+@#"
 0320 REM SAVE CARRIAGE WIDTH, SET IT TO ZERO (NO CR'S)
 0330 C=PRT(-4)
 0340 C1=PRT(40000)
 0350 REM
 0500 REM ---- MAIN DRIVER MODULE ----
 0520 REM
 0540 REM GET DUTPUT FILENAME, IF ANY
 0560 GOSUB 1000
 0580 REM SET UP TARGET FILE FOR USER, IF ONE IS REQUESTED AND NEEDED
 0600 IF LEN(F$) THEN GOSUB 3000
 0620 REM GET USER PARAMETERS, SOURCE TEXT
 0640 GDSUB 2000
 0660 REM NAME THE PAGE
 0670 GDSUB 4000
 OBBO REM ALL DONE, DO IT AGAIN
 0700 GDTD 500
 0720 REM
 1000 REM ---- GET USER FILENAME ----
 1020 REM
 1040 Fs=""
 1060 INPUT "Tarmetfile name? (Enter <CR> for NONE) : ",F$
```

NONE SUMMITTED

** HARDWARE TIP OF THE MONTH **

1080 PRINT

```
1100 RETURN
1120 REM
2000 REM ---- GET SOURCE TEXT ----
2020 PRINT "Enter (CR) as first line to EXIT. Maximum is TEN characters
2040 PRINT "per line..."
2060 PRINT
2080 INPUT "First line?:", V$
2100 REM IF NO FIRST LINE, RESET CARRIAGE WIDTH AND QUIT
2120 IF LEN(V$) THEN 2200
2140 C1=PRT(40000+C)
2160 END
2180 REM
2200 INPUT "Second?
2220 INPUT "Third?
                       :",X$
2240 INPUT "Fourth?
                       :",Y$
2260 INPUT "Last line? :",Z$
2280 PRINT
2300 PRINT "Normal-sized (maximum 72 characters) line for bottom of pase:"
2320 INPUT C$
2340 RETURN
3000 REM --- IF WORKFILE DDESN'T EXIST, MAKE ONE ---
3020 REM AND IF IT DOES, CLOSE IT AND THEN MAKE ONE
3040 FILE #1,4;F$
3060 IF NOT TYP(-1) THEN 3160
3080 PRINT F$;" already exist...";
3100 FILE #1,4;""
3120 PRINT "Closing...";
3140 FILE #1,8;F$
3160 REM CREATE, LINK
3200 FILE #37,7;F$
3240 FILE #1,4;F$
3260 IF TYP(-1) THEN 3340
3280 PRINT "ERROR--Unable to link workfile: ";F$
3300 RETURN 1000
3320 REM
3340 PRINT F$" is ready."
3360 RETURN
3380 REM
4000 REM ----- ASSEMBLE THE PAGE ------
4020 REM FORMFEED TO START
4040 M$=""
4060 PRINT USING "A", M$; CHR$(12)
4080 IF LEN(F$) THEN PRINT #1;M$
4100 PRINT M$
4120 M$=""
4500 REM ----
4520 REM L IS FOR LINE NUMBER
4540
     FOR L=0 TO 4
      MAT Y=ZER
4560
      IF L=0 THEN B$=V$
4580
      IF L=1 THEN B$=W$
4600
      IF L=2 THEN B$=X$
4620
4640
      IF L=3 THEN B$=Y$
4660
      IF L=4 THEN B$=Z$
      REM IF THE SOURCE LINE IS BLANK, FILL WITH 5 CARRIAGE RETURNS
5000
      B=LEN(B$)
5020
5040
      IF B THEN 5500
       FOR L1=1 TO 7
```

5060

5

```
IF LEN(F$) THEN PRINT #1;""
2080
5100
       PRINT
5120
       NEXT L1
5140
      GOTO BBOO
5160
      REM
      REM CHOP OFF LEADING SPACES FROM SOURCE TEXT
5500
5520
      IF B$[1:1]#" " THEN 5620
5540
      B$=B$[2]
5560
      B=B-1
5580
      GOTO 5520
5800
      REM
5620
      REM AND TRAILING SPACES
       FOR V1=B TO 2 STEP -1
5640
       IF B$[B:B]#" " THEN 8000
5660
       B$=B$[1:B1-1]
5680
5700
       B=B-1
5720
       NEXT V1
B000
           FIGURE OFFSET TO CENTER THE BOLDFACE LINE
6020
      M1 = 72 - (748)
B040
      M1=INT(M1/2)
6060
       FOR V=1 TO B
       IF B$[V:V]=" " THEN 7520
6080
       REM V IS CHARACTER POSITION IN INPUT STRING
6100
       M=ASC(B$[V])
6120
B500
       REM -- FILTER OUT BOBUS CHARACTERS
6520
       IF NOT ((M<48 OR M>123) OR (M>57 AND M<65) OR (M>90 AND M<97))
                                                        THEN 7000
       PRINT "ILLEGAL CHARACTER ( '"; B$[V:V]; "') ENCOUNTERED!"; CHR$(7)
6540
6560
       RETURN 500
6880
       REM PICK THE RIGHT STARTPOINT FOR DATA READ
7000
       M=H-47
7020
       RESTORE
7040
       IF M>17 THEN RESTORE 9620
       IF M>17 THEN M=M-17
7080
7080
       REM ADJUST LOW TO UPPER CASE
7100
       IF M>28 THEN M=M-32
       REM -- SELECT PROPER STRING TEMPLATE TO MATCH THIS LETTER
7200
7220
        FOR V1=1 TO M
7240
        READ AS
7260
        NEXT V1
7500
       REM
        FOR W=1 TO 7
7520
7540
         FOR X=1 TO 5
7580
         A=M1+(V*7)-7+X
         IF B$[U:U]#" " THEN 7840
7580
         Y[W,A]=O
7600
7620
         GOTO 7680
         H1=H+5-5+X
7840 .
7660
         Y[W,A]=VAL(A$[H1:H1])
7680
         NEXT X
7700
        NEXT W
7720
       NEXT U
B000
      REM ---- SEPARATE VERTICALLY THE BOLDFACE LINES ----
B020
      · FOR Q=1 TO 3
8040
        IF LEN(F$) THEN PRINT #1;""
8080
       PRINT
8080
       NEXT Q
```

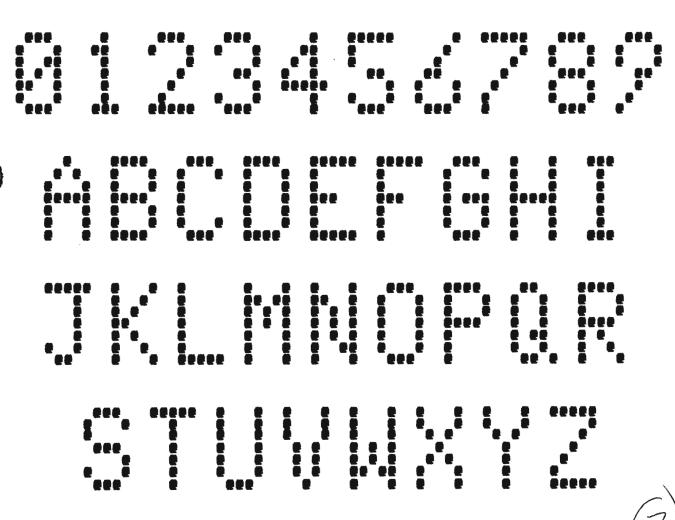
B200

REM

```
B220
       FOR W=1 TO 7
B240
        FOR Z=1 TO 3
8260
        M$[LEN(M$)+1]="
         FOR X=1 TO 72
8280
8300
         IF NOT Y[W,X] THEN 8380
8320
         M$[LEN(M$)+1]=N$[Z:Z]
8340
         GOTO 8380
8360
         M$[LEN(M$)+1]=" "
8380
         NEXT X
B400
        IF Z<3 THEN PRINT USING "A", M$[LEN(M$)+1]; CHR$(13)
8420
        NEXT Z
B440
       REM
       REM ---- THIS BOLDFACE LINE IS ASSEMBLED ---- PRINT IT
B500
8520
       PRINT MS
8540
       IF LEN(F$) THEN PRINT #1;M$
       M$=""
8560
8580
       NEXT W
8600
      NEXT L
8620 IF NOT LEN(C$) THEN SOBO
8640
      FOR Q=1 TO 3
      IF LEN(F$) THEN PRINT #1;""
8880
8680
      PRINT
8700
      NEXT Q
8720 M$= **
B740 REM
9000 REM
          CENTER THE NORMAL-SIZE BOTTOM LINE TOO
9020
      FOR Q=1 TO INT(5+(72-LEN(C$))/2)
      M$[G]=" "
8040
8060
      NEXT Q
8080 M$[LEN(M$)+1]=C$
8100 REM TACK ON A FORM FEED
9120 PRINT USING "A", M$[LEN(M$)+1]; CHR$(12)
8140 IF LEN(F$) THEN PRINT #1;M$
8160 PRINT MS
9180 RETURN
9200 REM
9500 REM ---- DATA STATEMENTS FOR TITLE ----
8510 REM NUMBERS, 0-8
9520 DATA "01110100011001110101110011000101110"
9530 DATA *00100011000010000100001000010001110*
9540 DATA "01110100010000100010001000100011111"
9550 DATA "01110100010000100110000011000101110"
9560 DATA "00010001100101010101111110001000010"
9570 DATA "11111100001000000110000011000101110"
95BO DATA
         "00001000100010001100100011000101110"
9590 DATA "11111000010001000100010001000010000"
9B00 DATA *01110100011000101110100011000101110*
9610 DATA "01110100011000100110001000100010000"
9620 REM LETTERS, A-Z
BB30 DATA *001000101010001111111100011000110001*
9640 DATA "111101000110001111101000110001111110"
9B50 DATA "01110100011000010000100001000101110"
BBBO DATA "111101000110001100011000110001111110"
9670 DATA "11111100001000011100100001000011111"
B680 DATA "11111100001000011100100001000010000"
9890 DATA
          *01110100011000010111100011000101110*
8700 DATA "10001100011000111111100011000110001"
```

9710 DATA "01110001000010000100001000010001110"

8720	DATA	*11111000100001000010000101001001100*
8730	DATA	"10001100101010011000101001001010001"
9740	DATA	"10000100001000010000100001000011111"
9750	DATA	"10001110111010110101100011000110001"
8780	DATA	"10001110011010110101101011001110001"
8770	DATA	"01110100011000110001100011000101110"
9780	DATA	"11110100011000111110100001000010000"
9790	DATA	"01100100101001010101010101010101101"
8800	DATA	*11110100011000111110101001001010101"
8810	DATA	"01110100011000001110000011000101110"
8820	DATA	"11111001000010000100001000010000100"
8830	DATA	"10001100011000110001100011000101110"
9840	DATA	*10001100011000101010010100101000100*
9850	DATA	"10001100011000110101101011101110001"
8860	DATA	*10001100010101000100010101000110001*
8870	DATA	"10001100010101000100001000010000100"
9880	DATA	"11111000010001000100010001000011111"
8890	REM -	
9800	END	
2200	END	i





Volume 22 12 Issues for \$44.00 Prepaid September 15, 1984

BTI USERS NEWSLETTER c/o TUI Computer Services 240 Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI 4000, 4800, 5000, 6000, & 8000 COMPUTERS



PAGE

TABLE OF CONTENTS

PROGRAM-OF-THE-MONTHS (Tape library of programs)2
WHEN DOES YOUR SUBSCRIPTION EXPIRE?
WELCOME NEW SUBSCRIBERS3
CLARIFICATIONS FROM LAST MONTH (VCR cleaning solution)3
FEATURE ARTICLE (Disk Drive Belts)4
OKI DRIVE LINE DRAWINGS (CSS)5
NEXT MONTH'S FEATURE ARTICLE (Review)9
HARDWARE CLASSIFIEDS9
SOFTWARE ADVERTISING
ADVERTISING RATES
GOSSIP
BTI CSS SECTION (Introduction article)11
HARDWARE TIP OF THE MONTH (Cables)
TROUBLESHOOTING ACOUSTICAL COUPLERS
HELPING BTI FIELD SERVICE (Chart for computer)13
SUGGESTED BTI 6000 ENHANCEMENTS (Mailed in Survey)14
FORM FOR RECEIVING UP-TIME OR ADVERTISING

UP-TIME, along with TUI Computer Services, has started the ball rolling in a new direction. We are working to gather programs submitted (past and future), to build a magnetic tape cartridge program library for use by UP-TIME readers.

If you wish to submit a "Program-of-the-Month", please do so using a magnetic tape cartridge. Cartridges will be returned provided your name and address is attached to the cartridge.

IF YOU PLAN TO USE OR ADD TO THE TAPE LIBRARY IN THE FUTURE...

- * Please keep account 2998 open for such program transfers to be stored on your system.
- * Submitted programs should use line #1 for a remark statement giving the title of the program
- * Additional comment lines should indicate the date, author of the program, the company submitting the program, phone# for contact if possible, and reference to what volume of UP-TIME the program's description and operating instructions.
- * Write a short overview to be printed in UP-TIME.

 Let readers know about the program you submitted (i.e. what it does, it's suggested use, approximate length, etc.)

Of course, if you do not have a magnetic cartridge tape unit available on your system, please feel free to submit your programs on paper. TUI personnel will then input the program into UP-TIME's tape library.

If you wish to order the current UP-TIME TAPE LIBRARY, send UP-TIME your magnetic tape cartridge along with a check for \$10.00. Upon receipt, account 2998 will be copied to your tape using tracks 1 and 2 (2 copies) and will be mailed back to you via 1st class mail, unless instructed otherwise.

This service should be in full swing around December of this year. We will keep you posted on the progress of this new project.

Our thanks to those who have already contributed! This idea should help us all from re-inventing the wheel!

2)

***** WHEN DOES YOUR SUBSCRIPTION TO UP-TIME EXPIRE ? *****

Appearing on your mailing label for UP-TIME at the top is your subscription expiration date.

We are new with the UP-TIME accounting, so be sure to verify this date with your last payment to UP-TIME. Inform us if your expiration date is incorrect. If your subscription is about to expire, please fill out the enclosed form at the end of this letter and enclose your check in order that your subscription will not be interrupted. Sorry, but we do not issue invoices for subscriptions or ads.





***** WELCOME NEW SUBSCRIBERS *****

Earnest L. Philips - Community Computer Corp. - Philadelphia, PA

August issue - a total of 39 complementary issues were mailed.

If you know of someone that might be interested in receiving a complementary issue of UP-TIME, please fill out the form at the end of this subscription and return it to UP-TIME!





CLARIFICATION FROM LAST MONTH'S ISSUE

Last month, we printed a "tip" under the article titled "DEI TAPE UNITS". Tom Beauchamp, with WKRN Television (Channel 2) in Nashville, brought to UP-TIME's attention the necessity of following the manufacturer's recommendations on cleaning solvents for equipment such as VCRs. In his line of work, he has found that 91% Isopropyl Alchohol can damage some equipment and will actually melt pucks (heads or capstans). Thank you, Tom, for your input!

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***** WHY DID MY DRIVE BELT BREAK ? ***** by Teresa Kreh

This article is being presented to you based on the writer's recent experience with a drive belt failure on the Ampex 49 mgb Disk Drive. Many of the points brought out can also be used as common knowledge for belt problems on other types of computer drives, or even small engine machines used outside the office.

If you walked up to a computer drive that quit spinning...what should you do? Answer...visually inspect the equipment to see if you might be able to determine the reason for the malfunction, consult your BTI Manual, and/or contact BTI Sunnyvale Field Service.

Last month, I had such a problem confront me first thing on Monday morning! After observing the toggle switch on top of the drive in the "On" position, and after removing the front lower skin from the drive to inspect the inner workings, I noticed a frayed black belt hanging from the top of the pulley. I turned off the drive.

To correct a belt break, first check to see if your office has a spare drive belt on hand. If not, you will need to contact BTI Field Service to have a replacement belt sent. Try the following steps:

- * First, turn the power switch off in the back lower part of the drive...for your safety.
- * Carefully remove the frayed belt.
- * Carefully...slide the replacement belt through the spindle switch, being sure not to damage or apply pressure to the switch.
- * Use either a long screwdriver or tire tool to pry the top portion of the drive motor to the right.
- * Slide the belt onto the large round pulley located on top of the motor.
- * Slide the opposite end of the belt onto the smaller round pulley to your right.
- * Slowly release the tool in order that the motor can return back into its original position.
- * Slowly rotate the belt and try to adjust it on the pulleys as straight as possible.
- * Turn on the power switch in back of the drive.

Turn on the top switch to spin up the drive.

When you turn the drive on after replacing the belt, the new belt will probably ride a little upward or downward to adjust itself. Monitor the belt for at lease 10 minutes.

BELT TIPS:

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- If any part of the belt is not making contact with the pulley (sticks up or hangs below pulley), inform BTI Field Service next time you schedule a maintenance visit. This could be an indication that the pulley is wearing out.
- If you are having belt breaks frequently, inspect the pulley next time your drive is powered down. Run your finger vertically along the side of the pulley on which the belt makes contact. Are there scratches or waves worn into the pulley not making it perfectly round? This is usually indication of a worn pulley.
- *** Watch for any indication of a possible fraying in the belts you are using.
- Replace belts annually.

It is nice to note that if you are in need of replacing a pulley, BTI Field Service Engineers can do this for you next time they are in your area. However, if you are performing maintenance yourself, BTI will send you an entire replacement motor with a new pulley attached which is somewhat more expensive. Last month when we had our pulleys replaced, the field engineer finally ended up taking both our drive motors to the local Exxon station to borrow a gear puller. This was a sure way to remove the pulleys without wasting a lot of time!

OKI DISK DRIVE LINE DRAWINGS - By CSS

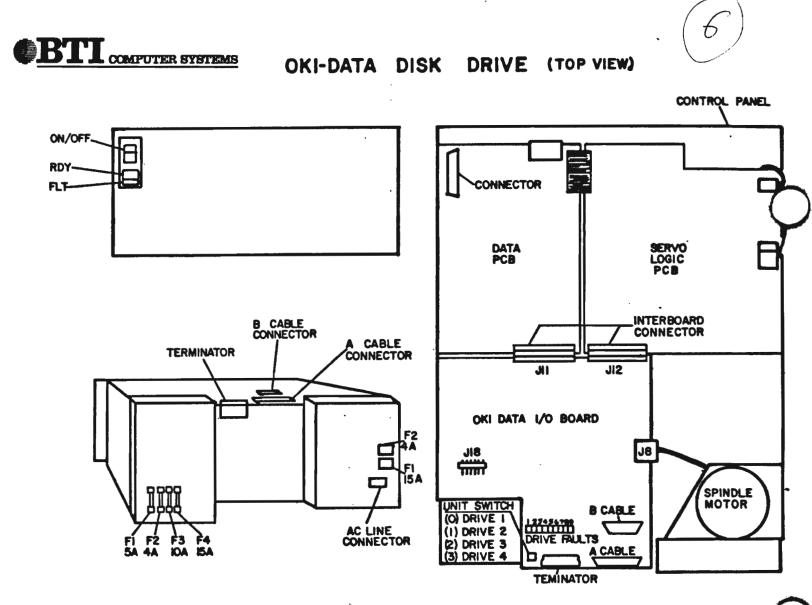
Ray Smith, with the Customer Software Support Division of BTI has sent UP-TIME several line drawings. These are the ones used by the telephone engineers, with some minor alterations. numbers and other extra information has been wiped out.

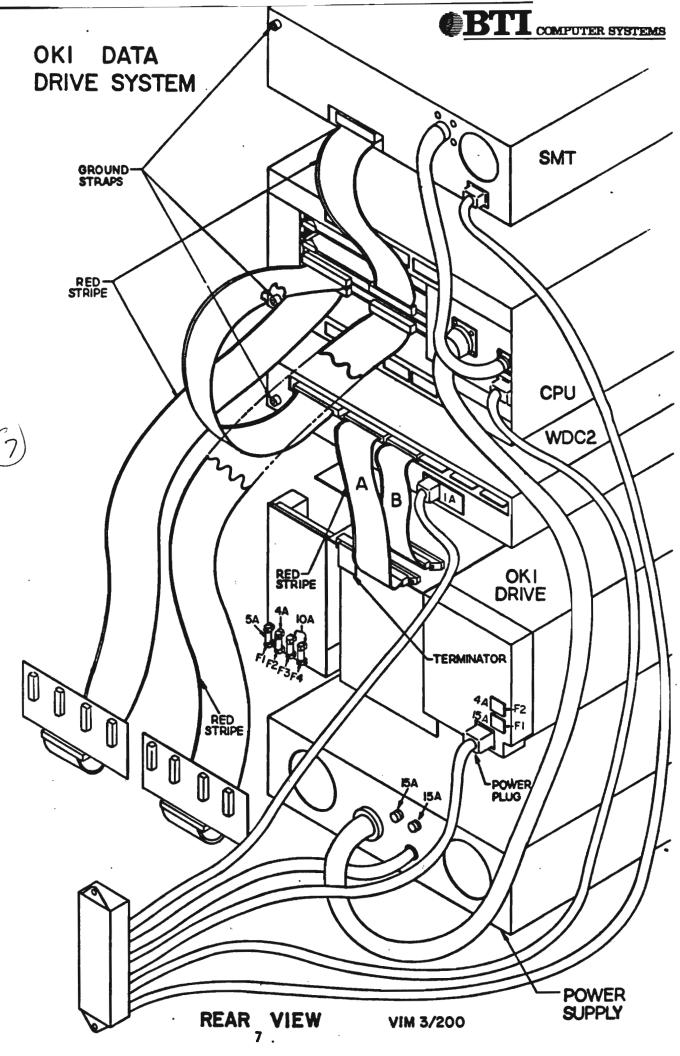
For the next several issues, UP-TIME will publish one system type per month.

Readers be advised ...

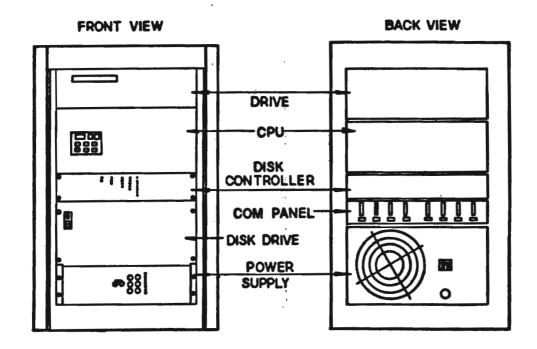
Make certain that your system conforms to any given chart BEFORE pulling cables loose. CHECK FIRST. These are the most common types, but there are variations. It might be a good idea to scotch-tape the chart to the backside of your system. That way, everyone in the office will know where to find it when needed.

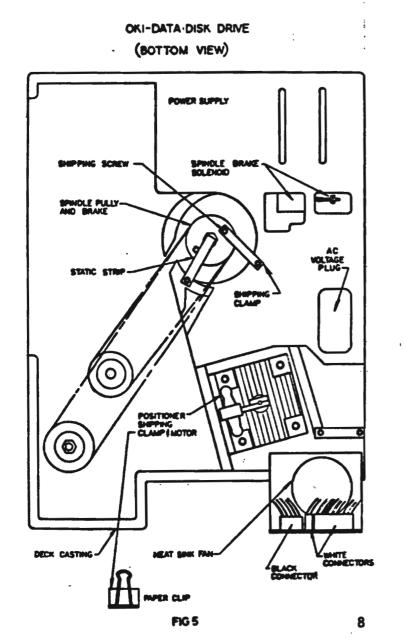
This month, UP-TIME elected to publish CSS's chart of the OKI DATA Drive used on the BTI 4800 and 5000 systems. This clearly shows the drive belt in a bottom view of the OKI Drive. This month, our feature article deals with replacement of such belts.

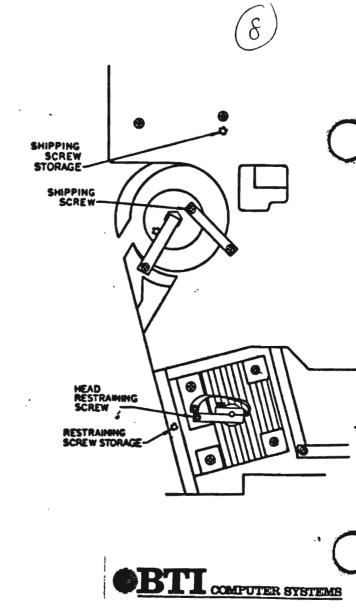




UNI SISIEM CABINET







BENCHMARK RESULTS...BTI & OTHERS

The February issue of UP-TIME contained an interesting contribution from Dave Green of Jordan High School. Dave spotted an article in the January issue of Creative Computing which compared 107 different computers. It tested computational accuracy, speed and the randomness of each system's random number generator. David filed his test results on this benchmark program with UP-TIME in an earlier issue.

Since that time, we have received an article from BTI. They not only verified the results from the benchmark program, but have also tested out several other BTI Systems.

The article, test results, and benchmark program from BTI will be reproduced in the October issue of UP-TIME. Also, by special permission, Creative Computing's Benchmark will be reproduced.





**** HARDWARE CLASSIFIEDS ****

- 1. BTI-4000, 4-7.5 MEG DIABLO 1-2.5 MEG removable DIABLO, 8-disk pack, 16 ports, 4-CRT's, 1-60 CPS LA36. Call Gene Butler at (505) 982-5565. Presbyterian Medical Services. (EXP 10-84)
- 2. BTI-5000, 64K, 2-60 MEG removable disks, 1 cartridge tape drive. Cost \$67,875.00...ASKING \$25,500.00 Empire Lease Co., Spokane, WA Telephone (509) 747-3085. (EXP 9-84)
- 3. BTI-5000 with 16 ports and DEI Tape Unit. System available with Ampex 980 80 MB drives. \$10,000 per computer plus \$2,500.00 per drive. Also, 8 port comm panels @ \$950.00 and LA120 Decwriters @ \$1,150.00 ea. Call Sheldon Shapiro at TBS (415) 858-2800 (EXP 10-84)
- 4. BTI 4000: Standard Configuration BTI 4000 with 16 ports, 1-49 MB Drive, 1-DEI Tape Drive, has been under BTI service contract; coming off a lease. Best Reasonable Offer. GRW Systems, 408/745-7720. (11-84)
- 5. BTI 5000: Standard Configuration BTI 5000 with 8 ports, 1-58 MB OKI Data Drive, 1-DEI Tape Drive. Has been under BTI service contract; coming off a lease. \$17,500. GRW Systems, 408/745-7720 (11-84).

MARS/ASAP/QUICK - GRW Systems, Inc. offers a BASIC-X DBMS (MARS), plus fully integrated accounting and order entry/inventory control packages for the BTI 16 bit (4000/5000/6000) or 32 bit (8000) environments. MARS can operate as a standalone DBMS, or application development tool for your software, or can be used as the foundation for GRW's applications. Phone 408/745-7720, or write GRW Systems, Inc. at 1274 Geneva Drive, Sunnyvale, CA 94089 for additional information on this very high quality family of software. (11-84)

MARS II - 4th Generation DBMS and Application Development Tools for the BTI 8000. Data Dictionary, Report Writer, Screen Generator, Encrypted Files, and many other features are standard. Don't consider applications on the BTI 8000 without considering the 90-95% reduction of programming cost that this product can provide! Development Modules, End User Modules, and Run Time Modules are all available. Call GRW Systems at 408/745-7720 (1274 Geneva Drive, Sunnyvale, CA 94089) for more information on MARS II and/or our applications for the very exciting 4th Generation Relational Environments. (11-84)

RECOMS - REAL ESTATE COMPUTERIZED ON-LINE MATCHING SYSTEM Enables relators to search, match, and list real estate and prospective buyers. Additional features include: Message System, Comparitive Price Analysis, Investment Programs, Financial Spread Sheets, Complete Documentation, and Trend Analysis. Runs under MARS (product of GRW Systems, Inc.) \$5,000.00 without MARS License. Installment payment plan available. Contact D.J. Webb @ TUI Computer Services (615) 242-4477

NEED SOME ADVERTISING ?? Rates

\$36.00 for three issues of UP-TIME (subscriber) \$36.00 per issue for non-subscribers (outside vendors)

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HOT GOSSIP

THE BTI 4800 AND 6000 BROCHURES WILL PROBABLY BE AVAILABLE TO BTI DISTRIBUTORS SEPTEMBER 20th !!!

BTI 6000's WILL BE READY AND FINISHED WITH TESTING IN LATE OCTOBER 111

SOURCE: Cannot disclose...



***** BTI CSS SECTION *****

Recently in correspondence with Mr. Ray Smith, customer software support analyst with BTI Computer Systems in Sunnyvale, some of the concepts concerning BTI's participation in UP-TIME and ideas were summed up in the following quoted paragraphs:

"We ask that whatever we send you will not be cut or rearranged without at least verbal approval from the authors. Usually, this approval is just a phone call away.

We ask to be regarded as helpful advisors and NOT as official spokesmen for company policies. We'll be writing on our own time, not BTI's, so we may not be able to meet a deadline. Our job is the resolution of paying-customers' problems, and it must come first.

The material we send you will be without strings attached. That means that you may publish and distribute it as you see fit. However, it also comes without warranties and/or guarantees. If we send you "Program of the Month" for example, we can't be expected to modify or support it for all of our customers."...

"We in Field Service read UP-TIME with great interest. It gives us a valuable perspective on our handiwork. We hope that this channel of communication will result in increased customer satisfaction with our products. We often receive duplicate questions from several customers, in the course of a day's work. We prefer the question-and-answer format, because we think it saves the customers phone charges and saves us valuable manhours. However, it's your magazine and we are open to any suggestions for change that you might have...

We prefer that questions for the column be submitted in writing to us directly at BTI. In some of the earlier issues the questions were printed first. This meant that we couldn't pick the ones we felt were of most value to all our customers, and that we had to wait for the next issue to respond in any case. Space and time limitations prevent us from answering every question in print."

We thank Ray and BTI Field Service for their generous input and support. Here, at UP-TIME, much of the above also applies. Everything we publish in this newsletter is for your general knowledge and only to be taken second to the suggestions and recommendations of BTI. Also, advertised equipment, software, etc. is not necessarily approved by UP-TIME or TUI Computer Services. This newsletter is COMMUNICATION !!!

Use accordingly !! HOW ABOUT THAT FOR A DISCLAIMER !!



**** HARDWARE TIP OF THE MONTH ***** (Cables)



The following is an informative list to aid you in getting the maximum life from your cables:

- * Aging cables often cannot be detected visually. Hardness and brittleness come with age. Therefore, the older the cables, the more carefully they should be handled. Also, be sure to be careful while working around these cables.
- * Do not step on cables, (especially if you wear sharp heels), this could lead to damage of the cable itself and/or pull a connection loose.
- * Do not move a computer system that is running satisfactorily or rearrange cables unless absolutely necessary.
- * Before outside service engineers (such as telephone people, air conditioning repair people, etc.) visit inside your computer room, take the time to instruct them not to put ladders on cables, or smoke around the computers. This will enhance your uptime considerably.
 - * If running communication cables for terminals or modems through the ceiling, be sure the cables are not resting directly on or near florescent lights. This can cause electrical distrubances resulting in data transmission errors.

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TROUBLESHOOTING ACOUSTICAL COUPLERS



(12)

If there are problems in operating the system the following procedure may be used to isolate the problem:

There are three distinct causes of a malfunctioning system.

- 1) The coupler may be malfunctioning.
- 2) The terminal device may be bad.
- 3) . The communications channel may be too noisy or out of order.

In order to restore the system to operation, it is necessary to isolate the problem. Check the following:

- 1) The half/full-duplex switch is in the proper position.
- 2) The telephone handset is securely inserted in the rubber cups.
- 3) The power cable and interface cable are securely plugged in.
- 4) The telephone handset is in the proper position.
- 5) The power switch and the power indicator are on (if the power indicator is not on, check the fuse inside the coupler).
- 6) The carrier indicator turns on when you originate a call to your time-shared computer system.

BTI FIELD SERVICE APPRECIATES YOUR HELP

Should your system encounter a problem where you need to contact BTI Field Service, the following chart has information that will be needed by BTI to properly service your equipment.

This chart was prepared by BTI Field Service (CSS) to aid them in trouble-shooting your equipment in a minimal amount of time. It is recommended that you attach a copy of this chart (information filled in...of course) to your BTI Computers. When down-time occurs, anyone in your office should be able to contact BTI with the necessary information.

BTI Field Service has reported to us that a common problem is that many callers do not know their system number.

HARDWARE TIP FROM CSS

Here's a Hardware Tip of the Month: Pin the BTI system number, clearly labeled as such, to the wall next to the system. It's the first thing customers are asked when they call for service. You'd be surprised at how many don't know their number. Repair cannot begin without it.

IF I STOP WORKING

(408) 733 - 1122

Ţ	BII COMPUTER STREET	٠.
		_

heck	to	500	16	a halt	number	is	displayed	10	lights	80	the	front	of	the	machin	•
					110000		GISPIETES	10	IISULE	•n	tne	Tront	97	£114	machini.	_

Pield Service (24 hours) (408) 733 - 4840

Por other departments

Give an extension, or as	t the	BTI	opera	tor.
Customer Software Support Field Engineer Dispatcher Sales Shipping Receiving		559, 310 329, 455, 322	333	304

PIRE	DEPARTMENT	· · · · · · · · · · · · · · · · · · ·
- 07 T/	•	•
POLIC	-B	

System Operator	
Office #	Home
System Administrator _	
Office #	Home
Sytem Owner	- 4.1
Office #	Home

BTI SYSTEM NUMBER

BTI 6000 SURVEY SHEET

Recently, when the BTI 6000 was announced at the Eastern and Western Regional User's Meetings, Jon Nickerson, vice-president of BTI, explained that some of the additional memory provided in the 6000 was saved for possible future enhancements. BTI is interested in input from its users on what would be beneficial to its 6000 users. Based upon this, Mr. Ransom White of GRW Systems in Sunnyvale, CA, conducted an informal survey and submitted a survey form consisting of approximately 16 items for the 6000 wish list.

In order that UP-TIME might provide BTI with results of this survey, please review the following items carefully and rate each item from 0 to 5.

- \emptyset = No value to you
- 3 = Nice to have
- 5 = Very important to you

Please return the following survey sheet back to UP-TIME before October 10, 1984. We will tabulate the results and publish them in the October Issue as well as send BTI a formal report of the results. Just like our election process, if you do not vote by returning the following sheets with your views, your wishes will never be heard. As far as we, here at UP-TIME, are concerned, we think this type of team work between BTI and its users is very important.

SUGGESTIONS FOR BTI 6000 ENHANCEMENTS (Listed in Random Order)

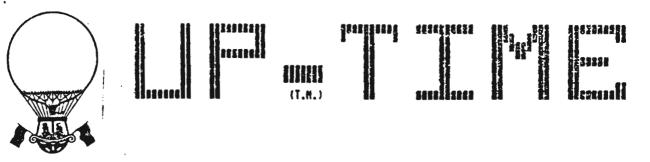


Ra	t	i	ng
Ø	_	5	

- 1. Allow a larger program size by allocating at least some of the extra memory to larger programs.
- Purpose: To give the programmer more power; to eliminate the constant constraint of running out of program space.
- Eliminate the logical volume constraint. A multiplier of 2 or 4 in size would help, but a modification to allow files as large as the disk drive would be even better.
 - Purpose: To reduce or eliminate cross disk expansions; to speed up access on multiple volume file; to reduce maintenance costs of BTI 6000 installations.

	3.	Incorporate BTI 8000.	te the "type-ahead" feature that is used on the
		Purpose:	To increase user throughput by allowing input operators to type their answers even before the system provides the questions.
	4.		arger input/output buffers than the 300 character buffers now provided.
		Purpose:	At 9600 BAUD, the 300 character output buffer is dumped in less than 1/3 second, resulting in frequent CPU demand that could be partially relieved if more data could be dumped when the CPU has the opportunity to do so.
	5.	Provide a	n EXEcute command, which combines GET and RUN.
		Purpose:	To make life simplier for the End User. The "GET" command is still available for programmers, but is not needed by End Users.
	6.		ultiple languages as available on the 8000 (i.e. OBOL, FORTRAN).
		Purpose:	To improve compatibility between the two lines, and to provide more tools for software houses.
	7.	Allow more	e than 32 ports.
		Purpose:	Expansion of capabilities of the product line, giving OEM's more tools to fill the gap between the 6000 and 8000 product line.
	8.	Lower cos	t of the product.
		Purpose:	An obvious help to all OEM's and end users.
	9.	Lower cost	t of service.
•		Purpose:	Same as item above.
	10.	line of co	number of string operations permitted on one ode. Currently, only one string assignment or is allowed.
		Purpose:	Improved readability and ease of coding.
	11.	Allow more	characters for variable names.
		Purpose:	To make programs more readable.

12. Allow strings to have names like HP Basic (Al\$, A2\$, etc.). Purpose: To increase the available number of strings from 26 to 260. 13. Implement some of the features of the 8000's XI mode, such as breakpoints, singlestepping, and listing code within the program currently being executed. Purpose: These are invaluable tools for the 8000 applications programmer; they would be very valuable to 6000 users as well. 14. String division Purpose: No explanation required 15. Eighth data bit on a port selectable basis. Purpose: If the eighth data bit was able to be transmitted, the BTI would be able to take care of more peripherial devices and their enhancements such as the graphics capability on the Okidata Micro-Line Printers and character generators at television stations! 16. Make the system capable of operating in a normal office environment versus the controlled environment now require			
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Purpose: If the eighth data bit was able to be transmitted, the BTI would be able to take care of more peripherial devices and their enhancements such as the graphics capability on the Okidata Micro-Line Printers and character generators at television stations! 16. Make the system capable of operating in a normal office environment versus the controlled environment now require	 14.	String di	vision
Purpose: If the eighth data bit was able to be transmitted, the BTI would be able to take care of more peripherial devices and their enhancements such as the graphics capability on the Okidata Micro-Line Printers and character generators at television stations! 16. Make the system capable of operating in a normal office environment versus the controlled environment now require		Purpose:	No explanation required
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environment versus the controlled environment now require		Purpose:	transmitted, the BTI would be able to take care of more peripherial devices and their enhancements such as the graphics capability on the Okidata Micro-Line Printers and
Purpose: Reduce "computer room" costs.	 16.		
		Purpose:	Reduce "computer room" costs.



Volume 23 12 Issues for \$44.00 Prepaid October 15, 1984

BTI USERS NEWSLETTER c/o TUI Computer Services 240 Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI 4000, 4800, 5000, 6000, & 8000 COMPUTERS



Donald Drennen - California Computer Timesharing Robert Giuli - Giuli Microprocessing, Inc.

Office Manager - Papagni Vineyards

Timothy Keck - California Western School of Law

Earl Hendricks - Professional Online Systems

Steven Souder - SW Adventist College

If you know of someone that might be interested in receiving a complementary issue of UP-TIME, please fill out the form at the end of this subscription with their name and address.

(2)

MICRO BLOOPERS

The funny little man with the bowler hat and Charlie Chaplin mustache makes it look so easy. The funny little man is in for quite an education.

<>

New users who approach micros with such exuberance are sometimes surprised. For example:

- The person who put two diskettes in the same drive because the instructions called for a double-density disk.
- The person who took scissors and cut out the circular disk from inside the disk jacket, then put it into the drive "because there was no way that disk could spin around if it was inside that black disk jacket."
- The people who get the Christmas syndrome: just go buy a computer then try to figure out what to do with it.
- Those who ignore instructions, just start keying until the system bombs.



- The ones who connect devices and cards without turning off the power. Who cares if the boards get fried?
- The individual who buys expensive but powerful data base or language packages, only to find out they are not menu-driven and require hours of training before they can be used.
- The person who attempts to make backup copies of disks by putting the original disk in the B drive and the backup copy in the A drive by mistake and then destroying the only copy in existence.
- Those who think you can put together a simple network of personal computers in a matter of a day or two.

and the second

- Backup? Why backup hard disks? Aren't they designed to be turned on and practically run forever? It is amaxing how many people do absolutely no backup and then wonder how they will recreate their data files when they are accidently wiped out.
- The people who think there are no mistakes in the manuals.

Those who are micro computer users already should identify with much of this. And to those future users: be prepared for a humbling experience.

February 24, 1984

The February issue of UPTIME contained an interesting contribution from Dave Green of Jordan High School. Dave spotted an article in the January issue of Creative Computing which compared 107 different computers. A simple benchmark program written in BASIC was run on each of them. It tested computational accuracy, speed and the randomness of each system's random number generator. Even Dave Ahl, the author, admits that the test is not comprehensive.

Just the same, many CC readers wanted to see how their machine stacked up. Dave Green had the same idea. He rewrote the benchmark program in our dialect of BASIC, and sent the results to UPTIME.

We also were curious. We wanted to verify Dave Green's results and include figures from other parts of our product line. The table below summarizes what we found. A listing of the original program as copied from Creative Computing is included as well as a listing of our version. Ours duplicates the original as closely as possible, with one major exception; it runs the test for a given number of times non-stop, and averages the results. If the test were run for one pass, we found that the randomness measurement varied from poor to excellent from pass to pass.

Dave observed in his closing comment that "If the BTI 6000 is indeed 2-3 times faster than the 5000 then we should be competing with the likes of a DEC VAX!". I wish it were so, but when I showed the item to the R&D folks who are building the 6000 their eyebrows went up. They explained to me that the 6000 is 1.5 to two times as fast as a Mark II, if eight users are on each system. In a single-user environment, both will cross the finish line at the same time. Most of the speed gains in the 6000 were from a streamlining of the swap-in, swap-out overhead. No swaps, no gain.

You'll note that our results were different from Dave Greens'. If you examine his program at lines 200-210, you can see why. On each pass through the "Z=1 TO N" loop, the figures for that pass are added into the cumulative totals. The "stopwatch" still runs while these extra steps are done. They were not done in Ahl's benchmark, because it only runs for one pass. In our version, we stop the clock while the running totals are being added. We think it more closely duplicates what Ahl was doing.

The test was run for 100 passes on each of the systems shown. I'm sending a photocopy of the original article for your own comparison. It is copyrighted. If you ask their permission, they might let you reprint it. Our test results are not copywrited.

	ACCURACY	RANDOMNESS
	.097412109151	10.3
1.41	.01074219	9.9
1.41	.00000000023	9.9
2.19 (66 concurrent proc	.01074219 esses)	9.6
2.58 (66 concurrent proc	.00000000023 esses)	9.9
of the program used	by Creative Comput	ing
le Benchmark 00: A=N 0		
	1.41 2.19 (66 concurrent proc 2.58 (66 concurrent proc of the program used le Benchmark 00: A=N 0	5.73 .097412109151 4.29 .097412109151 1.41 .01074219 1.41 .00000000023 2.19 .01074219 (66 concurrent processes) 2.58 .00000000023 (66 concurrent processes) of the program used by Creative Computation Research Processes

80 NEXT I 90 S=S+A: NEXT N 100 PRINT ABS(1010-S/5) 110 PRINT ABS(1000-R) 120 END

```
Here is the program that ran on the BTI machines...
0001 REM BASIC-X TRANSLATION OF DAVE AHL'S SIMPLE BENCHMARK
0002 REM ALLOWS MULTIPLE PASSES
0003 REM DAVE RATZ, RAY SMITH BTI CUSTOMER SOFTWARE SUPPORT
0004 REM FEBRUARY 23, 1984
0010 INPUT "LOOPS? ".L
0020 A1=R1=T1=0
0030 FOR L1=1 TO L
0040 S=R=0
0050 REM T STORES SYSTEM TIME (TENTHS SECONDS)
0060 T=REF(1)
0070 FOR N=1 TO 100
0080 A=N
0090 FOR I=1 TO 10
0100 A=SQR(A)
0110 R=R+RND(0)
0120 NEXT I
0130 FOR I=1 TO 10
0140 A=A^2
0150 \quad R=R+RND(0)
0160 NEXT I
0170 S=S+A
0180 NEXT N
0190 T2=REF(1)
0200 REM T2 (ABOVE) SAVES SYSTEM TIME, THIS LOOP
0210 T1=T1+((T2-T)/10)
0220 A1=A1+ABS(1010-S/5)
0230 R1=R1+ABS(1000-R)
0240 NEXT L1
0250 PRINT "ELAPSED TIME PER LOOP, IN SECONDS
0260 PRINT USING "3D.DD";T1/L
0270 PRINT "ACCURACY (.0000001 = EXCELLENT, .187805=POOR) :";
0280 PRINT USING "3D.12D"; A1/L
```

0290 PRINT "RANDOMNESS (15 OR LESS=GOOD. OVER 15 FAIR)

0300 PRINT USING "3D.12D":R1/L

9999 END

Creative Computing **Benchmark**

6

The Creative Computing benchmark is a short test of computational speed, accuracy, and the random number generator in Basic. Computers in the chart are listed in ascending order of completion time of the test expressed in minutes and seconds. In the accuracy measure, the smaller the number the better (.0000001 is excellent while .187805 is poor). In the randomness measure, smaller is better (numbers under 15 are good and over 15 are fair).

Since running the short article about the benchmark test, we have been overwhelmed with responses from readers who ran the test on machines not listed in our original table. With letters still pouring in, here are the results for 107 different computers.

We have taken note of the criticisms of this simple test and are in the process of devising a more comprehensive one. Watch for a follow-up article.—DHA 10 ' Ahl's Simple Benchmark 20 FOR N=1 TO 100: A=N 30 FOR I=1 TO 10 40 A=SQR(A): R=R+RND(1) 50 NEXT I 60 FOR I=1 TO 10 70 A=A^2: R=R+RND(1) 80 NEXT I 90 S=S+A: NEXT N 100 PRINT ABS(1010-S/5) 110 PRINT ABS(1000-R)

Computer	Time	Accuracy	Random	Computer	Time	Accuracy	Random
DEC VAX 11/788	0:61	.0113525	5.3	NEC PC-8661A	1:29	.6338745	3.0
DEC VAX 11/780 (double) 6:015	.80000000001632	83 5.3	Atari 800 (MBasic)	1:35	.15687 9	2.1
HP 9845B (390 bit alic	e)#:#3	. 690 00882	23.1	Kaypro II	1:36	.187805	7.5
Control Data Cyber 730	6:63	. #50000000355	6.1	Sony SMC-76	1:37	. 000 00009458	3.8
Amdahl 470	6:54	.60000000001184	6 12.4	HP-75C	1:38	. 66066 662	5.8
HP 3000 Series 44	6 : 64	.112549	12.9	Morth Star Horizon(10	dig) 1:41	. 000 473	3.6
HP 9836	6:0 5	. \$0 000000001273	29 5.5	NEC PC-8261	1:44	.1878Ø5	9.3
Wang 2200 SVP	0 :05	. 8690 00076	3.9	MicroOffice RoadRunner	1:48	.187805	7.4
Stearns Micro	6:08	.005859375	7.1	Teleram 3600	1:48	.187805	7.4
Burroughs B20	6:0 9	.0059387445449	77 3.2	Apple III	1:48	.611914	6.7
Alpha Micro AM 160T	0:10	. 00 000387337	12.4	Vic 26	1:49	.0010414235	23.7
Burroughs B22	6:12	. 60 5859375	15.7	HP 9836B	1:52	. 66666 889	13.1
NEC Adv Pers Comp	6:12	. ## 5859375	7.2	"Commodore 64	1:53	.6 616414235	8.9
Tektronix 4054	8: 12	. 000 0000014 6 425		Apple II plus	1:53	.6016414235	12.0
Olivetti M20	Ø:13	.0114136	6.2	Apple IIe	1:53	.8016414235	12.0
Saybrook 68000 (in App	le) 6:13	.60000000011	10.4	NEC PC-8861A	1:54	.187805	7.4
TI Professional	0: 15	.86 5859375	7.1	Rockwell Aim 65	1:56	.60164141235	14.7
Compaq	8: 15	.005859375	7.1	Compucolor II	1:57	.0338745	1.4
HP 9845B	#:15	. 06000 882	23.1	TRS-86 Model III	1:59	.#338745	5.8
Zenith Z-160 (8088)	5 :17	. <i>00</i> 5859375	9.7	Micro Color Computer	1:59	.800596284867	
ACT Apricot	6:18	.005859375	7.2	Commodore CBM 8032, 26	01 2: 9 1	.0010414235	1.4
Sharp PC-5000	6: 18	.005859375	7.2	Heath/Zenith H-89A	2:84	.187805	7.4
Eagle PC-2	.8:19	.005859375	7.2	Atari 2600 Graduate	2:15	.600224679768	
DEC Rainbow 160	0 :20	. 6 6585937 5	7.2	TRS-88 Model I	2:19	.#338745	12.6
Acorn BBC Computer	6:21	. 60 00128746 6 33	5.2	Color Computer		. . 06 0596284867	7.3
Columbia MPC	6: 21	.005859375	7.2	Atari 866 (fastchip)	2:23	.006875	7.0
Computer Devices DOT	0: 22	. 00 5859375	7.1	Dragon 32	2:29	.00 0596284867	7.3
IBM PC	5: 24	.#1159668	6.3	Epeon HX-26	2:36	.6338745	23.8
GCE Vectrex	0 :33	.0753174	6.9	Timex/Sinclair 1868 (f		.00041294098	8.7
TI DS998/12 (Mini TS)	6: 36	. 00000 00388	3.1	Interact Model R	2:50	.0338745	8.1
Laser 2861	6:48	.8603272295	17.4	Wang 2216	2:52	.600011432	12.5
Hemotech MX-512	6 :46	.880252962112	6.9	OSI Challenger 1	3:57	.0616414235	13.9
HP 9026C	6:48	. 00 000000001273		SpectraVideo 318/328	3:46	. 06000 02058	•.7
Lobo Max-89	6:48	.0338745	5.8	TI 99/4A	3:46	.66609011	2.6
Lynx	6:51	.155	14.1	Radio Shack PC-3	4:06	.0058 627	18.9
TRS-80 Model 4	#: 53	.8 670776	6.5	TI 99/4A, Extended	4:16	.00000011	18.7
Panasonic JR288	6 : 57	.00021481514	15.1	Oric-1	4:16	.00164141235	12.1
SCS 100	6 : 59	.187805	7.4	Datapoint 1800	4:16	.6600612642	11.3
INS 8000	6:59	-187805	9.6	Sinclair EX81	4:23	.8606685257	6.3
Alspa ACI-1	6:59	.187805	7.4	Sinclair Spectrum	4:39	.6666685257	3.5 8.7
DECmate II	0:59	.187805	7.4	TRS-80 Model 100	4:54	.00000 02058	• • • •
Xerox 828-II	6:59	. 187805	7.4	Casio FP-266	5:05	.00723	30.3
Vector Graphic 3 VIP	1:64	.6338745	7.5	Sharp PC-1500 (RS PC-2		.6666288	7.6
Zenith %-100 (8085)	1:64	.1878#5	9.5	TI CC-48	5:41	.00000011	6.2
Toshiba T100	1:09	. 187805	7.4	Sanyo PHC-25	5:41	.980267505646	10.2
Epson QX-16	1:69	.187805	7.4	Canon X-67	6:83	.0000002058	24.9
Osborne 01	1:16	.187805	7.4	Atari 1200XL	6:45	.013959	5.2
Mattel Aquarius	1:17	.187865	16.6	Atari 466/866	6:48	.012959	22.8
Epson QX-16	1:18	.187805	7.4	Sharp PC-1258	11:14	.0000288	5.9 7.4
#P-85A	1:26	. 666 00002	5.8	Timex/Sinclair 1005(sl		***********	
Horrow MD3 (Bazic 16)	1:21	.006473	3.6	IBH System 23	19:00	.00000005503	3.4
HP-86A	1:25	.00000002	5.8	HP-97	23:60	. 000034	
Tektronix 4851	1:26	. 9600900146425		Sharp PC-1211	28: 32	.00062882	
Digital Group Bytemast	OT1:27	. 000 00	3.6	l		,* •	

Special Thanks to Creative Computing for allowing UP-TIME to reproduce their Benchmark chart as appeared in their January 1984 issue.

- 1. BTI-5000 with 16 ports and DEI Tape Unit. System available with Ampex 980 80 MB drives. \$10,000 per computer plus \$2,500.00 per drive. Also, 8 port comm panels a \$950.00 and LA120 Decwriters a \$1,400.00 ea. Call Sheldon Shapiro at TBS (415) 858-2800. (EXP 11-84)
- 2. BTI 4000: "Standard Configuration BTI 4000 with 16 ports, 1-49 MB Drive, 1-DEI Tape Drive, has been under BTI service contract; coming off a lease. Best Reasonable Offer. GRW Systems, 408/745-7720. (EXP 11-84)
- 3. BTI 5000: Standard Configuration BTI 5000 with 8 ports, 1-58 MB OKI Data Drive, 1-DEI Tape Drive. Has been under BTI service contract; coming off a lease. \$17,500. GRW Systems, 408/745-7720. (EXP 11-84)
- 4. BTI 4000: 2 each 49 MB Drives, DEI Tape drive, 32 ports, Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. MARS/ASAP/PAYROLL/JOBCOSTING for BTI 4000 & 5000. MARS is a full DBMS, ASAP is an excellent accounting system, includes GL, A/P, A/R, Payroll, Job Costing. Call Earnie Philips/Ellen Scott 215/849-1200. (EXP 12-84)

**** SOFTWARE ADVERTISING ****

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MARS/ASAP/QUICK - GRW Systems, Inc. offers a BASIC-X DBMS (MARS), plus fully integrated accounting and order entry/inventory control packages for the BTI 16 bit (4000/5000/6000) or 32 bit (8000) environments. MARS can operate as a standalone DBMS, or application development tool for your software, or can be used as the foundation for GRW's applications. Phone 408/745-7720, or write GRW Systems, Inc. at 1274 Geneva Drive, Sunnyvale, CA 94089 for additional information on this very high quality family of software. (EXP 11-84)

MARS II - 4th Generation DBMS and Application Development Tools for the BTI 8000. Data Dictionary, Report Writer, Screen Generator, Encrypted Files, and many other features are standard. Don't consider applications on the BTI 8000 without considering the 90-95% reduction of programming cost that this product can provide! Development Modules, End User Modules, and Run Time Modules are all available. Call GRW Systems at 408/745-7720 (1274 Geneva Drive, Sunnyvale, CA 94089) for more information on MARS II and/or our applications for the very exciting 4th Generation Relational Environments. (EXP 11-84)

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NEED SOME ADVERTISING ??

Rates = \$36.00 for three issues of UP-TIME (subscriber) \$36.00 per issue for non-subscribers (outside vendors)



To revive a "dead" port on your computer, first try restarting or re-booting the system. Should this fail, plug in a cable and terminal which you know at the time is working properly and attempt to communicate with it. Should this measure fail, we would suspect either the communication board involved or the actual back pannel itself has been damaged at that port location. BII should then be called to visit or analyze the condition and send the necessary replacement parts.

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**** SUGGESTED VENDOR LIST ****

COMPUTER ANSWER MODEM

From: ComData Corp./Chicago (Contact: Walt Manning)

Warranty: Lifetime (312) 470-9600

8 - Port \$297.00 300 Card 197.00

REMOVABLE DISK PACK CLEANING

From: Scopus 1-800-225-0893 (Contact: Kris Powell/Atlanta)

Cost: Disk packs (49 mgb) 2316 type-protection - onsite

cleaning.....\$14.50 each

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UP-TIME Newsletter Good for keeping up with the Contact: Teresa latest on your BTI!

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WHAT TO FEED YOUR COMPUTER

This article will be brought to you by Ray Smith in the Customer Software Support Division of BTI Computer Systems in Sunnyvale, CA. Trevor Evans, with TUI Computer Services in Nashville, TN asks:

We have a line conditioner on our BTI. How many other devices can we plug into the system power supply panel without overloading? We'd like to provide pure power for our modems, etc.

From this question, Ray builds an entire article dealing with power requirements for computers...very interesting reading.

In other news...

The program REPlace command, suggested by Gene Butler in UPTIME #18 (May 84) is currently under development by R&D. Look for it with the next release.

Development of new BASICX program statements, which allow access to model 8000 SAF-type files, has been completed. They are being tested in-house.

The first pair of prototype model 6000's are being sent to customer sites for alpha testing in September.

We've already mentioned that work is in progress on string arrays for the model 8000. One possible extension of this idea is string matrices, which would use many of the same commands currently available for numeric arrays, i.e., MAT A = B, etc. It's just an idea at this point. Why don't you send us a note telling us what you think of it?

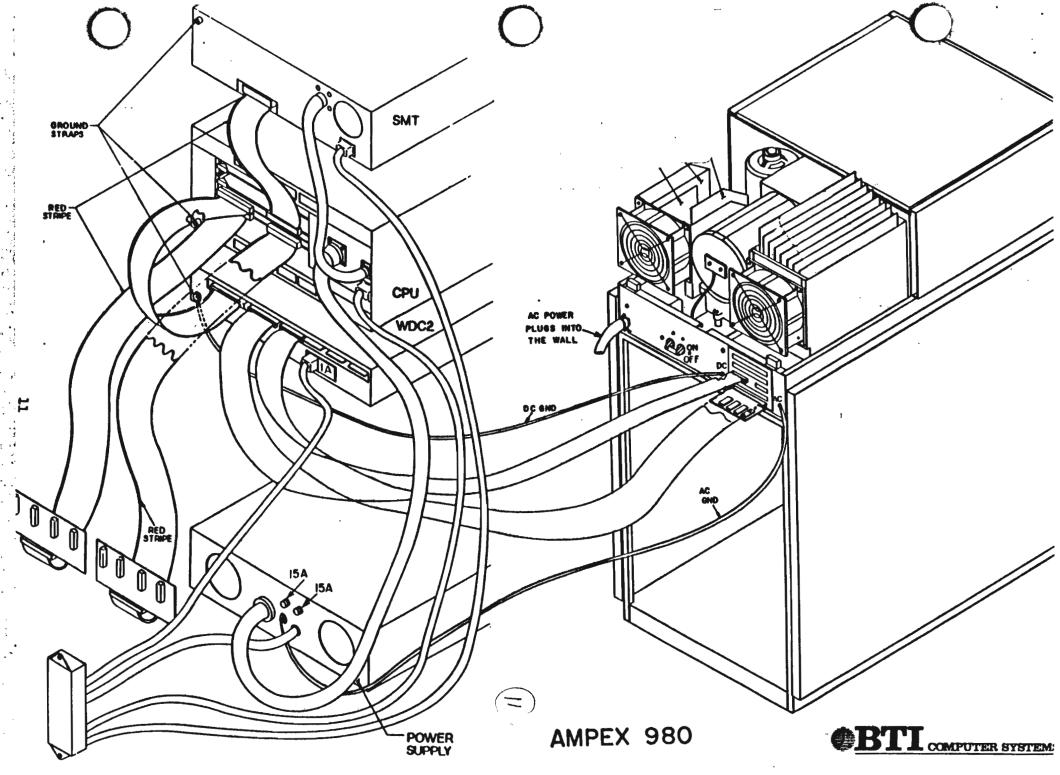
--Raymond Smith, BTI Customer Software Support September 13, 1984

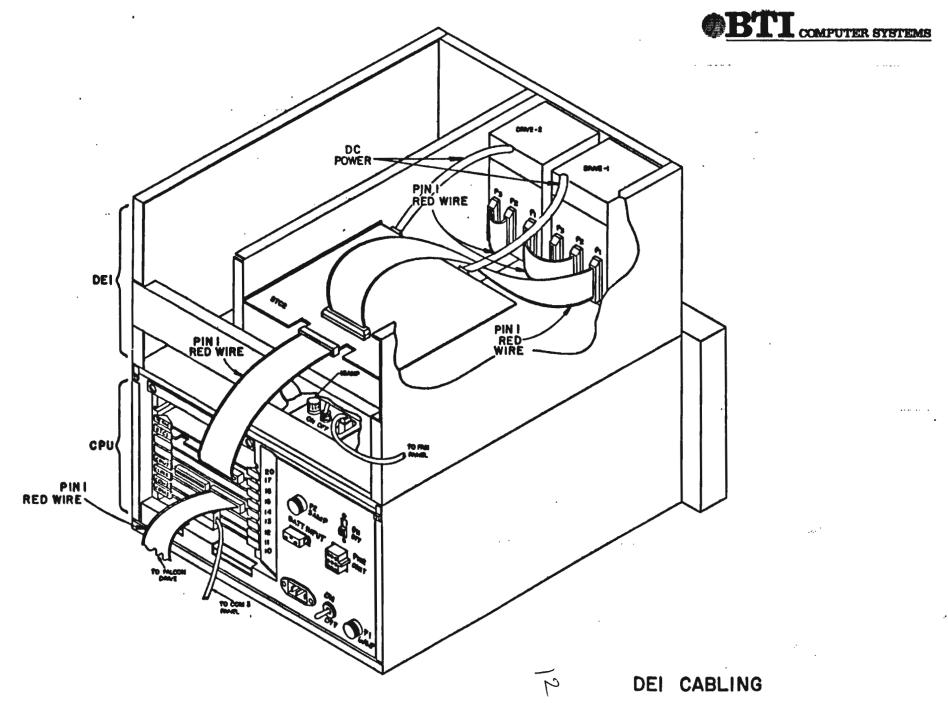
0

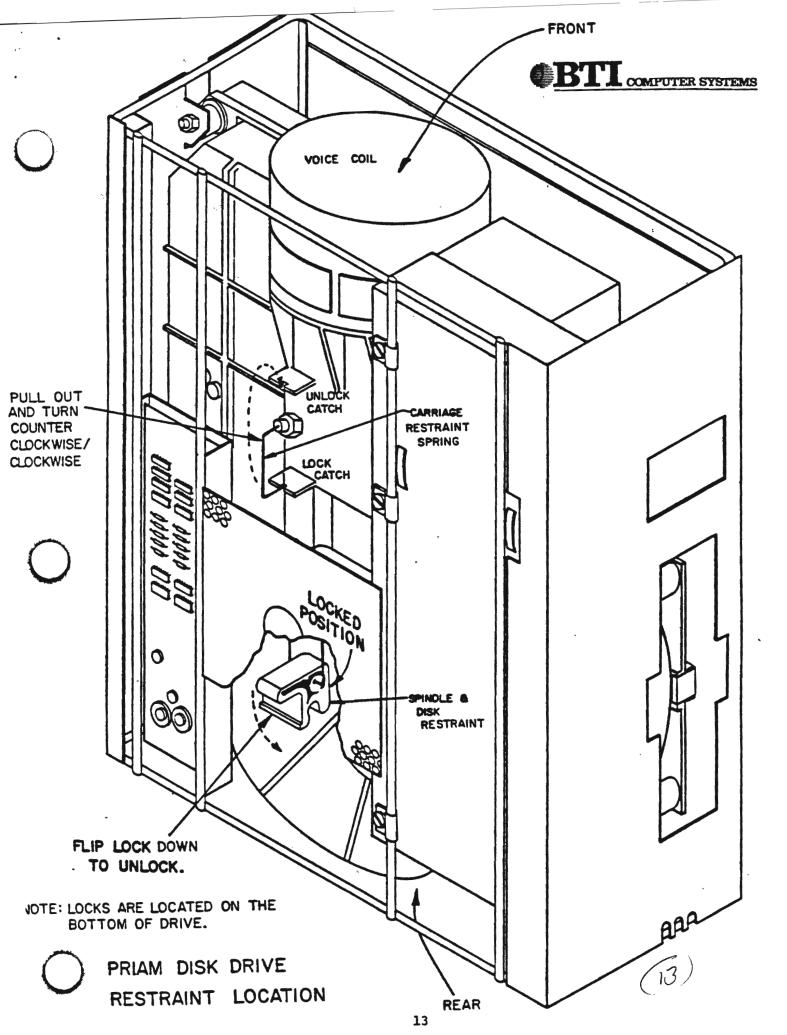
<>

**** BTI LINE DRAWINGS ***** (AMPEX 980 AND DEI CABLING)

As mentioned in last month's newsletter, we will be printing a series of line drawings which are used by BTI's phone engineers. BTI has advised readers to make certain their system conforms to any given chart BEFORE pulling cables loose. Check first. These charts are the most common, but there are variations. If these drawings apply to your equipment, it would be a good idea to tape them inside the skins of your BTI Equipment for quick-ready reference.







**** SUGGESTIONS FOR BTI 6000 ENHANCEMENTS ***** (from survey sheet in last month's UP-TIME)

We thank those of you who did take time to fill out the BTI 6000 survey sheet in last month's issue, and especially those of you who also submitted notes and letters! This all helps BTI to hear our needs and produce future products which will be more beneficial for our uses. As for those of you who did not respond...we assume you had no suggestions and are 100% satisfied with your BTI Computer.

UP-TIME has prepared a formal report for BTI and mailed it along with the original survey sheets, and your letters, to Jon Nickerson, vice-president. We also forwarded copies to BTI's Field Service Department in Sunnyvale.

In short, the following information was gathered: (Number of responses received: 11 out of a possible 130).

$\frac{\text{RATING}}{\text{RATING}} = 0 \text{ to } 5$

0 = No value to you

3 = Nice to have

5 = Very important to you

#1. Larger program size:

0= 8% 3= 8%

1 = 0x 4 = 0x

2= 0% 5= 84%

#2. Eliminate logical constraint:

0= 8% 3= 50%

l= 0% 4= 0%

2= 8% 5= 34%

#3. Type ahead feature:

0= 0% 3= 43%

l= 8% 4= 8%

2= 25% 5= 16%

#4. Larger input/output buffers:

0= 0 1= 8% 3= 33% 4= 29%

2= 0% 5= 30%

#5. EXEcute command combining GET and RUN:

0= 16% 3= 43%

1= 25% 4= 8%

2= 8% 5= 0%

#6. Multiple languages as on 8000 computer:

0= 33% 3= 8%

1= 16% 4= 25%

2= 0% 5= 18%

```
#7.
      Allow more than 32 ports:
                        3= 43%
      0= 25%
      1= 16%
                        4= 8%
      2= 0%
                        5=
                             8%
 #8.
      Lower cost of the product:
      0= 25%
                        3= 16%
      1= 0%
                        4= 0%
      2= 0%
                         5= 59%
      Lower cost of service:
 #9.
      0= 25%
                        3= 16%
      1= 0%
                        4= 0%
                        5= 59%
      2= 0%
      Expand number of string operations:
#10_
      0= 8%
                        3= 59%
      1=
         0%
                        4=
                            8%
      2= 8%
                        5= 17%
#11.
      More characters for variable names:
                        3= 43%
      0= 8%
      1=
         8%
                        4= 8%
      2= 0%
                        5= 33%
      String names like HP Basic:
#12.
      0= 33%
                        3= 25%
      1= 0%
                        4= 8%
      2= 0%
                        5= 34%
      Implement some features of 8000's
#13.
      XI mode:
      0= 8%
                        3= 16%
      L= 8%
                        4= 34%
      2= 0%
                        5= 34%
      String division:
#14.
      0= 33%
                        3= 17%
      1= 0%
                        4= 8%
      2= 0%
                        5= 42%
#15.
      Eighth data bit on port selectable
      basis:
      0= 25%
                        3= 25%
      1= 01
                        4= 02
      2= 0%
                        5= 50%
#16.
      Capable of operating in normal
      office environment:
      0= 42%
                        3= 25%
      1= 02
                        4=
                            8%
      2= 25%
                        5=
                            02
```

**** BTI 6000 SURVEY SUMMARY ****



In summary, larger program size was the most highly rated request followed by surprisingly the eighth data bit, string division, and \$\$ for products and services. Some of the written comments we also received were...

Question #5: Why not simply RUN-NAME? No new command.

Question #6: YES vote for Pascal!!

Question #7: 32 ports would only slow down the computer. Question #12: Big deal! What is needed are string arrays!

Question #12: Big deal: what is needed are string arrays:

micros do!

Question #15: I would prefer to have the eighth bit in strings so all eight bits of each byte would be used for storage.

Questions #8 & 9: Lower costs degrades product.

Question #15: Why not 64 bit arithmetic?

Question #16: If you do this, then you will find the computer

will still work more better in a controller environment. Controlled environment is small

cost compared to down time.

Question #4: Larger buffers seems "gimmicky".

Question #5: Per EXEcute Commmands; our users operate thru a controlled program.

Questions #8 & 9: Lower costs not at the expense of quality.

Question #12: Per string names; a real need, combined with larger program size!

Miscellaneous notations:

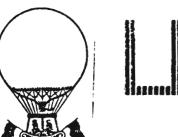
- Larger Programs
 Memory cost today is nearly zero compared to program
 cost and operator time. It does not make sense to
 limit size.
- 2. Named variables (up to 15 characters is ideal).
- 3. String arrays Example:

DIM Name \$ (10,20) [40]

Would set up a 10 X 20 array of 40 character strings. Any of the resulting 220 strings would be assessed by:

Name\$ (x,y)

(16)



.....

(T.H.)

578888 3988 29888

Volume 24 12 Issues for \$44.00 Prepaid November 15, 1984

BTI USERS NEWSLETTER c/o TUI Computer Services 240 Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI 4000, 4800, 5000, 6000, & 8000 COMPUTERS

SPECIAL ISSUE - POWER FOR YOUR COMPUTER



TABLE OF CONTENTS # # # Page # WELCOME NEW SUBSCRIBERS.... EDITOR'S INTRODUCTION..... # HARDWARE TIP OF MONTH (Line Condition)...3 # # MARKETING (Info. Needed From You)......3 # FEATURE ARTICLE (What to feed Computer) __4 # WHAT IS BAD POWER?.....7 # DAMAGE CAUSED BY BAD POWER?.....8 VENDOR ADVERTISING (ADDS).....9 # # ADVERTISING RATES..... # NEXT MONTH'S FEATURE ARTICLE..... A LITTLE HUMOR. BTI LINE DRAWINGS..... LINE DRAWINGS (CSS) - 6000 (Rear)......13 LINE DRAWINGS (CSS) - 6000 Hybrid (Rear)14 (CSS) - 6000 CPU (Front)...15LINE DRAWINGS LINE DRAWINGS (CSS) - 6000 CPU (Rear)...16

Robert Bade - Newport Imports Inc.

Marlys Brimmer - M-Tron Industries Inc.

Michael Cooper - Underground Resource Management Inc.

Tom McMinn - McMinn Furniture Inc.

Harold Raphael - Concentric Computer Corporation

Ron Tatum - A Page A Call

Buford Welch - Pump Energy Inc.

James Windsor - Midwest Timesharing Systems Inc.

Richard Deering - Wilberforce University

Carlos Puentes - Texas Timesharing Inc.

Bernie Sperley - First Interstate Bank of Oregon

If you know of someone that might be interested in receiving a complementary issue of UP-TIME, please fill out the form at the end of this subscription with their name and address.

: <>



**** EDITOR'S INTRODUCTION ****

This issue of UP-TIME is primarily addressed to our readers who are not using any type of power protection for their BTI Computers and other office machinery such as CRTs and word processors.

Do you need an electrical stabilizing system installed?

Certain types of voltage regulators, may be necessary. where "spikes" or "dips" in voltage may occur.

Power may distort data entered into your computer system at any time.

For example, a "spike" may happen when the utility company is in the process of reducing electricity during off-peak hours. "Spikes" can also take place during the hours of 8 AM and 10 AM, when all the office computers come on-line at once.

If "spikes" are common in your area, have voltage equipment installed at the power source to keep the voltage steady, regardless of the highs and lows in power. The cost of such equipment can vary depending upon the specific power conditioning needed in YOUR AREA for YOUR specific EQUIPMENT NEEDS. Have your power analyzed. Next, after your power has been evaluated, contact someone quailified with computer room electrical protection. This is the best insurance provided to save downtime, disaster money expense, and frustration later on.

If you do not completely understand power requirements for your BTI, consult your manuals, or call BTI at: 1-800-538-8480.

**** HARDWARE TIP OF THE MONTH *****

It is possible that voltage fluctuations can cause computer problems. Also, continual low voltage can definitely cause rapid detoriation of computer parts. BTI will send to you, upon request, a voltage line testor so you can conduct tests over a one week period to monitor your actual fluctuations. Should a test indicate significant fluctuations, we strongly advise your purchasing a line conditioner. We have found through our experience, this will significantly increase uptime.

NOTE: BTI will gladly advise you if an isolation or voltage transformer or a line conditioner is needed.

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(3)

**** MARKETING - LET'S WORK TOGETHER ! ****

Here, at UP-TIME, we have had several requests from various companies inquiring what type of advertising seems to work best for computer companies such as ourselves. Even if your BTI Computer was purchased solely for your own in-house use...remember, you can have extra income by timesharing out spare ports and storage to other companies which may not be able to afford a computer, or large companies looking for spare storage to save them from having to purchase an additional computer. Whatever the reason for marketing computer time, we would like to hear from you!

- What is your major means of advertising and why?
- What other types of advertising have you tried?
- 3. Have you ever employed the services of an advertising agency?...Experience good or bad and why?
- 4. Please mail UP-TIME a copy of your Yellow Page advertisement in the phone book.
 - 5. Please feel free to send any other advertising brochures, or gimmicks.

Why are we asking all this? Special January issue of UP-TIME coming out dealing with A-D-V-E-R-T-I-S-I-N-G! Do's and Don'ts. It is important to hear from various UP-TIME Readers across the country on this subject. Some ideas work better in some parts of the country...and not so well in others.

Anything on this subject would be appreciated (especially a copy of your Yellow Page Ad)! Dead-line for mail-ins on this subject is January 10th...

THANKS FOR YOUR HELP !!

For all of us in Customer Software Support, let me say that it's a pleasure to be back on line. Trevor Evans asks:

"We have a line conditioner. How many other devices can we plug into it without overloading? We'd like to provide pure power for our modems."

The fall thunderstorm cycle is about to begin again, so this seems like a good time to discuss system power requirements generally. The most important thing to remember is that equipment failures caused by bad power are NOT covered by your maintenance contract. The intermittent nature of these problems and the wide (sometimes wierd) variety of symptoms that result make them difficult and expensive to diagnose. It is a wise investment to spend the time, and if necessary, the money, to avoid them from the start. Power requirements are discussed in detail in the Site Preparation Guide, available from our Technical Publications Department. The document can be profitable reading.

Our experience has shown that polluted power is widespread, even in urban areas. In 80% of the cases in which a phones engineer has requested a power monitor, the test showed intolerable dropouts, brownouts, spikes, or surges. There is a waiting list for power monitors. We find new candidates every week. Some of these systems have run perfectly for years, but changing conditions at or outside of the site made a line conditioner necessary.

Bad power is dangerous because any computer uses high-speed, low-power transistors. By nature, they do not resist shots of high voltage well. Damage may not become apparent for months. And for devices which perform millions of operations per second, an extremely brief drop in power can equate to an eternity. That's why a line filter is built into the power panel of every BTI computer. Normally, it is enough. Sometimes additional devices are necessary.

The appropriate type of device and the cost, are determined by your system's power needs and an analysis of a power monitor test. If the monitor tape shows no line noise, but sagging voltage, a constant-voltage transformer will automatically adjust output to compensate. The one we recommend is made by SOLA Corp. of Elk Grove Village, Ill. If the voltage is occasionally too high (sharp voltage spikes), then an isolation transformer is necessary. We recommend a model from DELTEC Corp., of San Diego. If voltage is high, low, AND littered with spikes, then a line conditioner is required. The model we recommend is made by SOLA.

The causes of bad power are too numerous to list. Some, like a defective power pole transformer or corroded wall socket, are one-time affairs. Summer air-conditioning loading or lightning storms may come and go with the seasons. Others, such as a large air compressor at an auto dealership will happen from time to time, all the time. Symptoms include, but are not limited to:

- -- Halt 00, 04, 44, 45, 66, 88, 8.8's.
- --Trashed directories. Slow system and/or software bugs cured by a reboot. Disk errors. Timing stars on a ROSter.
- -- "PWR FAIL" notations in a complete history via 32PORTLOG.

By themselves, they are not uncommon. But if they are chronic, we suggest you call Field Service and report your suspicions. The engineer will examine your log record, and ask you some questions. He may refer you to the engineer who currently handles power monitor scheduling. Customers are only charged a one-way shipping fee. This is much cheaper than getting back-billed for power-damaged parts changeouts. It's easier than tolerating lost data, volume backups, or pauses during the work day caused by "glitches".

The answer to your question, Trevor, depends on a little work with a pocket calculator. We should say right off that the outlet strip inside the fan panel is off-limits. It is on the equipment side of the built-in line filter. If any equipment plugged in there introduces interference, it will go straight to the CPU, the disk controller, drives, and any other devices plugged into the same strip. The system is very vulnerable at that point. Devices hooked up to telephone lines are particularly susceptible to interference from switching noise, ground loops, and lightning hits. This is why tapping into the fan panel will void your service contract.

You'll need an electrician to add a "Y" type adaptor, and a standard AC power strip, to the conditioner, if that's feasible. First determine if the conditioner has enough power to spare by checking its rated amperage. This will be stamped onto one or more labels. For a typical model, this is 25 amps. A one-drive system pulls about 13 while running. This jumps briefly to 38 when the disk drive is first turned on. For a twin-drive cabinet, the numbers are 18 and 68, respectively.

Then figure the combined amperage of all the devices you plan to add. The power consumption of each may be stated as watts. To determine the equivalent amperage, divide watts by the operating voltage, which is 110. If the total drain approaches the maximum output, you'll need either a larger conditioner or a separate one for the modems.

Remember also that the computer's outlet is typically rated at 30 amps, maximum. The line conditioner is not 100% efficient, so it will inevitably pull more than the computer, even under ideal conditions. If the outlet voltage is low, the conditioner will make up the difference by pulling additional amps and converting them to volts. So it's hard to predict precisely when the circuit breaker will pop.

The primary consideration in your decisions is, of course, safety.

WHAT ARE POWER LINE DISTURBANCES?

POWER LINE DISTURBANCES ARE THE DAMAGING FLUCTUATIONS PRESENT IN THE "RAW ELECTRICAL POWER" YOU RECEIVE FROM THE UTILITY COMPANY. THESE POWER LINE DISTURBANCES INCLUDE VOLTAGE SURGES AND SPIKES, AND THREE TYPES OF NOISE INTERFERENCE, MAINLY, RADIO FREQUENCY INTERFERENCE (RFI), ELECTROMAGNETIC INTERFERENCE (EMI). AND ELECTROMAGNETIC PULSE INTERFERENCE (EMP).

WHAT ARE VOLTAGE SURGES AND SPIKES AND POWER LINE NOISE?

E? (7)

A VOLTAGE SURGE IS A VOLTAGE IMPULSE WHICH LASTS A FEW THOUSANDTHS OF A SECOND AND TYPICALLY REACHES A 3000 VOLT PEAK (SEE FIG. 2).

A VOLTAGE SPIKE (OR TRANSIENT) IS A VOLTAGE IMPULSE WHICH LASTS ONLY A FEW MILLIONTHS OF A SECOND BUT TYPICALLY REACHES 6000 VOLT PEAKS (SEE FIG. 1).

POWER LINE NOISE (SEE FIG. 3) IS ELECTRICAL INTERFERENCE TRANSMITTED THROUGH THE POWER LINE. IT IS CAUSED BY ANYTHING FROM STATIC ELECTRICITY TO LIGHTNING A TRANSMITTED IN TWO MODES - THE TRANSVERSE MODE AND THE COMMON MODE. TWERSE MODE NOISE IS THE INTERFERENCE THAT OCCURS ACROSS THE TWO LIVE WIRES OF THE POWER LINE, WHILE COMMON MODE NOISE IS THE INTERFERENCE THAT OCCURS BETWEEN THE GROUND WIRE (COMPUTERS USE THE GROUND WIRE AS A LOGIC REFERENCE!) AND ONE OF THE TWO LIVE WIRES OF THE POWER LINE. NOISE INTERFERENCE IS PRESENT ON ALL POWER LINES AND CONSISTS OF ELECTROMAGNETIC INTERFERENCE (EMI), RADIO FREQUENCY INTERFERENCE (RFI), AND ELECTROMAGNETIC PULSE INTERFERENCE (EMP).

CLEAN, STABLE VOLTAGE (SEE FIG. 4) IS WHAT YOUR EQUIPMENT WAS MEANT TO RUN ON. THE "RAW" UTILITY POWER YOU ACTUALLY RECEIVE FALLS FAR SHORT OF THIS "IDEAL PURE SINE WAVE" AC POWER FOR MANY REASONS

WHAT CAUSES VOLTAGE SURGES AND SPIKES AND POWER LINE NOISE?

VOLTAGE SUDGES AND SDIVES OCCUP IN THE TYPICAL POUER LINE OVER 2000 TIME

VOLTAGE SURGES AND SPIKES OCCUR IN THE TYPICAL POWER LINE OVER 2000 TIMES EACH YEAR, AND ARE COMMONLY CAUSED BY:

- 1) THE SWITCHING ON AND OFF OF ELECTRIC MOTORS, COPYING MACHINES, AIR CONDITIONERS, AND ELEVATORS.
- 2) POWER LOAD ADJUSTMENTS AND SWITCHING BY THE POWER COMPANIES.
- 3) LIGHTNING, TRANSMITTED THROUGH THE POWER LINES.

 M^{M}

MM

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FIG. 1 VOLTAGE

FIG. 2 VOLTAGE SURGE FIG. 3 POWER

FIG. 4 CLEAN, STABLE VOLTAGE OWER LINE NOISE INTERFERENCE IN BOTH TRANSVERSE AND COMMON MODES EXISTS AS MI, RFI, AND EMP INTERFERENCE, EACH HAVING ITS SPECIFIC CAUSES:

!) EMI INTERFERENCE IS CAUSED BY FLUCTUATING MAGNETIC FIELDS THAT ARE PRESENT BECAUSE OF:

B) DIMMER SWITCHES. C) LOOSE OR DEFECTIVE LIGHT SOCKETS.

D) AUTOMOBILE IGNITION SYSTEMS.

A) FLOURESCENT LIGHT SYSTEMS.

E) NORMAL SUNSPOT ACTIVITY. 2) RFI OCCURS BECAUSE THE POWER LINES ACT LIKE ANTENNAE AND PICK RADIO, TELEVISION, TWO WAY AND CB RADIO SIGNALS TRANSMITTING THESE . SIGNALS DOWN THE POWER LINE. INTERCOM SYSTEMS ARE ALSO MAJOR RFI

INTERFERENCE SOURCES. 3) EMP INTERFERENCE IS CAUS.D BY A COLLAPSING MAGNETIC FIELD, SUCH AS THAT WHICH IS BROUGHT ABOUT BY LIGHTNING.

**** DAMAGE CAUSED BY BAD POWER ****

DAMAGE CAUSED BY VOLTAGE SURGES AND SPIKES



* DATA STORED IN RANDOM ACCESS MEMORY (RAM) CAN BE ALTERED.

- * CIRCUIT MELTING!
- * INSULATION BREAKDOWN IN MEMORY CHIPS!

* ENTIRE MEMORY BLOCKS CAN BE ERASED!

- * DISK DRIVE HEAD CRASHES AND PITTING OF DRIVE HEADS!
- * HAZARDOUS SHORTS, AND EVEN FIRE, CAN BE CAUSED DUE
- TO ELECTRICAL ARC-OVER! * TYPICALLY POWER LINE SURGES AND SPIKES WILL CAUSE PREMATURE

ELIMINATED WITH A HEAVY DUTY, COMMERCIAL, SURGE - SPIKE - NOISE SUPPRESSOR, BUILT SPECIFICALLY FOR "WORST CASE" PROTECTION.

COMPONENT FAILURE AND COSTLY DOWN TIME IF THEY ARE NOT

DAMAGE CAUSED BY POWER LINE NOISE

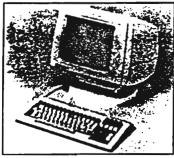
- * RAM MEMORY WIPE-OUTS! * DISPLAY FADEOUTS.
- * SCRAMBLED PROGRAMS.
- * ERRONEOUS DATA OUTPUT AND LOSS OF DATA.
- * DATA TRANSMISSION INTERFERENCE. * GLITCHES.
- * ALTERED MEMORY BLOCKS!

***** VENDOR ADVERTISING ****

FEATURING: SOLUTIONS, INC. VENDOR OF: TUI COMPUTER SERVICES



Stocking Distributor: Solutions, Inc. 3447 Josee Lane Memphis, TN 38134 901-386-6484



VIEWPOINT®.

Best price/performance in a conversational terminal.



A fully featured editing terminal.



VIEWPOINT® /78

IBM functionality in monochrome and color.

VIEWPOINT® /Color.

The first truly low-cost color terminal.

A Commitment to Quality

Your get more than substantial savings when you purchase an ADDS Viewpoint product. You are buying the quality and reliability ADDS builds into every product we make.

At our highly-automated multimillion dollar facilities, we control every step of design and manufacture. We make our own printed circuit boards, our own cabinets, our own power supplies. And we test everything every step of the way.

Our unrelenting commitment to quality stands behind every ADDS product and is the meaning behind our motto: Something extra in everything we do.



**** HARDWARE CLASSIFIEDS ****

- 1. BTI-5000 with 16 ports and DEI Tape Unit. System available with Ampex 980 80 MB drives. \$10,000 per computer plus \$2,500.00 per drive. Also, 8 port comm panels a \$950.00 and LA120 Decwriters a \$1,400.00 ea. Call Sheldon Shapiro at TBS (415) 858-2800. (EXP 11-84)
- 2. BTI 4000: Standard Configuration BTI 4000 with 16 ports, 1-49 MB Drive, 1-DEI Tape Drive, has been under BTI service contract; coming off a lease. Best Reasonable Offer. GRW Systems, 408/745-7720. (EXP 11-84)
- 3. BTI 5000: Standard Configuration BTI 5000 with 8 ports, 1-58 MB OKI Data Drive, 1-DEI Tape Drive. Has been under BTI service contract; coming off a lease. \$17,500. GRW Systems, 408/745-7720. (EXP 11-84)
- 4. BTI 4000: 2 each 49 MB Drives, DEI Tape drive, 32 ports, Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. MARS/ASAP/PAYROLL/JOBCOSTING for BTI 4000 & 5000. MARS is a full DBMS, ASAP is an excellent accounting system, includes GL, A/P, A/R, Payroll, Job Costing. Call Earnie Philips/Ellen Scott 215/849-1200. (EXP 12-84)
- 5. BTI 4000: Used on Reynolds & Reynolds VIM III System, 24 ports, one-DEI Tape Unit, three 10-mb Falcon Drives. Will sell complete or individual parts. MAKE OFFER! Call Sam Savidge (206) 622-1981. (EXP 01-84
- 6. 2 U.S. Robotics Phone Link Accoustical Couplers, 300 baud, almost like new, guarantee, power supply......\$75.00 each 1 U.S. Robotics Micro-Link 300 Modem......\$150.00 Contact: Trevor Evans/TUI Computer Services (615) 242-4477



**** SOFTWARE ADVERTISING

MARS/ASAP/QUICK - GRW Systems, Inc. offers a BASIC-X DBMS (MARS), plus fully integrated accounting and order entry/inventory control packages for the BTI 16 bit (4000/5000/6000) or 32 bit (8000) environments. MARS can operate as a standalone DBMS, or application development tool for your software, or can be used as the foundation for GRW's applications. Phone 408/745-7720, or write GRW Systems, Inc. at 1274 Geneva Drive, Sunnyvale, CA 94089 for additional information on this very high quality family of software. (EXP 11-84)

MARS II - 4th Generation DBMS and Application Development Tools for the BTI 8000. Data Dictionary, Report Writer, Screen Generator, Encrypted Files, and many other features are standard. Don't consider applications on the BTI 8000 without considering the 90-95% reduction of programming cost that this product can provide! Development Modules, End User Modules, and Run Time Modules are all available. Call GRW Systems at 408/745-7720 (1274 Geneva Drive, Sunnyvale, CA 94089) for more information on MARS II and/or our applications for the very exciting 4th Generation Relational Environments. (EXP 11-84)

SPREAD SHEET PROGRAM - Spread sheet of up to 99 columns and 676 rows. Each element may be either numeric or alphabetic. Insert/Delete columns or rows. Built in trignometric, average, standard deviation functions. Sum a range of row or columns. Much much more. Requires 8000 with Pascal. SAC Computer Center; Keene, TX 76059 (EXP 12-84)

MARS/ASAP/PAYROLL/JOB COSTING For BTI 4000 & 5000. MARS is a full DMBS, ASAP is an excellent accounting system and includes GL, A/P, A/R. JobCosting & Payroll. Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. (EXP 12-84)

FSORT - Is a complete rewrite of BTI's \$\$\$F-SORT, which can reduce sort times by 50% (especially for string keys). It automatically chooses between 2 sorting techniques and can sort much larger files. Priced a \$400.00 postpaid on magnetic tape cartridge. Harold Raphael, Concentric Computer Corp., 830 Bay Avenue, Capitola, CA 95010. 408/476-9331 (EXP 1-85)

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NEED SOME ADVERTISING ??

Rates = \$36.00 for three issues of UP-TIME (subscriber) \$36.00 per issue for non-subscribers (outside vendors)

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Is your STI in a "special environment"? In the December issue of UP-TIME, we will be discussing the pros and cons of having a "special environment" for the BTI Computer.

We would like to hear from you! Send us any suggestions you may have for setting up a computer room, or arguments as to why you have not set up such a room...SPEAK OUT!

(Upon your request, UP-TIME will withhold your name/company name from any correspondence you send to UP-TIME to be publicized.)

SUCCESS-- few people learn form it but many learn from failure.

EXCUSES—— there aren't enough crutches in the world for all the lame ones.

THE HARDEST THING--to get is going.

IF YOU GROWL ALL DAY--you can expect to be dog-tired at night.

ENERGY CRISES -- our first was known as Monday morning.

TRICKS OF THE TRADE-- Some people are so busy learning them, they never learn the trade!

TRAVEL ADVICE-- He who goes fourth with a fifth on the Fourth may not come forth on the fifth.

MOTTO: If it is to be it is up to me.

TO BE PERSUASIVE We must be believable; to be believable we must be credible; to be credible we must be truthful.

COOPERATE! Remember the banana...everytime it leaves the bunch it gets skinned.

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Joys of Being An Editor

Getting out a paper is no picnic If we print jokes, people say we are silly:

If we don't, they say we are too serious.

If we clip things from other magazines, we are too lazy to write them ourselves:

If we don't, we are too fond of our own stuff.

If we don't print contributions, we don't appreciate true genius,

If we do print them, the paper is filled with junk.

If we make a change in the other fellow's writeup, we are too critical.

If we don't we are asleep.

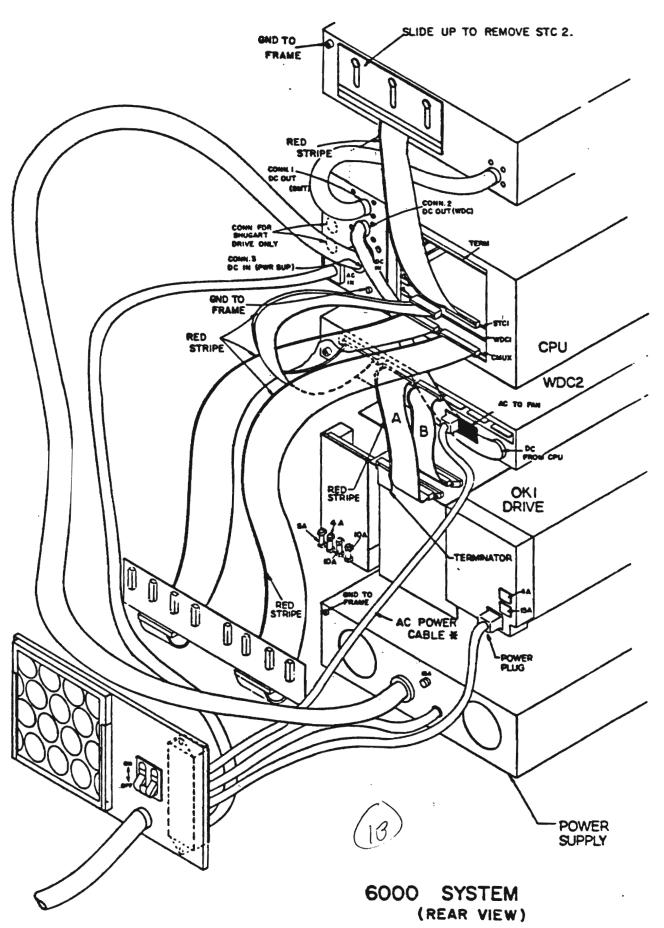
Now, like as not, someone will say we swiped this from some other magaizine "WE DID."

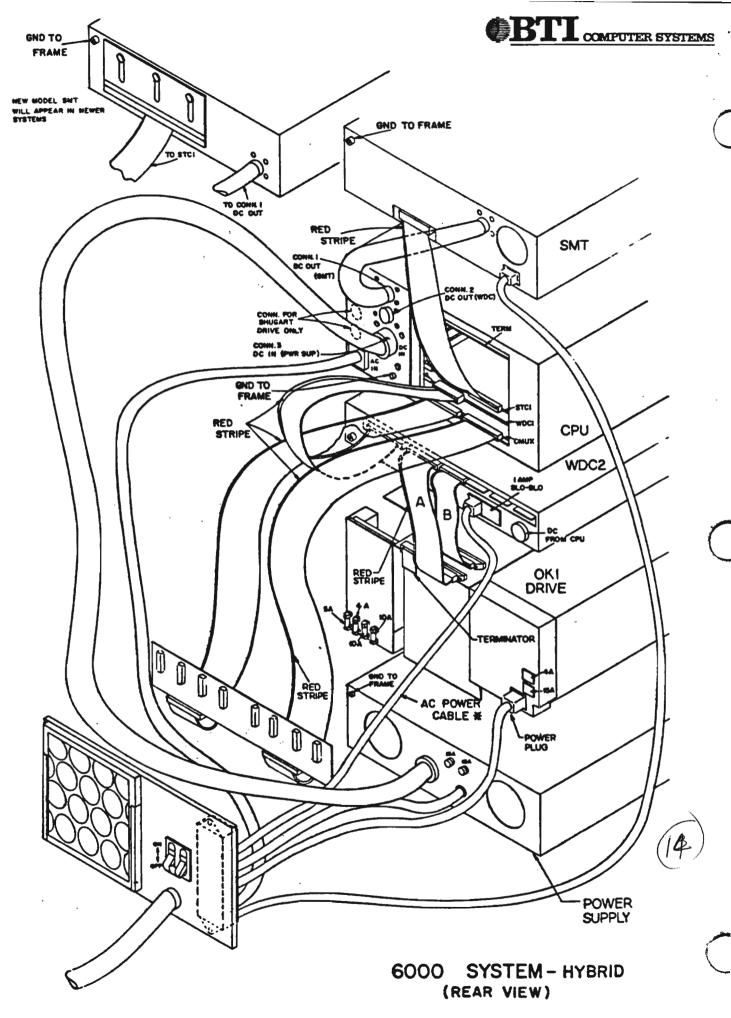
-- Western Association Newsletter

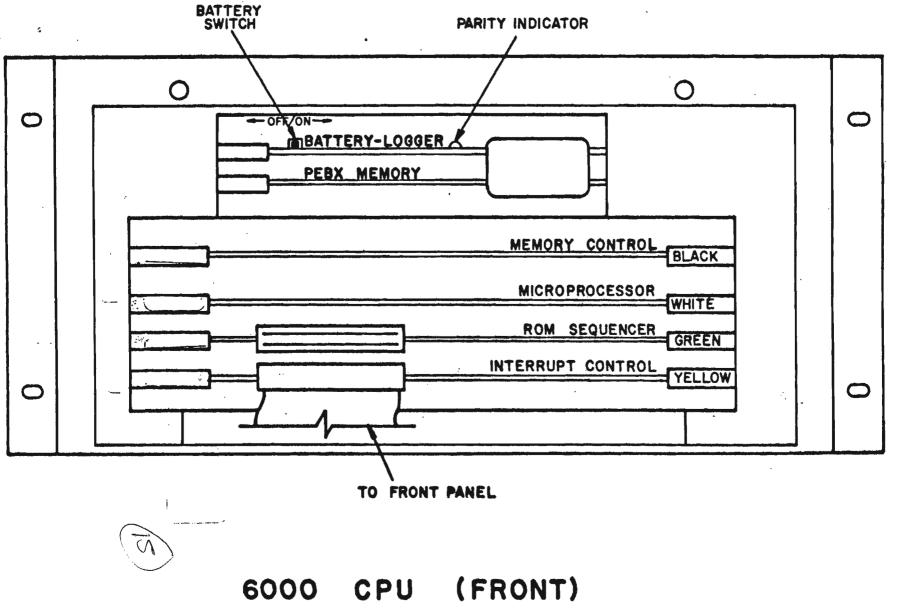


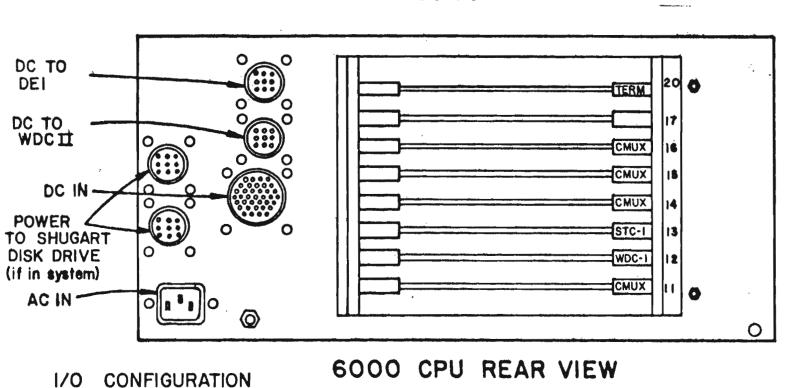
**** BTI LINE DRAWINGS ****

- As mentioned in last month's newsletter, we will be printing a series of line drawings which are used by BTI's phone engineers. BTI has advised readers to make certain their system conforms to any given chart BEFORE pulling cables loose. Check first. These charts are the most common, but there are variations. If these drawings apply to your equipment, it would be a good idea to tape them inside the skins of your BTI Equipment for quick-ready reference.









CMUX WDCI (DISK CONTROLLER) STCI (DEI CONTROLLER) 14-16 - CMUX (IF APPLICABLE) 20 -**TERMINATOR**

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2021 2021 2021

Volume 25 12 Issues for \$44.00 Prepaid December 15, 1984

BTI USERS NEWSLETTER c/o TUI Computer Services 24D Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI COMPUTERS



TABLE OF CONTENTS WELCOME NEW SUBSCRIBERS.... MARKETING (Info. Needed From You)..... FEATURE ARTICLE (Computer Rooms).....4 # BTI TELEPHONE NUMBERS..... VENDOR ADVERTISING (ADDS)..... # HARDWARE CLASSIFIEDS......... # SOFTWARE ADVERTISING..... NEEDED...... BTI LINE DRAWINGS..... LINE DRAWINGS (CSS) KENNEDY SYSTEM (Rear)...9 LINE DRAWINGS (CSS) KENNEDY DRIVE SHIPPING.10 LINE DRAWINGS (CSS) KENNEDY SYSTEM CABINET_11 PROGRAM-OF-MONTH (LOWERCASE.BSXSRC).....12 ADVERTISING/SUBSCRIPTION FORM......

**** WELCOME NEW SUBSCRIBERS

Joseph Yadvish, Jr. - Freight Traffic Services Mel Kahler - Call-A-Computer, Inc. David Erdman - Databank, Inc.

Norma Goranson - R. P. Fedder Corp. Donna Brown - Southern Shores Realty Co. Jeffery E. Mild - W.H. Hopmeier, Inc.

Mike Raborn - O-WP Data Processing

If you know of someone that might be interested in subscribing to UP-TIME, please fill out the form at the end of this subscription with their name and address and we will send them a complimentary

issue!

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MARKETING - LET'S WORK TOGETHER !

REMINDER: Have you sent UP-TIME a copy of your Yellow Page or Magazine Ad? Or, something related to advertising for our January issue?

issue dealing with A-D-V-E-R-T-I-S-I-N-G! It is important to hear from various UP-TIME Readers across the

We need your help! Remember January is a "special"

country on this subject. Anything on this subject would be appreciated (especially a copy of your Yellow Page Ad)! Dead-line for mail-ins on this subject

is January 10th...THANK YOU !!!!

The 4800/6000 brochures are now available from your Regional BTI Office.....As of December 2, 1984, it appears that the 8000 versus the HP 68 is about to win the 4th quarter by a factor of 3...looking good BTI...Initial benchmark test result with 200 terminals simultaneously, indicates response time less than 1 second with 20 mgb of memory.....In addition to Sunnyvale, BTI now has field service and equipment depot offices officially open in Minneapolis MN, Ramsey NJ, and Atlanta GA....The cost feasibility study is now underway to open the same type of office in Dallas....Joe Walker now heads up the Minneapolis sales office with Francis Furtaw taking over the North-East....Ralph Peterson has been officially dismissed from BTI and his accounts will be taken over by Gary Anderson in Dallas.....BTI is said to have January 1985 as the official kickoff month for its advertising/marketing campaign....One of the first 6000's was installed by Gary and Jeff at NOITU in Jamaica, NY on December 2, 1984 with some initial problems.....However, as of Monday morning the system is reported as working well and the response time good during prime time heavy usage.....More on NOITU results later.....Apparently, there is a lot of work going on involving the use of BTI Computers for networking, uploading, and downloading information from micros such as the IBM PC's and XT's and Apples.....It is rumored that Mr. Bill O'Donnell, Jr., Regional Sales Manager of BTI/Atlanta is apparently conducting quite a network operation between Atlanta and Tampa due to his horticultural love of the Ivey in St. PetersburgWe suspect that there will definitely be more on this story later....

NEWS FLASH!!.....6000 upgrades will also give each Okidata 24 volume disk drive 25 volumes now.....Remember the 6000 is not fixed but virtual memory.....this means you will only use the memory you need. There is no wasted memory.....

The decision to have a computer room or "special environment" created for your BTI equipment is left entirely up to you. However, BTI Field Engineers have verbally expressed opinions that computers which are kept in a well monitored and clean environment seem to have fewer service calls. Sound strange? It's true! The computer room dilemma has also become a show of pride to some companies...especially since the size and looks of computers are becoming so simplified. Potential customers visit computer companies and expect to see an impressive piece of machinery! Therefore, computer rooms are now providing two primary purposes:

- Better up-time is available if your computer is housed in a "special environment".
- Computer rooms give the company a sense of pride to both visitors and employees.



In setting up a computer room, you can become as creative and extravagant as costs will allow you. There are even special engineering companies in some areas that will take the specifications of your computer equipment and head up the whole, project including line conditioning equipment, etc. On the other hand, you can be inexpensive about the whole ordeal and enjoy making your own enhancements and still come out on top!

The following are some tips you should be aware of in providing the proper "special environment" for your BTI.

HUMIDITY - The BTI, as well as any fine piece of working machinery, should not be exposed to extremely humid or dry conditions. Be expecially careful of this if your computer is located in a basement. Also, if you do not have enough humidity in the air, consider a humidifier. Gauges can be purchased or rented from security alarm companies locally to monitor humidity. NOTE: 50% humidity is ideal.

TEMPERATURE - The BTI computer can suffer damages to the tune of complete replacements from extreme heat. In addition to your current office air conditioning, backup air conditioning should be available. Liebert Corporation has a wide range of computer room air conditioners. NOTE: 68 degrees F. with minimum variance is ideal.

ALARM SYSTEM - This should include warnings for smoke, temperature, security, and moisture. Contact a security alarm company locally to monitor your computer room on a 24-hour basis. Be sure they have on hand telephone numbers of personnel that are able to correct the problem upon notification.

PROPER LIGHTING - If you are using DEI Tape Units, be sure lighting is overhead and not shining directly into the tape unit. This will prevent errors.

NOISE REDUCTION - If your BTI is located in a room without soundabsorbent walls or flooring, you might consider one of the

- following: 1) Acoustical wall panels Sonex Sound Absorption Panels
 - 2) Sound absorbant ceilings
 - 3) Computer room flooring

FURNITURE - Wood should not be used in the computer room if it can be avoided. Select tables and stands of metal or a durable plastic.

FLOORING - Do not select carpet with a nylon content. promotes static in the computer room. The best type of flooring is tile or specially manufactured computer room flooring. is not recommended.

TELEPHONES - It is a good idea to have a spare telephone jack installed in the computer room. This will allow you to hook up a telephone in the computer room in the event of unexpected downtime. BTI Engineers will be able to step you through procedures easier and guicker.

FIRE EXTINGUISHERS - Have on hand "dry" fire extinguishers. Check into ones especially formulated for computer rooms.

POWER CONDITIONERS & SURGE PROTECTORS - Converts "raw" electrical power into suitable power for computer equipment. Also, Liebert Corp. has available equipment specially for lightning hits.

COMPUTER ROOM SAFE - Fire-proof safe to store valuable off-line data.

CABLES - Be sure to separate your power and data cables. The data cables can pick up disturbances from the power cables. Also, be sure to keep cables away from flourescent lights. They do have damaging effects on cables.

As far as cons against having a "special environment"...we can't think of any!

<>





BTI TELEPHONE NUMBERS

Please only use the telephone numbers listed below to contact BTI. Any other telephone numbers previously printed are now invalid...

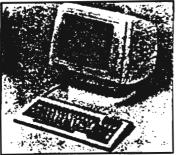
408/733-4840 - Field Service...problems with your equipment. 408/733-1122 - All other calls including requests for manuals, etc. **** VENDOR ADVERTISING ****

Featuring: Solutions, Inc. Vendor of: TUI Computer Services

SOMETIMAL EXTRA IN FYERTHING WE BO TERMINISTERS OF THE STATE OF THE S

Stocking Distributor:

Solutions, Inc. 3447 Josee Lane Memphis, TN 38134 901-386-6484



VIEWPOINT®.

Best price/performance in a conversational terminal.



A fully featured editing terminal.



VIEWPOINT® /78

IBM functionality in monochrome and color.

VIEWPOINT® /Color.

The first truly low-cost color terminal.

A Commitment to Quality

Your get more than substantial savings when you purchase an ADDS Viewpoint product. You are buying the quality and reliability ADDS builds into every product we make.

At our highly-automated multimillion dollar facilities, we control every step of design and manufacture. We make our own printed circuit boards, our own cabinets, our own power supplies. And we test everything every step of the way.

Our unrelenting commitment to quality stands behind every ADDS product and is the meaning behind our motto: Something extra in everything we do.





***** HARDWARE CLASSIFIEDS *****

- 1. BTI 4000: 2 each 49 MB Drives, DEI Tape drive, 32 ports, Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. MARS/ASAP/PAYROLL/JOBCOSTING for BTI 4000 & 5000. MARS is a full DBMS, ASAP is an excellent accounting system, includes GL, A/P, A/R, Payroll, Job Costing. Call Earnie Philips/Ellen Scott 215/849-1200. (EXP 12-84)
- 2. BTI 4000 Used on Reynolds & Reynolds VIM III System. Under BTI Maintenance. Will sell complete or individual components. Four Falcon Drives, 2 DEIs, 24 Ports. Make offer: Bob Rosenberg 513/541-3300. (EXP 2/85)
- 3. BTI 5000 60 Mb Okai Drive, 2 DEI's, 16 ports. Comes with license for EasyCalc and EasyWriter. \$16,750.00. Call Mike Raborn, 0-WP Systems, (305) 628-4717. (EXP 2/85)
- 4. BTI 4000 Two Falcon Drives-10 Meg each, Two Dual Mags, Cartridge Tape Drives, 16 Ports. Hazeltine Compat. Terminals. Best offer Call Jerry Mishork at Budget Car Rental (415) 877-4457. (EXP 2/85)

**** SOFTWARE ADVERTISING ****

SPREAD SHEET PROGRAM - Spread sheet of up to 99 columns and 676 rows. Each element may be either numeric or alphabetic. Insert/Delete columns or rows. Built in trignometric, average, standard deviation functions. Sum a range of row or columns. Much much more. Requires 8000 with Pascal. SAC Computer Center; Keene, TX 76059 (EXP 12-84)

MARS/ASAP/PAYROLL/JOB COSTING For BTI 4000 & 5000. MARS is a full DMBS, ASAP is an excellent accounting system and includes GL, A/P, A/R. Job Costing & Payroll. Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. (EXP 12-84)

EASYCALC - The electronic spreadsheet application for the BTI Computer Systems. Very fast in operation, it provides 40 Cols by 52 Rows. 10 levels of pre-set calculations. Many more features. \$795.00 or \$1,500.00 with EASYWRITER (see below). Call Mike Raborn, 0-WP Systems, (305) 628-4717. (EXP 2/85)

EASYWRITER - Word processor for the BTI Computer Systems. Handles full-screen editing, scrolling, wordwrap, and many, many more features. Very fast in operation. \$995.00 or \$1,500.00 with EASYCALC (see above). Call Mike Raborn, 0-WP Systems, (305) 628-4717. (EXP 2/85)

**** NEEDED ****

New BTI User - Interested in obtaining General Ledger, Construction/Job Costing, and Payroll programs. Should other user have these programs available and wish to negotiate a sales price please contact: Betty Jennette c/o Southern Shores Realty, P.O. Box 150, Kitty Hawk, NC 27949. Phone: (in NC) 1-800-682-2002, (all other areas) 1-800-334-1000. (EXP 2/85)

Want-to-Buy - DEI Tape Units (used). Contact: Trevor Evans, TUI Computer Services, 240 Great Circle Drive #326, Nashville, TN 37228. Phone: 615-242-1094 or 615-242-4477. (EXP 2/85)

The Yellow Page Phone Directory is an excellent means of advertising your company services all year long! Through this article we will examine various yellow page ads and try to determine what causes a potential customer to contact you rather than the other guy?

Through this article, we hope to shed a little light in helping design the best possible Yellow Page Ad for the upcoming year.

ALL YELLOW PAGE ADS ARE INVITED AND ENCOURAGED TO BE SENT TO UPTIME BEFORE JANUARY 15, 1985.

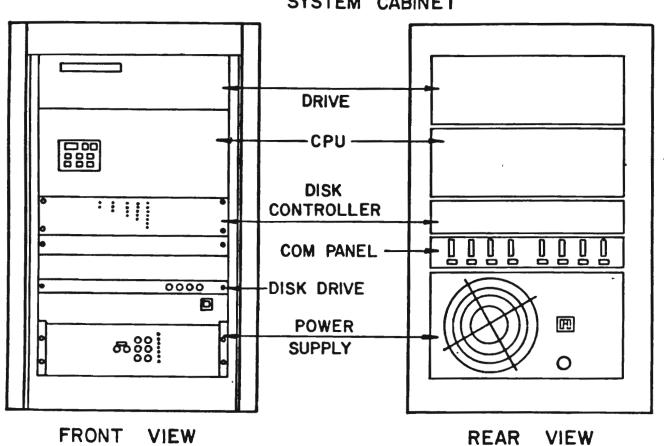
**** 6000 LINE DRAWING CLARIFICATION *****

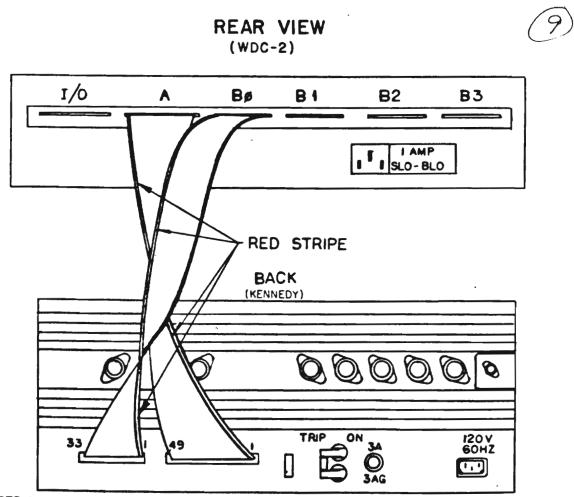
On page 13 of the November 1984 issue, the 6000 System (rear view) applies only to 6000 Systems using the REV 17 CPU. It does not apply to the new 6000 System recently released with mega memory.

**** BTI LINE DRAWINGS ****

As mentioned in previous newsletters, we are printing a series of line drawings which are used by BTI's phone engineers. BTI has advised readers to make certain their system conforms to any given chart BEFORE pulling cables loose. Check first! These charts are the most common, but there are variations. If these drawings apply to your equipment, it would be a good idea to tape them inside the skins of your BTI Equipment for quick-ready reference.



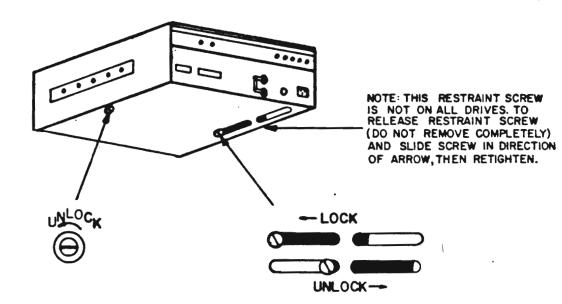


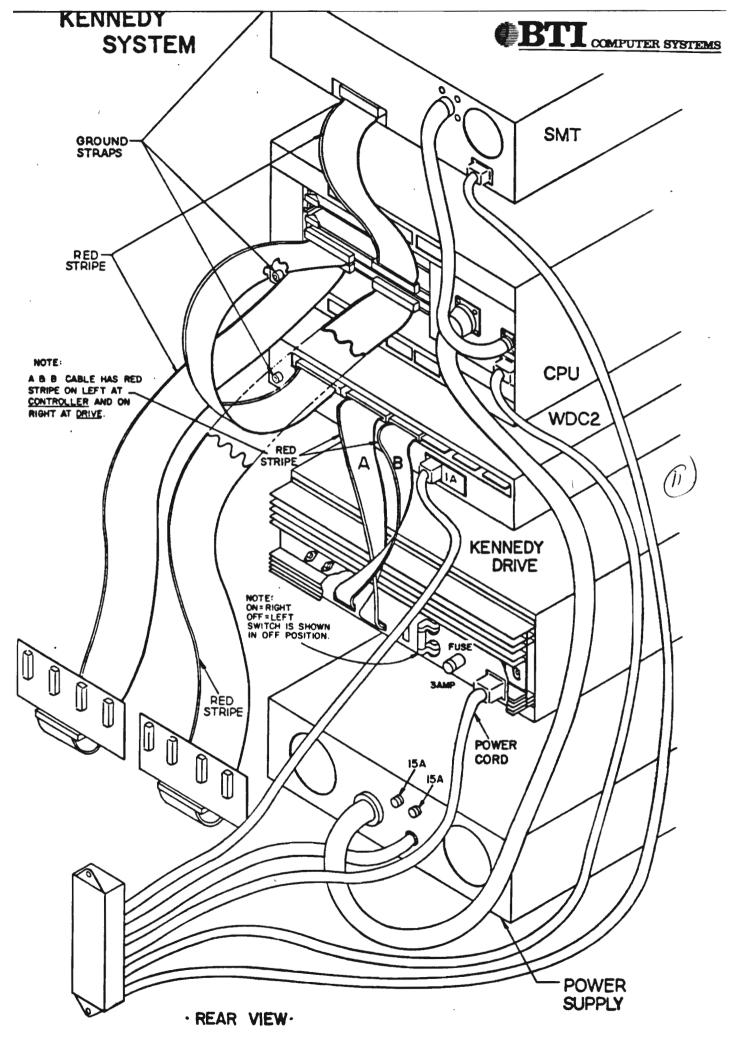


NOTE: 'A' & 'B' CABLE HAS RED STRIPE ON LEFT AT CONTROLLER AND ON RIGHT ON DRIVE .

KENNEDY DRIVE SHIPPING RESTRAINTS DISK DRIVE MODEL 5436

THE FOLLOWING INSTRUCTIONS MUST BE FOLLOWED TO DISENGAGE SHIPPING RESTRAINTS, FAILURE TO DO SO WILL RESULT IN DAMAGE TO THE DISK DRIVE.







**** PROGRAM-OF-THE-MONTH ***** --- LOWERCASE.BSXSRC --

This program addresses most of the problems inherent in using the lesser-expensive personal computers as input terminals to BTI equipment.

I was setting tired of lugging a terminal and modem to and from the the plant whenever I wanted to work from home. So I went to the local computer store and bought a MicroModem II for my Apple II+. It worked just fine. But when I logged on at the office and examined the last night's work, I was disappointed. —Everything in the file I'd used was UPPER CASE. Not only that, the lines were of varying lengths. Even though I could send a line over 40 characters wide, it wrapped around on my TV at home. This made it hard to tell when 72 characters had gone by. Nuts!

The obvious solution was to buy an 80-character card for the Apple--one with the upper-and-lower case option. But after the

KCRD for more...

Micromodem purchase, all I had left in my wallet was a moldy BART ticket. Besides, if I went to 80 characters, I'd have to buy a hi-res monitor instead of using my color TV.

Several other BTI'ers also owned 40-column PC's. And it seemed as though we received one call per week from customers asking advice on how to use their Apple or Atari or TRS-80, or whatever, as a terminal with a direct hookup to a BTI 5000. My problem was not uncommon. Having more ingenuity than cash, this program was the solution.

Changing upper to lower case is relatively simple, and that's all that the original version did. The problem became more and more complex as all of the exceptions were figured in.

- --Characters that aren't letters. ("@%%, 1234", etc.)
- -- Proper nouns, such as names.
- -- The first character of a sentence.
- --Anythins else you wanted left in caps.

<CR> for more...

With each revision, the program became longer and more complex— you programmers know how that story goes. Then there was the remaining problem of short lines. As usual, a compromise had to be struck between a program that did everything perfectly, one that would fit in memory, one that worked reasonably fast, and one that was easy to revise, if not understand. We expect that the end users will make even more improvements.

At present, the program will take care of 95% of the gruntwork. Some polishing at a desk terminal with a word processor is usually necessary afterwards. There are very many unexpected character permutations possible in the English

language.

We tried to make alterations to the program as easy as possible. It's broken up into modules. We put in lots of REMark statements. If you do invent a better mousetrap, please send a listing and explanation to UPTIME's program pool. We'd like to see it, too.

CCR> for more...

The file "UPPER" in this account contains all-caps test. text. We suggest you run the program a few times using it as a source. This will show you what doesn't work. Note the capitalized "All" following "U.S.A.", for example. LOWERCASE took the initial for a sentence-ending period. And the substitution of " IBM" for " ibm" didn't occur, because the source preceeded the phrase with a hyphen ("-IBM"). LOWERCASE looks for literal equality before making the swap. Anyone who has used the TEXT "CHA" command knows the unexpected substitutions that can result. That's why the lowercased recognition strings stored as data statements in lines 9500 and after have to be as unique as possible. As you use the program repeatedly, you'll add to this section, thus building up a "bank" of proper nouns. --Your relatives' or fellow employees' names, for example. Hopefully this will make it more useful over time. If you run out of memory later on, decrease the size of the file buffers DIMensioned in line 540.

<CR> for more...

The program might be useful in another way. It will even up the borders on a body of text, making each line as narrow or wide as you choose. TEXT will also do this, however.

We tested this program on the 5000 and 8000 with identical results.

--Ray Smith Customer Software Support September, 1984 0550 INPUT "CCR> for more...".X\$

0580 REM -----0610 REM ----0600 0010 410

0570 L=0

SOURCE LENGTH = 00788 WORDS

0620 END

BT1 REV.16 02-SEP-84

IT IS BEING USED AS THE HELLO PROGRAM FOR SPECIAL TRANSFE WITH MINOR ALTERATIONS, IT CAN BE USED AGAIN FOR EXAMINI REM THIS IS AN ALTERED VERSION OF A UTILITY PROGRAM WHICH REM DUMPS THE CONTENTS OF A FILE TO A VIDEO TERMINAL. 0080 REM ACCOUNT 2998. AT LOGON TO THAT ACCOUNT. THE PROGRAM NOTES 0090 REM FOR THE LOWERCASE PROGRAM ARE DISPLAYED. NATURALLY, IF 0100 REM SOMEONE CROSS-LOGS FROM A HIGHER ACCOUNT. THE HER WILL NOT 0140 REM FILES. IT'S A LITTLE FASTER AND EASIER THAN 988F-LIST. RAY SMITH, BTI CSS X536 REM SEPT, 1984 3320 FILE #1,31F\$ 0110 REM EXECUTE. 0120 REM UIT 0380 FILE #11F\$ 0390 PRINT AFTER 3350 PRINT 0030 REM 0040 REM 0050 REM 0060 REM 0070 REM 0160 REM 0170 REM 0180

02%0 REM FOR USE ON OTHER FILES OF CHOICE, KILL NEXT LINE, CHANGE LINE 0200 DIM AST2543.FST203 0260 FE="LOWERDOC" 0210 DIM #10301 0220 REM 0230 L#S#N=X=0 0240 REM ----0190 REM

0270 REM INPUT "FILE NAME" (CRN TO END): ".F&

0310 REM ---- NAME OK, NOW LINK IT IF NOT LEN(F\$) THEN END 0300 IF FS="END" THEN END 0520

0330 IF TYP(-1) THEN 380 0340 PRINT "FILE "!F\$!" NOT THERE OR NOT SHARED,"

0360 GOTO 270 0370 REM

0400 REM ---- READ/PRINT LOOP TO EOF SOURCEFILE ----IF TYP(1)=2 THEN S=1 0410 IF TYP(1)=1 THEN N=1 0420 1

IF TYP(1)=3 THEN 620

0440 IF N THEN READ #11X

0460 REM BUMP LINE COUNTER IF S THEN READ #11A\$ 0470 L=L+1 0450

0490 IF N THEN PRINT X 0510 REM

0530 IF LC20 THEN 580

0520 REM ---- STOP THE PAGE EACH 20 LINES ----

.OWERCASE. BSXSRC LOWERCASE . BSXSRC Pare Sunday, September 2, 1984 12:48:43 pm PDT Sunday, September 2, 1984 12:48:43 Pm PDT 3630 PRINT CHR\$(10) 5220 IF FNA(A) THEN 5500 3640 RETURN 5240 REM 3660 REM 5260 REM PERIOD, QUESTION OR EXCLAMATION MARK 4000 REM ---- CONVERSION LOOP, TO EOF SOURCEFILE ----5280 IF A=46 OR A=63 OR A=33 THEN GUSUB 6000 1005 REM 5300 REM 4010 G\$#"" 5320 REM SPACE 4020 REM LO IS LINE COUNTER 5340 IF A=32 THEN GOSUB 6500 1040 LO=1 5360 REM 1060 REM 5380 REM FORCED SKIPOVER TRIGGER (#) 4080 REM STRING NEXT, OR NUMBER, OR END OF FILE? 5400 IF A=35 THEN GOSUB 7000 1100 GOTO TYP(1) OF 4300,4500 5420 REM 1120 REM EOF. IF CONCATENATING, FLUSH THE BUFFER (G\$) 5440 REM IF NOT A-Z, SKIP THIS CHAR. LEAVE FLAGS ALONE. 1140 IF NOT WITHEN RETURN 5460 IF NOT FNA(A) THEN 5600 1160 REM FORCE-FLUSH THE LAST LINE 5480 REM FLAG SET? SKIP THIS CHAR, RESET THE FLAG 1180 B\$=G\$ 5500 IF P1 OR Q1 OR S1 THEN 5560 1200 BOSUB 9200 5520 PRINT USING "A", ASEX:XJ:CHR\$(A+32) 1220 RETURN 5540 REM RESET FLAGS 1240 REM ---5560 P1=S1=0 1300 REM NUMBER IS NEXT 5580 REM BUMP THE CHARACTER COUNTER 1340 READ #11X 5600 X=X+1 1360 IF S THEN PRINT USING "#4D2x":LO 5620 GOTO 5140 1380 IF S THEN PRINT X 5640 REM 1400 PRINT #21X 6000 REM --- PERIOD, QUESTION, EXCLAMATION, OR BLANK LINE ---1420 GOTO 4080 6020 P1=1 1500 REM -----6040 RETURN 5600 1520 REM STRING NEXT 6060 REM 1540 READ #1:As 6500 REM ---- SPACE ENCOUNTERED ---1560 L=LEN(A\$) 6520 REM 1580 REM LOWERCASE THE SOURCE LINE 6540 REM FOUR SPACES, THEN LEAVE THIS ONE CAPITALIZED 1600 GOSUB 5000 6600 IF X>4 THEN IF A\$[X-4:X-1]=" " THEN S1=1 1620 REM 6620 RETURN 5600 1640 B\$#A\$ 6640 REM 1660 REM CHECK FOR SPECIAL WORDS 7000 REM ---- FORCED SKIPOVER. LOWER-CASING OFF UNTIL NEXT ONE HIT ---1680 L=LEN(B\$) 7020 REM 1700 IF NOT L THEN 4800 7040 REM LAST CHAR? ONLY CHAR THIS LINE? 1720 D\$=B\$ 7060 IF X=L THEN 7200 1740 GOSUB 7500 7080 REM 1760 REM 7100 REM DELETE THE FORCING CHARACTER 1780 REM IF USER ASKED FOR IT, CONCATENATE LINES 7120 A\$[X]=A\$[X+1], 1800 IF W THEN GOSUB 8500 7140 X=X-1 1820 REM 7160 GOTO 7340 1840 REM PUT IT ON DISK 7180 REM 1360 GOSUB 9200 7200 REM SPECIAL CASES, ONLY ONE IN LINE? 1880 GOTO 4080 7220 IF LEN(A\$)>1 THEN 7300 1900 REM 7240 As="" 1000 REM ---- CONVERT AS TO LOWER CASE -----7260 GOTO 7340 020 REM 7280 REM LAST CHAR 5040 X=1 7300 AS=AS[1:X-1] 1060 REM TREAT BLANK LINE AS A PERIOD 7320 REM LINE IS SHORTER NOW 1080 IF NOT L THEN PI=1 7340 L=L-1 1100 REM 7360 REM FLIP (OR FLOP) THE SKIPOVER FLAG 1120 REM END OF THIS SOURCE LINE? 7380 Q1=ABS(Q1-1) 1140 IF XOL THEN RETURN 7400 RETURN 5600 1160 REM NOT YET. 7420 REM 180 A=ASC(A\$EXI) 7500 REM ---- CHECK LINE FOR PRESENCE OF SPECIAL WORDS -----200 REM ALPHABETIC CHAR? 7520 REM PO IS A PASSES-PER LINE COUNTER. TWO PASSES WITH NO MATCH.

```
LOWERCASE BSXSRC
                                                                                                                                                            Page
                                                                                                         Sunday, September 2, 1984 12:48:43 pm PDT
LOWERCASE. BSXSRC
                                                                      Page
                   Sundar, September 2, 1984 12:48:43 pm PDT
                                                                                     8750 GOTO 8730
                                                                                      8760 REM
7540 REM THEN GET A NEW LINE.
                                                                                      8770 REM ADD A SEPARATING SPACE (OR TWO, IF LAST CHAR WAS PERIOD OR "?")
7560 PO=0
                                                                                     8780 IF NOT LEN(G$) THEN 8820
7580 REM
                                                                                      B790 A=ASC(G$[LEN(G$)])
7600 REM MAKE AN ALL-LOHER-CASE COPY OF B$ TO AVOID MISSED COMPARISONS
                                                                                      8800 IF A=46 OR A=63 OR A=33 THEN G$[LEN(G$)+1]=" "
7620 FOR X=1 TO L
                                                                                     8810 G$[LEN(G$)+1]=" "
7640 A=ASC(B$(X))
                                                                                      8820 G$[LEN(G$)+1]=F$
7460 IF FNA(A) THEN PRINT USING "A", D$(X:X]; CHR$(32+A)
                                                                                      8830 REM
7680 NEXT X
                                                                                      8840 REM IF STILL TOO SHORT, GET MORE AND TACK THAT ON TOO
7700 REM ---
                                                                                      8850 IF LEN(GS) CW THEN RETURN 4080
7720 RESTORE 9500
                                                                                      8860 REM
7740 READ A$,C$
                                                                                      8870 REM LONG ENOUGH TO WORK WITH. SEPARATE A LINE < W
7760 REM
                                                                                      8880 FOR X=W TO 1 STEP -1
7780 P=POS(D$.A$)
                                                                                      8890 Rs=Gs[1:X]
7800 IF P THEN 8220
                                                                                      8900 A=ASC(B$[X])
3000 REM---
                                                                                      8910 IF A=32 OR A=33 OR A=45 OR A=36 OR A=63 THEN 8980
8020 REM NO MATCH. GET NEXT SPECIAL WORD, IF ANY ARE LEFT
                                                                                      8920 NEXT X
8040 IF TYP(0)#3 THEN 7740
                                                                                      8930 REM CAN'T BE SPLIT, FLUSH AS IS
3060 REM NO MORE DATA, BUMP THE PASS COUNTER
                                                                                      8940 B$=G$
8080 P0=P0+1
                                                                                      8950 G$=""
3100 REM IF SECOND TIME AROUND FOR THIS LINE, IT'S FINISHED
                                                                                      8960 RETURN
9120 IF PO<2 THEN 7720
                                                                                      8970 REM
3140 RETURN
                                                                                      8980 G$=G$[X+1]
3200 REM ---
                                                                                      8990 GOSUB 9200
3220 REM REPLACE LOWERCASED WORD WITH ORIGINAL FROM DATA STATEMENTS
                                                                                      9000 REM G$ MAY STILL BE VERY LONG
3240 P0=0
                                                                                      9010 IF LEN(GS) CW THEN RETURN 4080
3260 C=P+LEN(C$)-1
                                                                                      9020 GOTO 8870
8280 B*[P:C]=C*
                                                                                      9030 REM
8290 REM CHANGE LOWERCASE COMPARISON LINE TOO, TO AVOID INFINITE LOOP
                                                                                      9200 REM ----PRINT FINISHED LINE TO FILE AND IF NEC., TO TERMINAL -----
8300 D&[P:C]=C&
                                                                                      9220 REM
9320 GOTO 7720
                                                                                      9240 IF S THEN PRINT USING "#4D2X"ILO
                                                                                      9260 IF S THEN PRINT BS
3500 REM ---- CONCATENATE THIS LINE (8%) WITH LAST ONE (D%) -----
                                                                                      9280 PRINT #218
9510 REM
                                                                                      9300 L0=L0+1
9520 F**B*
                                                                                      9320 RETURN
9530 REM HERE ARE THE CONDITIONS FOR FLUSHING CONCATENATED LINE TO FILE
                                                                                      9340 REM
8540 REM THIS NEW LINE IS BLANK
                                                                                      9500 REM ---- SPECIAL WORDS TO BE SUBSTITUTED INTO LOWERCASE LINE ---
8550 IF F##" THEN 8640
                                                                                      9520 DATA "bti", "BTI"
8560 B$=G$
                                                                                      9540 DATA " i "," I ","sunnyvale", "Sunnyvale"
8570 G$***
                                                                                      9560 DATA " califor", " Califor"
8580 REM SEND THE BLANK TO DISK ALSO
                                                                                      9580 DATA " J. "," J. "
3590 GOSUB 9200
                                                                                      9600 DATA " ibm", " IBM"
8600 B$=""
                                                                                      9620 DATA "u.s.a.", "U.S.A."
8610 GOSUB 9200
                                                                                      9640 DATA " ray", " Ray"
8620 RETURN 4080
                                                                                      9660 DATA " smith", " Smith"
8630 REM ---
                                                                                      9680 DATA "spock lives!", "SPOCK LIVES!"
3640 REM THE FIRST CHAR OF NEW LINE IS A SPACE
                                                                                      9998 REM
8650 IF F$[1:1]#" " THEN 8710
                                                                                      9999 END
3660 B$=G$
8670 GOSUB 9200
3680 G$=F$
8690 RETURN 4080
3700 REM ---
3710 REM END OF EXCEPTIONS. GIVE ME ONE LONG LINE TO START
9720 REM START BY STRIPPING TRAILING SPACES FROM F$
8730 IF FS(LEN(FS))* " THEN 8770
8740 F$=F$[1:LEN(F$)-1]
```

S/N NAME CODE LEN. SECT. SAVED ACCESS USE P 00809 0007 246/84 246/84 00000 013 HPR.Z998 00213 012 LOWERDOC F 00025 0026 246/84 246/84 00000 01170 00002 UPPER F 00010 0011 246/84 246/84 00000 00177 00001 LOWERCASE P 03789 0030 244/84 244/84 00000 00141

TOTAL STORAGE = 00074 SECTORS

GET-FILEDUMPER

RUN

FILEDUMPER

HERE'S A LISTING OF FILES WHERE WAICH GATTAINS

File name? (KCR> or END to QUIT): #Z998,UPPER

THIS FIRST LINE HAS NO PERIOD, TO CHECK CAPS-AFTER-INDENTATIONS THIS LINE IS INDENTED BY FIVE SPACES.

THIS LINE HAS #TWO# EXAMPLES OF A #FORCED SKIPOVER#.

THIS LINE HAS "TWO" EXAMPLES OF "QUOTES".

THE NEXT LINE IS BLANK, TO TEST FOR CAPS-AFTER-SKIPPED LINE

SAME SPECIAL WORD - I - USED TWICE IN A LINE - I -.

U.S.A. ALL THE WAY

MY NAME IS RAY SMITH, AND I WORK AT BTI IN SUNNYVALE, CALIFORNIA. BTI, BY THE WAY, STANDS FOR BETTER-THAN-IBM.

@\$%^&*()_-+={}[]:;^<>,1234567890

THIS A QUESTION LINE?

B! AND HERE'S AN EXCLAMATION POINT!

CONCATENATION TEST.

A LONGER LINE THAN THE LAST.

AN EVEN LONGER LINE THAN THE LAST.

THIS LINE IS LONGER THAN THE LAST FOUR LINES.

IF A LINE CANNOT LOGICALLY BE SPLIT UP, IT WILL BE FILED AS IS.

KCRD for more...

[CAPITAL CHARACTERS WITHIN NON-ALPHABETIC CHARACTERS]
THE MORE DATA STATEMENTS, THE SLOWER THE EXECUTION SPEED.
THIS PROGRAM CAN BE USED ON ANY TEXT FILE TO BUILD OUT LINES
TO SPECIFIED WIDTH. Here's what happens if lower-case text
is encountered. A MINUS SIGN WILL BE INTERPRETED AS A HYPHEN,
AND THUS BE USED AS A LINE-SPLITTER. -10,-100,-1000,-1000000
LAST SOURCE LINE.

File name? (<CR> or END to QUIT):

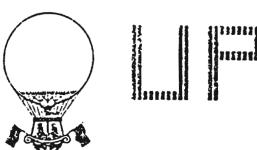
DUNE

BYE

✓Q0.13 HOURS CONNECT TIME

```
(Enter CCR> to use 'SCRATCH'...)
Target (lower case) filename? :
Target file SCRATCH not there or not shared.
Attempting to create...
(Enter (CR) to leave as is...)
Finished line width? (20-120): 60
Show the lines after conversion? (Y/N) :Y
     This first line has no period, to check caps-after-
  1
  2
     indentations
          This line is indented by five spaces. This line has
     TWO examples of a FORCED SKIPOVER. This line has "two"
  4
     examples of "quotes". The next line is blank, to test for
  5
  6
     caps-after-skipped line
  7
  8
     Same special word - I - used twice in a line - I -.
  9
     U.S.A. All the way
 10
          My name is Ray Smith, and I work at BTI in Sunnyvale.
     California. BTI, by the way, stands for better-than-ibm.
  11
     0$\%\%()_-+={}[]:;(<>,1234567890  Is this a question line?
 12
     Yes! And here's an exclamation point! Concatenation test.
 13
  14
     A longer line than the last. An even longer line than the
     last. This line is longer than the last four lines. If a
 15
     line cannot logically be split up, it will be filed as is.
 16
  17
     ************
 18
     [ capital characters within non-alphabetic characters] the
  19
     more data statements, the slower the execution speed. This
 20
     program can be used on any text file to build out lines to
 21
     specified width. Here's what happens if lower-case text is
 22
     encountered. A minus sign will be interpreted as a hyphen,
 23
     and thus be used as a line-splitter. -10,-100,-1000,-
 24
 25
     1000000 Last source line.
```

Source text filename? (CCR> to Quit): UPPER









Volume 26 12 Issues for \$44.00 Prepaid January 15, 1984

BTI USERS NEWSLETTER c/o TUI Computer Services 240 Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI COMPUTERS



# # #	#	# 1	# #	#	#	# :	# 1	¥ i	# 1	#	#	#	#	#	#	#	#	#	#	#	#	#	#	#	#	# :	# 1	# 1	# 1	¥ #	# #	# #	Ħ	ŧ #	##	#	#	#	#	#	#	#	#	#	#	#	#	#	#	# 1	¥ #	##	#	# #
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Please check the address label on the backside of the last page of this newsletter. Above your name, you will see your expiration date. To continue receiving <u>UP-TIME</u> without interruption, be sure to fill out the last page with any changes in your address, etc. and return it to us along with your check for \$44.00. That's it!!

If you know of someone that might be interested in subscribing to UP-TIME, please fill out the form at the end of this subscription with their name and address and we will send them a complimentary issue!

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(2)

***** 8000 FACTS ***** ---- DID YOU KNOW? ----

Contrary to some beliefs, the BTI 8000 is not a spin-off of any previous BTI Computer. It is a completely new product. To date, there are approximately 40 of the BTI 8000s in use. It is interesting to note that most of the 8000s were purchased by companies that had been a user of previous BTI models. The 8000 uses BASIC-X, therefore upgrade from a earlier BTI model to an 8000 is minimal. To date, the CSS division of BTI in Sunnyvale continues to study special purpose programs and suggested enhancements from current users.

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***** A LITTLE HUMOR *****

ACCESS (verb). Connect to remote computer database (q.v.) usually by telephone.

A.I. Short for Artificial Intelligence; denotes software which is indeed artificial, but not notably intelligent.

ALVEY DIRECTORATE. QUANGO set up by Government to solve problem of unintelligent A.I. by throwing money at it.

BUG-FREE. Error free. Mythical.

BACKUP (verb). Make copy of program in case original gets sat upon. Also noun denoting after-sales service, normally conspicuous by absence.

BIT. Short for binary digit; the 1 or 0 which constitutes the smallest piece of information manipulated by a computer.

BUG. Error in program, usually difficult to eliminate without introducing more of same.

<<<<<<<

THIS MONTH'S FEATURE ARTICLE -- YELLOW PAGE ADS - By: Teresa G. Kreh



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CREDITS:

Being interested in the most effective and economic means of advertising for our company, this office has done much research on the Yellow Pages. In addition, we often suggest types of advertising for various companies in which TUI Computer Services acts as a consultant.

Mr. Jim Windsor with Midwest Timesharing Systems in Covington, KY also has shared his Yellow Page experience with us by writing a very informative letter and by sending us a copy of his ad appearing in the Yellow Pages. In addition, we have discussed this topic with a few of you over the telephone recently. For those of you who have played a part in the presentation of this article, we thank you!

<>

"HOW SERIOUS ARE YOU ABOUT GETTING NEW PROSPECTIVE CUSTOMERS ??"

New computer companies are VERY serious. It is the difference in "making it" in the computer world today or not! Name exposure and advertising for specific services at the most economical price is imperative. If you placed the same ad in the local newspaper and ran it for 365 days/year...how much would it cost? Significantly more than Yellow Pages. Some points to consider are:

Accepted...4 out of 5 adults use them - 34 times per person/year Circulated...Reaches every telephone customer - even newcomers Time and Energy Saving...Shopping by telephone Inexpensive...Lower than most media on a per capita exposure On Duty Day and Night...Your ad seen 365 days a year

WHAT DO I CONSIDER IN WORKING UP AN AD?

Be informative...or you can defeat your purpose.

Tips to consider are:

WHO....you are

WHAT....you sell

WHERE.....you are located WHEN.....you are open for business

and

WHY.....they should select you

Don't crowd the ad up...remember pictures and flow charts are a lot more eye catching than a lot of words. ENTICE readers to CALL you. Don't try to explain your entire company services through an ad.

Yellow Page offices have account representatives that will be very helpful in putting your ad together. They have a staff of graphic artist and writers that will take an idea and develop it into an ad or they will refine the copy that you have created. This service could even be helpful in creating your logo, as in the case of Midwest Timesharing Systems, Inc.





However, caution should be used in working with your account representative. Remember, he does not know your services or the computer industry as well as you do. He is mearly a design specialist to assist you.

TO USE COLOR "RED" OR NOT TO USE COLOR "RED"

Recently, the Yellow Pages incorporated the color "red" in selected ads as an option for stronger impact and eye appeal. In a recent survey, the following results were recorded upon asking 100 customers...

"TO WHAT EXTENT DO YOU LIKE THE USE OF COLOR RED IN THE YELLOW PAGES?"

27 said a great deal 15 said not very much 45 said quite a bit 2 said not at all 11 said its alright

WHAT SIZE AD SHOULD YOU SELECT?

As I flip through my Yellow Page Directory in search of a product or service, I often pick one of the larger ads...WHY? The larger ad is easier to read and makes the company appear "friendly"...they are telling me something about themselves!

Before placing the order for your ad, it is a good idea to look in the most current Yellow Page Directory and observe the size of the competitor ads under the section(s) you plan to be listed. Now decide just how much attention you want drawn to your ad as compared to your competitors. Usually a quarter page ad will be more than adequate. Even if you have plenty of business, keep that name in the public eye! Try a smaller ad the following year.

DON'T FORGET THE "WHITE PAGES"

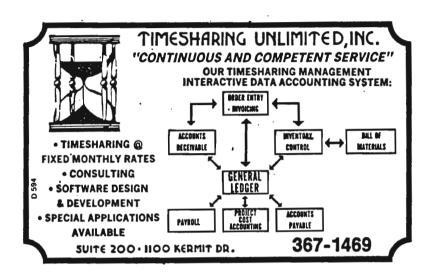
Use the white pages to advertise your location, hours of operation, mailing address, or reference your Yellow Page ad...



			Gulf States Truck Line (27) Hartet 222-8257
746-4712	Atlas Div 72 45 4-10-	Stein V E Jr 2413 Hoyer Bosser City 747-9427	H No Answer Dial ZZO-Y33Z
	Sales Or	Stelle's Closet 3216 W 70th	K No Answer Dial 221-3103
ALLEN'S MENS WEAR		Robert L 209 Paula Circle Bossier City 747-2657	Gulf Supply Co Beaumond Texas
2110 Benton Rd Bosser City		caham 2444 Audrey Lane 227-8794	No Charge To Calling Party
		da 30/5 Terry 221-6679	Ask Operator For WX-1001
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In Westgate Shopping Center	688-0402	Estes Buddy 288 Hidden Hollow Dr	Guiledge Robert E 743 McCornick 865-2586 Guilett Garry D Wila Del Lago Apts
Corner of Southfield & Brown	Drew R C 2774 Squetase But Bran in 742-1155	Estes David T 240 Bosser Rd Barksdale 221-7178	Guilette K Dennis 612 W 82
Picard Rd	Drew Richard B Paries Ice	EVER FRESH SANDWICH CO	Gullette Lois 940 Audha Pl
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E. Jald Dida			Bartsdale Barracks Bartsdale 222-4860
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WHAT DO YOU THINK?

The ads on the next few pages are ones which we had made up over the past few years. Under each of them will be our comments of what we thought of each ad. Hopefully, these comments will give you some thought on your Yellow Page Ad for 1985.



The ad above was used for our company a few years ago when we were centering our attention toward accounting systems. This ad is informative with the art-work. The company name appears oriental or faddish. Therefore, we have gone with a more traditional type to date. This ad makes our company appear to be more of an accounting computer company, because it does not show other packages we offer.





This is the ad we are using in the yellow pages to date. If you notice from the other ads we have presented in this article, our ad seems to get smaller each year. Currently, we are not seeking to take on more new accounts. We have been concentrating most of our efforts on growth of our current customers. However, next year will be a different situation!!

BRIGINAL PAGES 1,8 MIDSING.

**** "HEARD IT THROUGH THE GRAPEVINE" ****

Benchmark '85 report for the BTI verses the HP 3000 - surprises everybody and wins by a factor of 3 !....Atlanta Field Service Accident truck backes into Computer Transport Truck in Atlanta....John Gray becomes new district sales manager for Atlanta....Bill O'Donnell's horticultural love for the Ivey has gotten so bad that he will be relocating to Tampa on March 1, 1985. Apparently BTI has the Ivey fever and is opening an office in Tampa.....Plans are to hire an additional 11 salesmen and 4 system analysts in the up-coming year for BTI's marketing staff.....Congratulations to Connie. John Gray, and Bill for embarking upon a running campaign and our thanks to the field service team in Atlanta who provided the encouragement and incentive.....6000 scheduled for some more significant enhancements, but does have problems on systems with Okidata Disk Drives.....Bruce Adams has been replaced and is no longer with BTI. We welcome Judy Thurman to the Western Region! Go get 'em Judy!....BTI has worked on an agreement with MCBA to place their COBAL version of AR, AP, GL and Payroll on the 8000. So far everything but the payroll is now up and working on the 8000....ATTENTION !! All Field Service Personnel, beware of trucker mouths at the BTI site in Jamaica, NY.



Featuring: Solutions, Inc.

SOMETHING EXTRA IN EVERYTHING WE DO

Stocking Distributor: Solutions, Inc. 3447 Josee Lane Memphis, TN 38134 801-386-6484

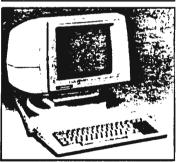


VIEWPOINT®.

Best price/performance in a conversational terminal.

VIEWPOINT® /60.

A fully featured editing terminal.



VIEWPOINT® /78

IBM functionality in monochrome and color.

VIEWPOINT® /Color.

The first truly low-cost color terminal.

A Commitment to Quality

Your get more than substantial savings when you purchase an ADDS Viewpoint product. You are buying the quality and reliability ADDS builds into every product we make.

At our highly-automated multimillion dollar facilities, we control every step of design and manufacture. We make our own printed circuit boards, our own cabinets, our own power supplies. And we test everything every step of the way.

Our unrelenting commitment to quality stands behind every ADDS product and is the meaning behind our motto: Something extra in everything we do.



**** HARDWARE CLASSIFIEDS ****

- 1. BTI 4000 Used on Reynolds & Reynolds VIM III System. Under BTI Maintenance. Will sell complete or individual components. Four Falcon Drives, 2 DEI. Make offer: Bob Rosenberg 513/541-3300. (EXP 2/85)
- 2. BTI 4000: Used on Reynolds & Reynolds VIM III System, 24 ports, one-DEI Tape Unit, three 10-mb Falcon Drives. Will sell complete or individual parts. MAKE OFFER! Call Sam Savidge (206) 622-1981. (EXP 03/85)
- 3. 2 U.S. Robotics Phone Link Accoustical Couplers, 300 baud, almost like new, guarantee, power supply......\$75.00 each 1 U.S. Robotics Micro-Link 300 Modem......\$150.00 Contact: Trevor Evans/TUI Computer Services (615) 242-4477 (EXP 03/85)
- 4. COTTON DUST COVERS for CRT's (15.00) and Printers (14.00) plus shipping and taxes. Call Compac (916) 965-1568 or send specs. to Compac, 9912 Fair Oaks Blvd., Fair Oaks, CA 95628. (EXP 03/85)
- 5. BTI 4000: 2 each 49 MB Drives, DEI Tape drive, 32 ports, Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. MARS/ASAP/PAYROLL/JOB COSTING for BTI 4000 & 5000. MARS is a full DBMS, ASAP is an excellent accounting system, includes GL, A/P, A/R, Payroll, Job Costing. Call Earnie Philips/Ellen Scott 215/849-1200. (EXP 03/85)

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**** SOFTWARE ADVERTISING ****

FSORT - Is a complete rewrite of BTI's \$\$\$F-SORT, which can reduce sort times by 50% (especially for string keys). It automatically chooses between 2 sorting techniques and can sort much larger files. Priced a \$400.00 postpaid on magnetic tape cartridge. Harold Raphael, Concentric Computer Corp., 830 Bay Avenue, Capitola, CA 95010. (408) 476-9331 (EXP 3/85)

MINDS: Affordable DBMS and applications generator. User-defined searches, sorts and reports, prompt or transaction-driven, will access foreign files, and user and programmer documentation is built in. Over 10 years' heavy commercial use. We will deliver turnkey applications. Your first project will pay for it. Minnesota Datasystems, Inc. Bill Schmitt & (612) 472-3033. (EXP 6/85)

MARS/ASAP/PAYROLL/JOB COSTING: For BTI 4000 & 5000. MARS is a full DMBS, ASAP is an excellent accounting system and includes GL, A/P, A/R, Job Costing & Payroll. Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. (EXP 03/85)

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***** NEEDED ****

New BTI User - Interested in obtaining General Ledger, Construction/Job Costing, and Payroll programs. Should other user have these programs available and wish to negotiate a sales price please contact: Betty Jennette c/o Southern Shores Realty, P.O. Box 150, Kitty Hawk, NC 27949. Phone: (in NC) 1-800-682-2002, (all other areas) 1-800-334-1000. (EXP 2/85)

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NEED SOME ADVERTISING ??

Rates = \$36.00 for three issues of UP-TIME (subscriber) \$36.00 per issue for non-subscribers (outside vendors)

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**** SECOND ANNUAL BTI EASTERN REGIONAL USERS MEETING *****
FROM: ATLANTA BTI OFFICE

Preparations are under way for our "Second Annual BTI Eastern Regional Users Meeting" tentatively scheduled for May 13-14, 1985 at the Don CeSar in St. Petersburg Beach, Florida. We have chosen the Don CeSar again because of the excellent service we received and availability of low cost hotel and air fares and the Florida SUN-SHINE!

We need your assistance. What would you like to see? What do you wish to discuss? Would you like to make a presentation? A continued successful meeting is dependent on your participation and interest.

We will be anxiously awaiting your response.

Regards, BTI COMPUTER SYSTEMS Bill O'Donnell, Jr. Regional Sales Manager BII Computer Systems 2030 Powers Ferry Road, Suite 126 Atlanta, GA 30339 (404) 951-0014

- 1. BTI 4000 Used on Reynolds & Reynolds VIM III System. Under BTI Maintenance. Will sell complete or individual components. Four Falcon Drives, 2 DEI. Make offer: Bob Rosenberg 513/541-3300. (EXP 2/85)
- 2. BTI 4000: Used on Reynolds & Reynolds VIM III System, 24 ports, one-DEI Tape Unit, three 10-mb Falcon Drives. Will sell complete or individual parts. MAKE OFFER! Call Sam Savidge (206) 622-1981. (EXP 03/85)
- 3. 2 U.S. Robotics Phone Link Accoustical Couplers, 300 baud, almost like new, guarantee, power supply......\$75.00 each 1 U.S. Robotics Micro-Link 300 Modem......\$150.00 Contact: Trevor Evans/TUI Computer Services (615) 242-4477 (EXP 03/85)
- 4. COTTON DUST COVERS for CRT's (15.00) and Printers (14.00) plus shipping and taxes. Call Compac (916) 965-1568 or send specs. to Compac, 9912 Fair Oaks Blvd., Fair Oaks, CA 95628. (EXP 03/85)
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MINDS: Affordable DBMS and applications generator. User-defined searches, sorts and reports, prompt or transaction-driven, will access foreign files, and user and programmer documentation is built in. Over 10 years' heavy commercial use. We will deliver turnkey applications. Your first project will pay for it. Minnesota Datasystems, Inc. Bill Schmitt & (612) 472-3033. (EXP 6/85)



Q. "Is is possible to transmit an 8-bit word? We need to send data to devices which require the use of ASCII codes 128 and above. Can we get the X-ON, X-OFF feature? How will it effect our printers?" (Trevor Evans)

A. The 4000 and 5000 types, including the MARK II, send seven data bits, a parity bit, and a stop bit for each character. 'Way back when these computers were first being designed, teletypes were commonly used as terminals. These work at only 110 baud, and require two stop bits per character, for a total of ten per word. Regardless of baud rates, these data words are assembled by the CMUX (or COMM) hardware, and can't be changed by the user. So the short answer for 4-and-5000 users is no. You can't send ASCII 128 and up.

The new model 6000 uses an 8-bit word with no parity bit added, so if your terminal is set to ignore parity, you can send all the ASCII codes. Model 8000 users can configure their ports to send data in just about any format imaginable, up to ASCII 255. Some of the latest intelligent terminals use these non-printing characters as commands to change fonts, or spacing etc.

Some of the newer terminals can also accept data at a rate far faster than they can physically print it. A TI820, for example, lays the characters onto the page at about 1200 baud, but will listen to the port output at 9600. The data is stored in a local buffer, or temporary holding tank, in the printer. When this "tank" is about to overflow, the printer sends an X-OFF, or Control-S character back to the computer, which freezes furthur transmission. The printer continues printing steadily, until its buffer is empty, when it sends an X-ON, or Control-Q character. This causes the computer to resume sending. Greater throughput is one benefit, because linefeed, formfeed, and carriage return delays for that port can be set to zero.

The Control-X option is also handy for freezing a video terminal. Just type a Control-S, and the text will stop scrolling past, until you type a Control-Q. Neither character will echo to the screen.

Most 5000 systems running Revision 15 software have this option already. The option can be downloaded by phone from Sunnyvale onto Rev. 15 systems that do not have it, but there is a charge. It is NOT available for model 4000 systems unless you have the COMM boards replaced with the newer CMUX cards.

Revisions 14 and lower are no longer actively supported, which means that special software enhancements for those versions will not be developed or installed. If you are running ancient system software, we suggest you contact our Marketing department and arrange an upgrade to Revision 16. This latest operating system has Control-X and other software enhancements built in, including new commands such as DLI (the high-speed program lister), and TRC (compact file-to-tape storage). It runs faster, too.

On the model 8000, X-ON processing can be turned on $\,$ or $\,$ off by the system administrator, as desired.



- Q. "When a user buys used equipment, should they install it first, and then call BTI, or call BTI first?" (Teresa Kreh)
- A. We answered this one in UPTIME #18, but it's important enough to repeat. Before your service contract can be extended to cover new or additional hardware, a BTI phones engineer will have to dial into your system to test it. The engineer will also update your site records afterwards.

It's possible that the new equipment cannot be made to work without changes to your computer's operating system, or perhaps a new op system altogether.

It's never a good idea to pull cables or otherwise change the system without a phones engineer to give you advice. Any mistakes you make while doing so are not covered by your contract.

Call your local sales representative first. They will tell you what you'll need to make the new part work, and arrange whatever service you'll require.

O. "Why is the new 6000 limited to: (a) 24 ports maximum, with a line printer; (b) 2.4 MB volume restriction; (c) 10KB user workspace?" (Dave Green)

A. The workspace will be expanded, most likely in February of this year. The next revision of the 6000 operating system will permit 32 ports with a line printer. They are working on it now. The volume size restriction will be dealt with after that. I'm sorry we can't be more definite as to completion dates, but it's impossible to predict what problems will be encountered as this new product is developed. Our first priorities have to be affordability, reliability, and serviceability. Without those qualities, no amount of nifty features will make the product a success for us or the customer. The other items you mentioned in your letter—string arrays, dynamically allocated memory, more ports—are all available on the model 8000.

your system's

-- Here's a software tip that may speed up your system's response time...

On the model 5000, the more ports you have set to higher speeds, the greater the system overhead, and the LESS overall throughput. Although data SEEMS to be displayed more quickly, other users are actually swapped into core less frequently as a result.

So, it doesn't make sense to send data to printers at a rate faster than they can actually display it, even if they can accept it. If the printer frequently sits idle, you can set the port rate even lower without slowing up the printer's total daily output.

Think twice about setting your video terminal to a speed faster than your eyes can read.

Ideally, each terminal on the system should be running at the slowest acceptable rate, unless you have power to spare. This is rarely the case, unless you own an 8000. All the ports on an 8000 can be set to 19.2 kilobaud without decreasing overall efficiency.

We hope your Christmas was merry, and wish you all the best in 1985.

Certain tax provisions can

help you recover as much as 71 percent of your development costs
—if you set things up right.

n purchasing or developing computer software for your company, make sure you obtain the substantial tax benefits available. Setting things up right can result in recovering as much as 71 percent of your software development costs by way of reduced taxes. The key is to structure and document your software development to realize the maximum combination of deductions and tax credits. Otherwise, you can easily reduce those benefits to zero and bear the entire cost yourself:

In general, computer software is treated as an intangible asset used in a taxpayer's trade or business, whose cost can be amortized (deducted) over five years, or a shorter period if it has a lesser expected useful life. (Revenue Procedure 69-21, 1969-2 CB 303.) This treatment is generally permissible whether the taxpayer itself develops the software or purchases it from a third party. Or, if it is included as an unallocated part of acquired hardware, its cost can instead be treated as part of the hardware cost and depreciated over the same period as the hardware. Under the new Accelerated Cost Recovery System ("ACRS") enacted in 1981, computer hardware will generally qualify for depreciation over five years according to Internal Revenue Code, Section 168.

In a ruling published in 1969, the IRS concluded, "the costs of developing software... in many respects so closely resemble the kind of research and experimental expenditures that fall within the purview of Section 174 of the Internal Revenue Code... as to warrant accounting treatment similar to that accorded such costs under that section."

Deduct the costs

For qualifying "R&E" (Research & Experimental) expenditures, the tax-payer can elect to (a) deduct the costs of developing software in full in the year it is paid or incurred, or (b) amortize each project's costs over no less than 60 months or the product's actual useful life. Whichever route is elected must be continued for future years unless the tax-payer applies for and receives IRS consent to change the method.

Enacted as part of the Economic Recovery Tax Act of 1981. Section 44F of the Code entitles the taxpayer to take an additional tax credit of 25 percent of the amount by which the taxpayer's qualified R&E expenditures exceed the previous three years' average, but no more

than 50 percent of any year's expenditures may be included in any year.

Overall, the deduction—at a 46 percent corporate tax rate—plus the credit (25 percent times the increased expenditure) means the taxpayer can recover as much as 71 percent of the increased R&E costs by tax reductions. (The credit is conrefundable, so companies must have exable profits to realize its benefits. The credit, however, may be carried back three years and forward 15 years to be recovered against taxes for those years.)

"Qualified Expenditures" encompass: all of the costs for wages, supplies and equipment for in-house qualified expenditures, plus 65 percent of the costs of qualified research contracted from third parties or basic research contracted through universities and certain other similar organizations.

Expenditure must be paid

For the deduction under Section 174, the expenditure must be paid or incurred "in connection with his trade or business." The US Supreme Court made it clear that R&E expenditures qualify for the deduction treatment even if they were incurred in developing products before the taxpayer began actively carrying on that or any line of business. In Snow v. Commissioner, (1974), the Court granted the deduction to a new R&D (Research & Development) partnership formed to develop a new incinerator.

But, to qualify for the additional credit, the expenditure must be paid or incurred "in carrying on" an existing trade or business—a much greater requirement. For reasons not clear, Congress wrote the provision to deny to the taxpayers—such as R&D partnerships—who are not already conducting a business for which the research is being done.

For an existing corporation doing research in an area at all close to its existing business lines, this will be easy to meet. New corporations and businesses will have to keep good records to establish and document their activities showing they are already in business.

Software development expenditures will qualify, regardless whether paid for in-house or third-party software development, according to both Treasury Regulations and Revenue Ruling. The cost, however, of merely purchasing existing or custom modified software from a

vendor is not a "research or experimental" cost for the taxpayer-purchaser. Nor are routine, periodic alterations to existing software.

Key issue

A key issue focuses on who bears the risk that software can be developed to accomplish the results sought. This concept has been the subject of great dispute.

Under the Treasury Dept.'s first set of proposed regulations, the costs of developing "new or significantly improved computer software" would qualify for the credit if there is a significant risk that [a workable program] cannot be written; but not if the "operational feasibility [of the program] is not seriously in doubt."

The Treasury's initial interpretation was viewed as unnecessarily restrictive. It will shortly be replaced by a more generous interpretation focusing on functional changes in the product which increase productivity. To strengthen your claim to the credit, the software development contract should explicitly describe the functional changes to be made, the desired improvements in productivity, and the substantial improvements sought to be realized.

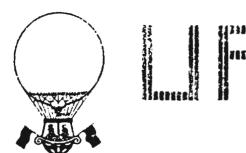
The possible initial Treasury version suggests you should add the uncertainty of developing the program and the explicit lack of the writer's guarantee that the program can be developed. That lack of a guarantee or warranty may certainly be unacceptable to a purchaser.

Warranty obligation

In order to obtain the R&E deduction and credit, the warranty obligation of the program writer may have to be loosened to a promise of "Best Efforts." This may provide some avenue for price negotiation between purchaser and program writer. It will be important to have your tax advisor review the agreement in order to fix the best possible balance between performance obligations on the writer and obtaining maximum tax benefits.

Although the provision is due to expire at the end of 1985, the Treasury believes the credit is a positive incentive to the economic well-being of the country. Most experts expect it will be made a permanent provision of the tax code by then.

For an extra copy of this article, please enter No. 23 on the Reader Information Card.



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Volume 27 12 Issues for \$44.00 Prepaid February 15, 1985

BTI USERS NEWSLETTER c/o TUI Computer Services 240 Great Circle Drive, #326 Nashville, TN 37228 (615) 242-4477

A PUBLICATION FOR USERS OF BTI COMPUTERS

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TABLE OF CONTENTS

	·	Page
ORRECTION F	ROM LAST MONTH (Date)	2
AST MONTH'S	SURVEY (Thanks)	2
CONTEST ! (H	umor)	2
TO TAX OR NO	T TO TAX (Software)	3
STI INTERNAL	NEWS (BTI 8000)	3
HEARD IT THR	OUGH THE GRAPEVINE	4
IARDWARE CLA	SSIFIEDS	5
OFTWARE ADV	ERTISING	5
IEEDED	• • • • • • • • • • • • • • • • • • • •	6
	RATES	
	SION (Numbers being equal)	
	(Upgrades)	
	CESSING	

**** CORRECTION FROM LAST MONTH ****

BP-TIME, Volume 26, was supposed to have been dated January 15, 1985...not January 15, 1984. Please make necessary corrections. We are aware that many of you file issues of UP-TIME in order according to date.

<>

**** LAST MONTH'S SURVEY ****

Thank you! Thank you! We appreciate those of you who did take the time to fill out the survey and return it to our office. The survey was a great success. Most everyone DID participate. If you have not returned your survey sheet...please do so. There is mot a dead-line. This information has been surprising and most interesting to us here at UP-TIME, and WILL determine future articles in this newsletter. Each month we will be contacting one of you to feature your company in UP-TIME...that is if you indicated such interest on the survey sheet accordingly.

Again, many thanks!

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(2)

**** CONTEST ! ****
---- (Humor...) ----

Bob Brown of BTI's technical publications department is looking for fictitious programmer names. These will be used as examples in a Cobol manual. Here's what he has been sent so far...

Yup E. Nerd, Mark Runtime, B. Peronbelt, I.D. Badge, D.E. Icart, Mark Ettingtype, V.T. Syndrome, P.C. Bored, Polly Esterpants, Ty Clippon, Maggie Tape, Reggie Ster, C. Muxboard, Meg Abbite, Mike Roprocessor, Murphy Slaw, Dave Icedriver, Bill Unpaid, Pat N. Pending, Val Function (Len's wife), Minnie Mainframe, Bugs Backplane, Robot F. Kennedy, A. I. Labs, Maude Potrero, Reed Only, Amos Fetchip, Kim Wipes, Tex Pads, E.I. Astandard, Lee Visegene, Pico Ferad, Les Typos, Ernest D. Bugger, Link Loader, Mack Romode, Phil Memory, Mary Avenue, Sunny Vale, Cal I. Fornya, Tab Keys, Kate Thousand, Fran Domemory, Louis Portcable, A.C. Failure, Rich Salesmen, Vera Complicated, Ty Mout, Flo Tingpoint.

If you can think of some computer-related names, send them care of this column. First prize is a trip to Milpitas, California. Second prize is two trips. Third prize, you have to stay there!

**** TO TAX OR NOT TO TAX ****

- 22 States tax off-the shelf software and exempt tailored software
- 18 States tax both off-the-shelf and custom software programs
 - 5 States tax neither
 - 5 States do not impose sales tax on any type of goods (Alaska, Delaware, Montana, New Hampshire, and Oregon)

Software sales taxation reflects divergent views on whether software is tangible or intangible. Most states impose sales tax on transfers of tangible items. Software is not easily classified since the value of the information in the software usually exceeds the value of the tapes and disks used to transfer that information.

Taxing Software = Classifying programs as tangible Non-taxing = Classifying programs as intangible (i.e. services)

Many states divide software into two types:

Off-the-shelf - Prewritten programs without modification
Custom - Off-the-shelf with modifications or
Individualized programs

If you work in a state that taxes software and wonder whether it's possible to save money by purchasing software in a state that doesn't tax it, you can stop wondering. Every state that has a sales tax also has a use tax mandating that all software purchased in a state without a sales tax must be taxed at the buyers' home-state tax rate. Corporations that buy large amounts of software in a tax-exempt state for use in a state that has a sales tax are at the risk of being apprehanded. The fine for tax evasion is too great.

***** BTI INTERNAL NEWS ***** ---- BTI 8000 ----

一个

BTI sells systems in Canada and Great Britain. Representatives from BTI's two new German customers, Mattiessen and Schaffrath, visited the home office in Sunnyvale the first week in February. They brought some welcome on-line test results.

In their example, under the old interpretive COBOL, a large sort job took approximately one hour, twenty minutes to finish. For comparison, this same task required about 22 minutes on an IBM 4331 with two System Analysts attending the machine to manually allocate the load. Running unattended under the new compiled COBOL, the job finished in about ten minutes on their model 8000.

We should have more for you as the conference continues.

**** MORE NEWS FROM BTI... ****



One of BTI's original sales staff is returning to the Sunnyvale office after a retirement to Chico, California. Frank Holt will resume duties as Western Regional Sales Manager. He's locally famous for the original sale of the model 4000 to Reynolds & Reynolds, who now have about 35-hundred BTI machines.

Another Western Regional Customer Seminar has been slated for the first week in June. The location of the 2-day event has not been fixed, but possibilities include Denver, Phoenix, or San Diego. Judy Thorman, the District Sales Manager, would like to know which city customers prefer. To cast your vote, call her at the Sunnyvale office.

One of the topics to be discussed is the possible merger of the central and western sales districts.

Efforts have been underway since late last year to convert the MCBA Accounts Receivable software package for use on the model 8000. MCBA's COBOL programmers are working with BTI's Kathy Craig and others in Sunnyvale. They fully expect to have the wrinkles ironed out this year.

According to the January issure of Software News, this relatively small software company is competing successfully against gigantic IBM. Both have an equal share of the market, at 20% each.

MCBA is running a close second to "big blue" with their Accounts Payable and General Ledger packages. Long-range plans call for those to be converted as well, if all goes as expected with the Receivables project.

- 1. BTI 4000 Used on Reynolds & Reynolds VIM III System. Under BTI Maintenance. Will sell complete or individual components. Four Falcon Drives, 2 DEI. Make offer: Bob Rosenberg 513/541-3300. (EXP 2/85)
- 2. BTI 4000: Used on Reynolds & Reynolds VIM III System, 24 ports, one-DEI Tape Unit, three 10-mb Falcon Drives. Will sell complete or individual parts. MAKE OFFER! Call Sam Savidge (206) 622-1981. (EXP 03/85)
- 3. 2 U.S. Robotics Phone Link Accoustical Couplers, 300 baud, almost like new, guarantee, power supply......\$75.00 each 1 U.S. Robotics Micro-Link 300 Modem......\$150.00 Contact: Trevor Evans/TUI Computer Services (615) 242-4477 (EXP 03/85)
- 4. COTTON DUST COVERS for CRT's (15.00) and Printers (14.00) plus shipping and taxes. Call Compac (916) 965-1568 or send specs. to Compac, 9912 Fair Oaks Blvd., Fair Oaks, CA 95628. (EXP 03/85)
- 5. BTI 4000: 2 each 49 MB Drives, DEI Tape drive, 32 ports, Call Earnie Philips or Ellen Scott at 215/849-1200. Best reasonable offer. MARS/ASAP/PAYROLL/JOB COSTING for BTI 4000 & 5000. MARS is a full DBMS, ASAP is an excellent accounting system, includes GL, A/P, A/R, Payroll, Job Costing. Call Earnie Philips/Ellen Scott 215/849-1200. (EXP 03/85)
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- 7. BTI 5000 60 Mb Okai Drive, 2 DEI's, 16 ports. Comes with license for Easycalc and EasyWriter. \$16,750.00. Call Mike Raborn, 0-WP Systems, (305) 628-4717. (EXP 4/85)

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(5)

**** SOFTWARE ADVERTISING ****

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EASYWRITER - Word Processor for the BTI Computer Systems. Handles ful-screen editing, scrolling, wordwrap, and many, many more features. Very fast in operation. \$995.00 or \$1,500.00 with EASYCALC (see above). Call Mike Raborn, 0-WP Systems, (305) 628-4717. (EXP 4/85)





**** NEEDED ****

New BTI User - Interested in obtaining General Ledger, Construction/Job Costing, and Payroll programs. Should other user have these programs available and wish to negotiate a sales price please contact: Betty Jennette c/o Southern Shores Realty, P.O. Box 150, Kitty Hawk, NC 27949. Phone: (in NC) 1-800-682-2002, (all other areas) 1-800-334-1000. (EXP 2/85)



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3

"My computer is broken. Two numbers which are obviously the same won't compare as being equal." --Clare Holt, others.

Here's a modified version of the program Clare sent us to illustrate the problem...

0020 X=1+.1+.1+.1

0030 PRINT "1 PLUS 1/10 PLUS 1/10 PLUS 1/10 IS",X

0050 PRINT

0060 Y=1.3

0070 PRINT "And Y has been set to 1 and 1/3, OR", Y

0090 PRINT

0100 PRINT "The computer thinks that X and Y are ";

0110 IF X<>Y THEN PRINT "NOT EQUAL"

0120 IF X=Y THEN PRINT "EQUAL"

0130 END

It adds four numbers together, and compares the results with what any child might predict. When you run it, however...

1 PLUS 1/10 PLUS 1/10 PLUS 1/10 IS

1.3

And Y has been set to 1 and 1/3, OR

1.3

(2

The computer thinks that X and Y are NOT EQUAL

The computer uses base two for it's calculations, and some values simply can't be handled perfectly—you can't have half a bit left over. Then the binary numbers must be converted to base 10 for people to read. In a worst case, the inaccuracies of both are combined. And sometimes the shortfall is disquised in the rounding process. In the example above, we tested for equality, and the computer complied by checking each number bit for bit. Equality means PERFECT equality.

We'll illustrate by adding three lines to the program above.

0010 IMAGE " -Internally represented as

",D.7D

0040 PRINT USING 10;X

0080 PRINT USING 10;Y

The IMAGE statement at line 10 gives us manual control over the way the computer rounds off numbers during the display routine. Here, we've instructed it not to round off the numbers as much as usual.

1 PLUS 1/10 PLUS 1/10 IS
-Internally represented as 1.3 1,2999997

And Y has been set to 1 and 1/3, OR
-Internally represented as 1.3000000

The computer thinks that X and Y are NOT EQUAL

Every computer has this problem to some degree, regardless of the language or number of bits used. Some fractions simply cannot be repesented perfectly. The classic example is Pi, the relationship between the circumference of any circle and its diameter. (3.141592654...etc.) Usually the answer you get is close enough. If your numbers are failing an equality check, you must round them off to the precision desired beforehand. As an example, we'll add these lines to the program listed above.

right of the decimal point. 0006 P=1 0025 REM ROUND X 0026 N=X 0027 GOSUB 1000 0028 X=N These new lines send the numbers off to the rounding routine at line 1000. It multiplies

We're using one, meaning one digit

specified, adds .5, chops off the

0064 REM ROUND Y leftover fractions. The resulting

0065 N=Y integer is then divided by by the same

0066 GOSUB 1000 power of 10, to give us a decimal

0067 Y=N again.

0005 REM P IS PRECISION

1000 REM ---- RETURNS NUMBER ROUNDED TO DECIMAL PRECISION (P) ----- 1010 N=N*10^P

1030

N=INT(N+.5)

1050 N=N/10^P

1080 RETURN

9999 END

Here's a sample run...

1 PLUS 1/10 PLUS 1/10 PLUS 1/10 IS 1.3 -Internally represented as 1.3000000

And Y has been set to 1 and 1/3, OR 1.3 -Internally represented as 1.3000000

The computer thinks that X and Y are EQUAL

An alternative method would be to print the number to a string via PRINT USING, and then take the VAL of the string. Or you could take the absolute value of one subtracted from another, i.e.

2000 IF ABS(X-Y) > .5 THEN PRINT "NOT EQUAL ENOUGH!"

As usual, there's more than one right answer to the problem. Next time someone tells you that computers don't make mistakes, you can use this to illustrate that because of their limitations, computers sometimes MUST make "mistakes" in order to get the job done. --Just like people.

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**** SOFTWARE TIP ***** ---- By: BTI's CSS Division ----

In past issues you've heard us extol the many virtues of running up-to-date software on your model 4000 or 5000. These include better speed, fewer bugs, more features, and documentation which corresponds to current events instead of ancient history. Calls from customers revealed some confusion about who pays for what during an upgrade. Steve Lundgaard of our marketing department has cleared it up for us:

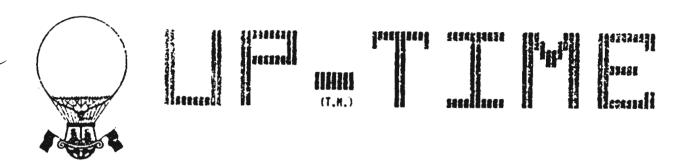
"The charge for upgrading to Rev. 16 is currently \$375. That price includes cartridge tapes containing an operating system, a utility tape, AND the @001 library. Those wanting a current version of the @001 account only, can get them by sending us a blank tape cartridge (preferably a new one) and \$150. If they don't have a cartridge to spare, we'll sell them a new one for an additional \$50.

If for some reason a customer has paid for the latest operating system but never received the latest @001 account, we will provide one at no charge, if they send us a blank cartridge," Steve said.

The @001 libraries for Revision 16 and 17 are identical. If you are upgrading from 16 to the Mark II, no @001 changes are necessary. You can find out the revision level of your library by doing an IND-\$\$\$. There should be some dummy one-line programs with names like "REV16&17" "!REV15", "!REV17" (unless you've deleted them, which sometimes happens). The highest number there is the rev level of your library. A simpler way is to run the ACCTTITLE program. The title of the @001 account should include the revision level.

**** BTI WORD-PROCESSING ***** By: Ray Smith/CSS

Many customers are unaware that BTI provides a complete word-processing program with every system we sell, at no extra charge. The latest version on the model 5000 is called TEXT5, in the \$\$\$ public library. According to its author, Alan Prentice, it supercedes all others. When RUN, it will print "V2.2-2". Programs which print anything else i.e., "V6.7", are older and do not contain all the features described by our current manuals. The model 8000 edition is called TEXT8. Its version number is 2.2-4. It's what I use to write this column. --Ray (10)



Volume 28 12 Issues for \$44.00 Prepaid March 15, 1985

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Editor - Teresa G. Kreh

A PUBLICATION FOR USERS OF BTI COMPUTERS

TABLE OF CONTENTS # # # LAST MONTH'S SURVEY (Results)..... # # ADVERTISING RATES..... # # # UPPER CASE RESTRICTIONS-APPLE (Solution)....5 USING PERSONAL COMPUTERS W/BTI (BTI CSS)....5 ****************************

***** SURVEY RESULTS *****

Some of you have asked...We did a survey...Now we have answers!

1. Who are our readers? 4000 Users = 26% 4800 Users = 7% 5000 Users = 48% 8000 Users = 19%

2. Will you be hearing about other UP-TIME users and how they are using their BTIs?

Yes! 50% of the survey sheets indicated that they would like to be contacted to have a feature article written about their company.

NOTE: If you were one of these companies, please feel free to go ahead and mail <u>UP-TIME</u> any literature you might like to share with others in your article in order that we will have it on hand when we contact you.

3. MOST ENJOYED PARTS OF UP-TIME:

Hardware Tips
Programs
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Grapevine
CSS
BTI News
Feature Articles
Classifieds
Facts
Everything

LEAST ENJOYED PARTS OF <u>UP-TIME</u>:
Grapevine
System Programs
Reading the Mailing Label
Humor
Outside Vendor Ads

4. Things our readers feel we need to call more attention to...

More on 8000

5. Should UP-TIME be typeset?

NO = 65% YES = 20% UNDECIDED = 15%

INTERESTING RESULTS !!

THANK YOU !!





ADVERTISING

**** HARDWARE CLASSIFIEDS ****

- 1. BTI 4000: Used on Reynolds & Reynolds VIM III System, 24 ports, one-DEI Tape Unit, three 10-mb Falcon Drives. Will sell complete or individual parts. MAKE OFFER! Call Sam Savidge (206) 622-1981. (EXP 03/85)
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- 7. For Sale BTI 5000 8 User, 60 MB System, GRW Accounting Software, MARS Data Base, Hardware/Software Complete \$25,000 or best offer. Call (208) 344-8156

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IT DOESN'T COST TO ADVERTISE; IT PAYS!!

**** CORRECTION FROM LAST MONTH ****

Under the heading "More News from BTI" in last month's UP-TIME, third paragraph...

The problem with the original was that MCBA, as originally stated, is not doing the conversion. This paragraph should read:

Efforts have been underway since late last year to convert the MCBA Accounts Receivable software package for use on the model 8000. Programmers from Data Directions, an independent software house, have been collaborating with BTI's Kathy Craig and others in Sunnyvale. They fully expect to have the wrinkles ironed out this year.

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***** UPPERCASE RESTRICTIONS USING AN APPLE *****
---- From: Southwestern Adventist College -------- By: Steven R. Sowder ----

The December issue contained an article concerning problems using an Apple as a terminal with its restrictions to uppercase characters. The best solution we have found is to use Visiterm as the terminal program. This program allows the user to input upper and lower case characters without additional hardware for the Apple. In addition, because Visiterm uses high resolution graphics for display, it uses proportional spacing for the characters. This gives you as much as 72 characters on a line. If the user defines his own characters set (which Visiterm allows you to do) he can get more than 72 characters on a line, although there may be some loss of definition of the individual characters. Visiterm also allows easy uploading and downloading of files. We have used Visiterm to transfer programs from our 8000 to BTI's marketing 8000 to test compilers.

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***** BTI CSS DIVISION *****
---- Using Personal Computers with the BTI -----

The following nine pages are an unpublished technical bulletin written by Greg Doudna. Greg was BTI's National Field Support Manager in Sunnyvale. However, we are sorry to say, Greg recently has began furthering his career outside the BTI Office.

He will be missed...

INTRODUCTION

There is increasing interest and inquiry from our customers, and potential customers, regarding the use of personal computers with BTI computer systems. This technical bulletin is intended to shed some light on that subject.

Why interface a personal computer to a larger computer? Some of today 's most useful software packages are only available on personal computers. Users of this productivity software often want to share data with other users or transfer PC data to a mainframe for integration into local applications. The mainframe may also be used as a public library of custom software and databases to be shared by other pc users, thereby reducing the amount of disk storage required at each distributed work station. Distributed work stations reduce system loading and therefore improve the production of work that is better suited for mainframe computations.

There is no mysterious science involved in successfully interfacing personal computers with the BTI 8000, nor for that matter connecting any two computers together. Only two questions need to be answered; is there a compatible hardware interface for both computers, and is there communications software available that provides for the transfer of recognizable data between machines?

We will first discuss what common hardware interface is available; its general specifications, the BTI 8000 implementation of this interface, and specific connection parameters. Then, having established the hardware connection, we will progress to the subject of communication software; its sources, features, related BTI 8000 protocols and utilities, and examples of file transfers between machines. The final section is an interesting suggested application, that should be of value to most every user.

COMPATIBLE HARDWARE INTERFACES

Personal computers generally offer both RS232C serial and Centronics compatible parallel interfaces. The parallel interface is considered an output only connection, generally used to port data to printers. The BTI 8000 provides RS232C interfaces for standard user input/output data. The interconnection of this common interface is the first requirement when establishing a data link between a personal computer and the BTI 8000.

THE RS232C SERIAL INTERFACE

This interface specification defines 25 signal lines, and their intended uses. The specification covers both synchronous and asynchronous communications. The BTI 8000 is currently only capable of asynchronous communication and recognizes 10 of the 25 signal lines. Its use of these signal lines varies depending upon whether it is using a modem or terminal interface.

Signal lines that transmit in one mode, become receivers in another. Figure 1 identifies the function of the 10 signal lines without respect to transmission modes, or device type. For most applications, BTI recommends that customers use straight line, 10 conductor cables and reconfigure the port parameters verses building a different cable for individual applications.

Signal voltage levels on an RS232C interface are allowed a wide variation. The standard voltages used by BTI are +/- 12 vdc. RS232C specifications for Data are:

- 1. Logic 0 SPACING state is between +3 and +25 vdc.
- 2. Logic 1 MARKING state is between -3 and -25 vdc.
- Voltages between -3 and +3 are undefined.

Data transmissions are negative logic; ie., a logic 1 is -12 vdc and a logic 0 is +12 vdc. Control/Status lines use positive logic and are at +12 vdc in their active state.

Pin #	Signal Designation	Function
1	chassis ground	not always used
2 3	transmit data (TX)	line that device transmits on
	received data (RX)	line that device receives data on
4	request to send (RTS)	transmitter signalling it wants to transmit to the receiver
5	clear to send (CTS)	receiver says it ready to accept a data transmission
6	data set ready (DSR)	modem signalling it is ready
7	signal ground	must be used
8	data carrier detect (DCD)	
		device that it is communicating (linked with) another modem
9	+12 vdc	Current limited to 12 ma through a
10	-12 vdc	1K ohm resistor. May be used to
		tie receiver signals High or Low.
20	data terminal ready (DTR)	
22	ring indicator (RI)	modem signalling that someone is
	\ , ,	calling, and that it has not
		yet answered

Figure 1. RS232C Signals Available at the BTI Port

Handshaking Between the Port and the Device

Because this is asynchronous communication, the transmitter assumes that the receiver is capable of receiving the data being transmitted. This implies that baud rates match and the receiver can accept and process the data at the transmission rate. No attempt is made by either party to synchronize or verify data transmission receipt. They do however, use various methods of data flow control to prevent data overrun at the receiving end. The 3 most common methods are:

- 1. Baud Rate setting
- XOn/XOff (not all software or PC hardware offers this)
- 3. Clear-To-Send-Processing (not applicable to modem links)

Port Configuration Jumper Plug

For each of 8 ports on the current BTI CIA 3 assembly, there is a jumper plug that indicates whether the attached device is a hardwired terminal or a modem. This plug actually switches certain signal lines from receivers to transmitters and vice versa. Figure 2 illustrates these signals and their direction for the corresponding plug position.

BTI	Pc	ort	MODEM		evice	BTI	Port	TERMIN	NAL	Device
	1		GND		* -	1		GND		*
	2		TD	>	*	2	<	TD		*
	3	<	RD		*	3		RD		*
	4		RTS	>	•	4	<	RTS		
	5	<	CTS			5		CTS		>
	6	<	DSR		*	6		DSR		>
	7		GND		*	7		GND		*
	8	<	DCD		*	8		DCD		>
2	20		DTR	>	*	20	<	DTR		*
2	22	<	RI		*	22		RI		>

Figure 2. BTI 8000 Port Signals Verses Port Plug Location

* Indicates signals that usually are a minimum for the indicated type of communication application. Some intelligent terminals require DSR. Many older terminals and serial devices perform Clear-to-Send processing, instead of XON/XOFF and therefore require RTS and CTS.

PC serial interfaces are most commonly design to connect directly to a modem with a straight line cable. Based on that premise, a user should be able to directly connect to a BTI port using the same cable, if the port plug is in the Terminal position.

COMMUNICATION SOFTWARE

Once an electrical connection has been established between two computers, then some form of controlling software is needed on at least one machine, in this case it would be the controller or master computer, that coordinates all data transfers between the machines. In general this controller would be the personal computer, accessing the mainframe. In its most simple form, such software turns a personal computer into an intelligent terminal with the ability to save all received data to memory or disk, or transmit memory or disk data to the mainframe through the terminal input port.

In general, mainframe operating systems are designed to be the Host (slave) in a relationship where the Host listens for and executes commands. Personal computers rarely act as a host, and as a result such software is of limited availability. This is often referred to as Julletinboard software, as this is what is used by users groups to run their public access library systems. We will restrict our discussion to the situation where the PC is the Master, controlling the Host, as this is the most common application and software to accomplish this is readily available.

PERSONAL COMPUTERS

Software that is capable of data transmission and capture is required when the user desires to transfer data files between computers. This software is widely available for most PCs at varying prices and flexibility. A good source for this software is the local personal computer users group. Additionally most modems that are sold in the personal computer market are accompanied by communication software.

Terminal Emulation

Most users of personal computers either own or can obtain at low cost, terminal emulation software that will enable them to directly connect their PC to any RS232C asynchronous communication interface. In this application, the only requirement is that they properly match the interface signals, baud rates, number of data bits, and parity detection. Using this type of connection, a user may talk to any BTI system as though he were using a terminal.

This is not an effective nor efficient use of a personal computer. Terminals are simply cheaper. However, if a terminal is not available or a personal computer is the principal workstation, then this feature is desirable. What is required for a practical interface between a PC and a mainframe is data transfer and capture utilities.

Data Transfer and Capture

The transmission of 7-bit ASCII text between computers, without data verification, can be accomplished without programming on the BTI 8000. It's as simple as listing a text file created with +SCREDIT and capturing it on the PC. This is certainly useful, but it does not provide a full range of data transfer applications.

The successful transfer of binary or non-ASCII data, such as code files, or 8-bit ASCII is not a simple procedure. It can only be accomplished using advanced programming techniques. Such data transmissions require the establishment of a transmission protocol that both systems must operate jointly. These transmission techniques usually include data verification and automatic retransmission on error. An example of such software is the +COMM utility in the BTI 8000 System Library. This software is unique to BTI systems, and is not supported by any PCs. The most commonly used protocol for the transmission of binary data files between PCs is known as XMODEM (MODEM7 for CP/M users). There is currently no implementation of this protocol distributed by BTI.

A comment here for those individuals who are new to this subject. Just because you can transfer a code file from one computer to another, that is no guarantee that you can execute that code file on a specific machine. Code files are machine language representations of a higher level language program. As such, their execution is machine dependent. A program compiled on an 8088 based machine will not execute on a 6502 microprocessor. The intent of this application with BTI systems is to provide a system library of standard programs that can be downloaded and executed by each user on demand, as well as archival storage of program files.

An important feature that communication software may offer is the concept of a "Data Filter". This allows the user to specify that specific incoming characters may be deleted or replaced with another character. For example:

BTI systems all send a Carriage Return / Line Feed at the end of each data record or text sentence. Many systems automatically insert a Line Feed after a Carriage Return, so in effect the resulting document is double spaced. By the selective use of the Data Filter, the user can strip out the unwanted Line Feed.

Many other special features are offered by various communications packages, but these features are to numerous to mention within the scope of this technical bulletin.

BTI 8000 SYSTEM

Because of the built-in flexibility of Control Mode and BTI System Utilities, ASCII file transfers between a BTI 8000 and PCs is relatively simple. However, a basic understanding of the serial interface protocol of the BTI is helpful.

The BTI 8000 is a 7-bit ASCII machine unless specifically reprogrammed by an application. All data transmissions for baud rates between 300 and 19.2K are 10 bits per character; 1 start bit, 7 data bits (the 8th bit is a Space), 1 stop bit, and no parity is recognized. Each data record is terminated with the Carriage Return & Line Feed characters in Control Mode. Basicx may also send the XOff character depending upon how your system is configured.

The BTI 8000 has several port interface parameters that may require modification by the user to successfully accomplish the desired data transmission activity.

Port Length: Does not affect terminal emulation or

the transfer of data to the 8000 but, it may place unwanted "MORE" prompts in files being received by the PC.

Port Width: May or may not effect data transmissions,

but a default setting of Zero is recommended.

Echo Mode:

Does not affect data sent to the 8000, but can interfere with data being received at the PC. We advise ECHO=0. If your PC communication software does not have a local echo feature, then you will not see commands or data sent to a BTI system in this configuration.

Terminating Character Group (TCG): The setting of this feature can affect the interruption of system utilities. Control W and Carriage Return are system defaults.

Alternate Break Character: Sometimes set to control C, this can result in a process interrupt at undesirable times.

XON/XOFF Protocol: When enabled, this pauses a process when a control S is received at the BTI.

Control Q restarts the process. This protocol may be required to control data flow when sending data to a PC, but may be disabled when receiving data at the BTI 8000.

(For detailed information on the above protocol parameters, please refer to the BTI 8000 Terminal Communications Guide and Operator's Manual)

BTI 8000 to PERSONAL COMPUTER COMMUNICATIONS

The following examples illustrate how to transfer serial, ASCII files between the BTI 8000 and a personal computer. This would be one of the principal applications of such an interface. The procedures use currently available BTI 8000 utilities and it is presumed that the PC user has communications software and understands it's usage. Special procedures, such as false fronts, can be created by users, providing individual needs.

Both of these procedures work with sequential access files (SAFs) containing only 7 bit ASCII data. As previously stated, 8-bit ASCII and binary or code files will require programming by the user to match the application.

Capturing Data on the BTI 8000

- 1. Make the electrical connection between the BTI and the PC and Logon to the BTI system via the PC.
- 2. Start the +COPY utility.

>+Copy I=201 O=<filename>

The input unit 201 is the default local input unit for the connected BTI port. The copy command sequence says; "Accept all data received at the port and save it in the file name indicated."

- 3. Instruct the PC communication software to transmit the requested file.
- 4. Upon completion of the transmission, send a control W to terminate the Copy utility. Alternately you could include the control W as the only character in the last record of the transmitted file.

That's all there is to a simple data transmission and capture on the BTI 8000. Alternate methods of capture can be accomplished. For example, you could write a basic program that accepts input records from the standard input device (the port) and saves that data to disk. This process must be started prior to the data transmission, or may be spawned by it by placing the appropriate Control Mode and Basicx commands at the beginning of the file being transmitted.

Capturing Data on a PC

The following procedure will transmit a sequential text file from the BTI 8000, out the standard output unit (the port), where it can be captured by a PC connected to that port.

1. Issue the following BTI 8000 Control Mode command

>PORT ECHO=0 WID=0 LEN=0

This will prevent the MORE prompt from appearing, unwanted carriage returns and line feeds when record lengths exceed the port default, and prevent all future system commands sent to the BTI being echoed and captured in your data file on the PC.

- Open a receive file on the PC and start the data capture routine.
- 3. Issue the following Control Mode command

>LIST <filename>

4. When the transfer completes, instruct the PC to terminate the data capture routine.

The captured file will be different from the file on the BTI 8000. It will contain an extra CarriageReturn/Linefeed and the Control Mode prompt ">" at the end of the file. Remember that the capture utility will record all received data and the BTI will send the Control Mode prompt upon completion of listing the file.

If you encounter problems with this procedure, it may be data overrun on the PC end. If so, enable XON/XOFF protocol on the BTI port. If the PC supports this feature it should correct the problem; otherwise, reduce the baud rate at which data is being transferred between the machines.

Data Record Length Restriction Problems

The longest record that personal computers can transmit varies according to their individual operating systems, hardware design, and the communication software being used. This is generally not a problem when performing data transfers of text type files, as these record lengths usually fall well below any restrictions. Think of a record of text as being 1 line of characters terminated by a Carriage Return. This is usually 80 or fewer characters.

The various communications software on the market react differently with records that exceed the maximum length. Some truncate the remaining data in the record, others insert a Carriage Return and send the remaining data as a new record. This can result in the unintentional reformatting of textual documents produced by word processing software that defines a record as being all data in a paragraph.

ONE PRACTICAL APPLICATION

A PROGRAM DEVELOPMENT TOOL

Have you ever wished that the Basicx languages had an editor? Using a PC as an intelligent workstation, program origination or major rework can be accomplished using any available PC editor that is capable of producing serial ASCII text files. The source file can be downloaded from the BTI 8000 and captured on the PC, where it is easily manipulated. Once all changes and updates have been accomplished, the finished product can be sent back to the BTI system for live testing.

But Basicx files are stored in binary format on the BTI 8000 and as previously mentioned, no facilities are provided to accommodate the transfer of binary files? This problem can be easily circumvented when the following information is considered.

Standard input and output units for an interactive process on the BTI 8000 are 201 & 202, both assigned to the user port. All ports are asynchronous, serial data channels. When the user process enters the Basicx environment, Basicx converts all input/output requests for the standard units to serial data, automatically. Thus no special software tools are required to work in this environment, other than simple data capture and transfer software on the user's PC.

SUMMARY

We have identified the common hardware interface as the RS232C connection, and provided technical information for making a successful interconnection. Communication software requirements and features were discussed and a sequence of events for transferring data were provided. Lastly, an application was suggested as a starting point from which to build upon.

It is hoped that the information as presented in this technical bulletin will provide sufficient insight to the average user enabling them to successfully integrate PCs into their system applications. Please remember that BTI has staff familiar with this and other application solutions and that we may be contacted for further assistance.